



ANNUAL REPORT APRIL 2011 TO MARCH 2012

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VISION OF THE BROADCASTING COMMISSION (BCJ)

The Commission contributes to the development of Jamaica by enabling a competitive, flourishing, co-regulated electronic communications sector that delivers high quality service and variety, including indigenous expression, is a responsible partner in the regulatory process and operates within the broad parameters administered by the Broadcasting Commission.

MISSION STATEMENT

The mission of the Broadcasting Commission of Jamaica is:

To enable the orderly development of the electronic communications sector in order to serve the interests of the Jamaican public by regulating and monitoring licensees and by advising government in a manner that is transparent, fair, efficient, effective, facilitative and consultative.

The Role, Composition and Mandate of the Broadcasting Commission

The Broadcasting Commission (BCJ) is a body corporate established under **The Broadcasting and Radio Re-Diffusion Act (BRRA)**. It is the successor to the Broadcasting Authority following the 1986 amendment of the BRRA, making the Commission the Caribbean region's most well established communications regulator.

The Commission's principal functions may be classified as:

- Advisory;
- Monitoring;
- Research/information-gathering;
- Administrative; and
- Legislative.

The prescribed **advisory** functions include the following areas of advice to the Minister:

- Whether or not a licence should be granted **S. 11E (1)**;
- The terms and conditions on which licences should be granted **S 16 (a) (i)**;
- Whether a licence should be suspended or cancelled for non-compliance with the Commission's directives following a contravention of the licence **S 22**; and
- The allocation of broadcast time to programmes of Jamaican origin, performed by Jamaicans or programmes significant to Jamaica **S 16 (a) (ii)**.

The **monitoring** powers and duties include:

- Monitoring the operations of licensees **S 16 (e)**;
- Receiving and investigating complaints in relation to any matter under the BRRS **S 16 (f)**;
- Establishing a system of monitoring transmissions by licensees **S 16 (d)**;
- Requiring licensees to submit information relating to their programming and operations **S 17**;
- Giving licensees written notice (copied to the Minister) of any contravention of licence, and requiring justification of the offending act and/or remedial action **S 20 (1)**;
- Giving written notice to the Minister of any failure by a licensee to justify any offending act or take remedial action **S 20 (3)**;
- Directing a licensee to transmit an apology for any action in contravention of its licence **S 20 (3)**; and

- In relation to political broadcasts, ensuring rights of reply under certain circumstances, and in general ensuring impartiality in political broadcasts **S 21**.

The **information-gathering** duties include:

- Conducting surveys to ascertain whether matter transmitted or relayed by licensees is capable of being received in Jamaica **S 16 (b)**; and
- Undertaking, sponsoring or assisting in research on any type of operation regulated under the Act **S 16 (c)**.

The **administrative** functions relate to:

- Processing all licence applications under the Act to determine whether prescribed requirements are satisfied **S 11E**;
- Receiving application fees **S 11 F (2)**;
- Receiving licence fees **S 11 G (5)**;
- At the direction of the Minister, notifying licensees before licenses are suspended or cancelled that they have an opportunity to be heard by the Minister **S 22 (2)**; and
- Where a licence to provide STV service becomes void for non-performance, notifying the licensee and requiring the return of the licence **S 11G (7)**.

The Commission's **legislative** power is to recommend regulations under the **Act**, after consultation with the Minister. Approval is subject to a negative resolution in the House of Representatives.

COMMISSIONERS

Commissioners are appointed by the Governor General after consultation with the Prime Minister and the Leader of the Opposition, pursuant to Section 1 of the Schedule to the **BRRA**. The appointments are for a period of five years.

The following persons served during the period under review:



**Professor Hopeton S. Dunn, JP, Ph.D., M.A., B.A. (Hons.),
Dip. (Mass Comm.) Chairman**

Professor of Communications Policy and Digital Media, UWI,
and Director, Telecommunications Policy and Management
Programme, Mona School of Business, , U.W.I.

Re-appointed November 1, 2011



Mrs. Rosemarie Vernon, C.D., B.A., Cert. Ed.

Educator, Former Principal, Alpha Primary School, Former
President of The Jamaica Teachers' Association

Re-appointed November 1, 2011



Rev. Canon Peter Mullings J.P., B.A. Th.

Retired Cleric

Re-appointed November 1, 2011



Mr. Claude Robinson, O.D., B.J., B.A. (Hons.)
Journalist, Lecturer and Communications Consultant

Term ended October 31, 2011
(unavailable for re-appointment)



Mrs. Elaine Foster-Allen, M.Phil, B.ED
Educator, Principal – Shortwood Teachers' College

Re-appointed November 1, 2011



Dr. Elaine Wallace, Ph.D., M.B.A.
Communications Specialist, Academic Administrator and
Lecturer - UTECH

Re-appointed November 1, 2011



Mrs. Hyacinth Lindsay, Q.C., C.D., LL.B., B.A.
Attorney at Law and Former Chief Parliamentary Counsel

Re-appointed November 1, 2011



Mr. Neville James, B.A., Dip. Public Admin.
Communications Consultant

Re-appointed November 1, 2011



Mrs. Sheena Johnson-Brown, M.A.
Communications Specialist and Lecturer – UTECH

Appointed November 1, 2011



Mr. Maxim G. Rochester, B.Sc., FCA, FCCA
Chartered Accountant

Appointed November 1, 2011

EXECUTIVE STAFF AND PRINCIPAL OFFICERS

The Commission is supported by a Secretariat, headed by the Executive Director, which has responsibility for its day to day operations. The executive staff members are:



Mr. Cordel Green, M.B.A., LL.M (Dist.), LL.B (Hons.), B.A. (Hons.)

Executive Director, Attorney-at-Law



Mrs. Karlene Salmon-Johnson, M.Sc., B.A. (Hons.)

Assistant Executive Director and Media Industry Specialist

There are also nine Principal Officers, namely:

Ms. Teisha Mattison LL.M;LL.B Legal Officer	Mr. Richard Myers, M.Sc., B.Sc. (Hons.) Human Resource & Office Manager	Mr. Donovan Campbell, M.Sc. Technical Officer
Mrs. Juliet Henderson, FCCA, M.B.A. Finance Officer	Mrs. Michelle Jones-Francis, B.Sc. Monitoring and Customer Service Manager	Ms. Nicole R. Morrison, B.A. Information & Public Relations Officer
Mr. Dwaymian Brissette, B.A., M.A. Registrar	Mr. Richardo Williams, M.Sc., B.Sc. Economist/Researcher	Mr. Jelani Crawford M.Sc., B.Sc. Systems Administrator/Webmaster

STANDING COMMITTEES

Thematic oversight of the Commission's work is conducted through four Standing Committees (See Appendix A). The results of Committee deliberations are brought to the full Commission for discussion, revision, approval or ratification. The Standing Committees are:

- (a) Legislative and Policy
- (b) Monitoring, Content and Compliance
- (c) Finance and Administrative
- (d) Audit

INTRODUCTION

On the occasion of its 25th Anniversary, the Broadcasting Commission sharpened its focus on regulatory reform and ethical renewal of the electronic media sector for national development.

Its anniversary theme, People-Transitioning-Digital, positioned the Commission's publics: citizens, users, audiences, content creators, and electronic media service providers, at the heart of the process of technological and socio-economic transformation.

It is this mantra which guided the Commission's work towards converting the entire broadcasting industry to digital technology, insisting on the provision of acceptable quality of media output in protection of children and other audiences, and continuing to work with the Government on a vital range of reforms of existing broadcasting regulation and laws, including a re-definition of 'broadcasting' to encompass emerging delivery technologies.

The Commission's campaign to bring about those reforms is critical to its avid pursuit of effective regulatory responses to those who treat the airwaves with scant regard, who engage in the corrupt practice of payola and who continue to poorly serve our audiences through inadequate technical reach into rural parishes or through the use of obsolete equipment and analogue mentalities.

In this context, the Broadcasting Commission re-committed itself to remaining vigilant and innovative, and to serve as a catalyst for engendering a more robust digital communication sector that is globally competitive and contributes to economic and social development.

OVERVIEW OF PERFORMANCE IN 2011 - 2012

BCJ 25th Anniversary Commemorative Activities



Commissioners and BCJ Chairmen, past and present with His Excellency, Sir Patrick Allen and Lady Allen

In June 2011 the Commission commemorated its 25th anniversary. It did so focused on the digital future,



under the theme "People-Transitioning-Digital". The activities which marked the occasion included: a church



Guest Speaker at the 25th Anniversary Luncheon and CEO of the Anbell Group, Andrew Pairman (left) greets past BCJ Chairman, Dr. Simon Clarke, while looking on is then Opposition Spokesperson on Information, Senator Sandra Falconer

service at the Boulevard Baptist Church in St. Andrew; a luncheon hosted by His Excellency the Governor General, Sir Patrick Allen and Lady Allen;



Prof. Dunn greets Senator Warren Newby at the BCJ 25th Anniversary Commemorative Church Service in June

publication of a 25th Anniversary newspaper supplement; grant of a research scholarship to two post-graduate students; an Essay competition for high school students; a poster competition for primary school students; participation of children in a "Junior Commissioners" programme and a 25th Anniversary Awards Luncheon.



From 7 schools across the island, the Junior Commissioners meet and greet after their meeting where they made presentations on and discussed the digital future

Poster and Essay Competitions

Primary school aged children and high school students between the ages of 12 and 17,



Awardees in the 25th Anniversary Poster and Essay Competition after receiving their prizes.

participated in a poster and essay competition under the theme, ***“The Future is Digital”***.

Seventy (70) students participated, with the top three entrants honoured at the 25th anniversary luncheon.

Research Scholarship

MPhil candidates in Information Technology at the University of Technology, UTECH, Terry-Ann Virtue and Oliver Hylton, were joint recipients of a \$250,000 research grant to conduct research on broadcasting futures, particularly around digital communication and digital technology



Research Scholarship Awardees with their Academic Supervisor, Dr. Paul Golding (right).

DEFINING THE COMMISSION’S STRATEGIC FRAMEWORK

Having identified the general media trends and broad principles which define the regulatory framework over the past year the BCJ continued its focus on the following key strategic areas:

- Regulating new services
- Transitioning from analogue to digital television
- Content Regulation and Development

- Media Literacy
- Legislative and Regulatory Reform
- Consultation and Public Education
- Research and Development
- Human Resource Development
- Regional Broadcasting Policy Collaboration

Regulating New Services

In July, 2011 the Commission issued a call for applications to provide IPTV service in Jamaica. This was a further signal of the intent to respond to expressions of interest for new players to enter the electronic media sector, spurred by the continuing evolution of digital and on-line technologies.

Digital Switchover

The global march towards the transition to digital broadcasting has made digital television switchover an imperative for the industry in Jamaica. The Broadcasting Commission continued its leadership of this process, being fully aware that a digital platform can better support access to the market, and provide more efficient spectrum allocation for broadcasting. Digital platforms will also broaden the scope for a richer, more enhanced media experience, given their potential for multimedia applications and better technical quality.

During the period of review, the most significant developments were the commissioning of a study on the Feasibility of Digital Switchover from the consumer perspective, completion of a report by the technical sub-committee on the technical matters that should be considered in a switchover from Analogue transmission to digital transmission and collaboration with Office of the Prime-Minister to source funding for a comprehensive Digital Switch-Over Study.

The National Digital Switch-over Steering Committee continued to be chaired by the Minister with responsibility for Information. The co-chairs for the Committee are Professor Hopeton Dunn, Chairman of the Broadcasting Commission, Mr. Lester Spaulding, Executive Chairman of RJR Communications Group



Digital Switchover Steering Committee Meeting in session

and Mrs. Winsome Witter from the Subscriber Television sector. Other members of the Committee are drawn from entities within the main sectors to be affected by or involved with the switch-over.

Content Regulation and Standards

There continued to be a pattern of breaches, even though there was a noticeable strengthening of operational controls in media houses and stringent disciplinary action by management when serious breaches occurred.

The Commission not only sustained its on-going enforcement actions but complemented them with a strategy of promoting media education and training, engagement of stakeholders about their expectations of media, public education on broadcasting standards, and the prioritization of strengthening legislative instruments used for regulation.



Citizen-based Media Monitoring

With public support being an important plank of content regulation, the Commission continued to expand its system of citizen-



A volunteer from St. Ann receives his certificate after successfully completing his Media Monitoring Training.

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Media Monitors in attendance at the Appreciation Luncheon held in Kingston in March.

oring, initiated in February 2009. By April 2011 just under three hundred (300) persons had signed up as volunteers, many of them from civic organizations, NGOs and advocacy groups,

along with other private citizens. During the year, additional persons were trained in St. Ann, Trelawny and Hanover, bringing the number of volunteers to 308 by March 2012. The Commission hosted an appreciation luncheon for the participants in March 2012.

Media Literacy



Teachers participate in Media Literacy Curriculum Training at the St. Joseph's Teachers' College

With the support of UNESCO, the Joint Board of Teacher Education (JBTE) and the Ministry of Education, the Commission embarked on the second phase of its Media Literacy project. This involved the production of twelve training videos and the training of eighty (80) student and in-service teachers in media literacy

instruction. The second phase also involved a practical hands-on component in which one hundred and fifty (150) Junior High School students were trained in media operations.



Legislative and Regulatory Reform

The Commission continued its meetings and consultations with the Ministry and relevant stakeholders to advance the amendments to the Broadcasting and Radio Re-diffusion Act and the Television and Sound Broadcasting Regulations. The Commission also

assisted with the preparation of relevant Cabinet Submissions.. In addition there were various consultations with stakeholders with a view to amending the Children's code for Programming.

The primary regulatory interest is in balancing commercial imperatives of industry with citizens' right to choose, innovate and express themselves, and arriving at consensus on what constitutes the public interest.

Public Consultations and Public Education

PUBLIC RELATIONS AND OUTREACH



BCJ Chairman, Prof. Hopeton Dunn presents an update on the BCJ's work to His Excellency, the Governor General, Sir Patrick Allen.

The BCJ continued its broad consultations, beginning with a Courtesy Call on the Governor-General. The opportunity was taken to update His Excellency on the Commission's work.

Industry Consultations

The Commission engaged industry in a series of regular meetings for discussions



and updates on matters affecting the sector. Those industry confabs were held quarterly, each in a different region of the island. They covered a



range of subjects including: Technical matters, Service level standards, Mandatory proof of Performance and Licensee Case Management Systems.

Youth Outreach

Schools' Outreach



Kensington Primary in Portmore, St. Catherine

The School's Outreach programme was initiated in September 2011. It is designed to engage with children on the digital future. It is an interactive presentation which covers a range of topics including the digital



Students at Troy Primary in Trelawny

economy; new media; traditional media; the switchover from analogue to digital transmission slated for 2015; and information about the Commission's role and mandate.



Papine High in St. Andrew

During the period, 17 schools in 9 parishes benefitted from the programme.

Community Relations



Students ask questions at the BCJ booth at the Annual UWI Career Exposition

The Commission also participated in several other activities involving youth. These took the forms of meetings with student leaders, and participation in expositions and trade fairs targeting youths.



Executive Director, Cordel Green presents to CARIMAC students at the University of the West Indies, Mona.

Social Networking

The Commission improved its use of and presence in the social media, including a re-branding of its Facebook and Twitter pages.



The BCJ also launched its Blog at blog.broadcom.org, where current regulatory issues are discussed.



The Commission's social media outlets (Twitter, Youtube, Facebook, Google+, BCJ Blog) proved an impactful and efficient addition to the public education strategy. Daily updates to all our social media outlets have resulted in great



gains. In the first month of launching the Media Monitor Tab on Facebook, over 100 persons volunteered for the programme. The increasing reach of

Twitter also allowed for quick and direct responses to issues raised by the public, in particular.

By March 2012, the BCJ's Twitter grade was ranked at 85 out of 100, according to well-



known twitter ranking specialists, *TweetGrader*. This was based on factors such as number of followers, power of followers, updates and the quality of Broadcasting Commission engagement.

Research and Development

During the period under review, the Commission's research projects investigated a range of subjects to inform regulatory decisions, further to the objective of being an evidence based regulator. The following were the main research topics and objectives:



1. ***"Study of the Output of Jamaica's Electronic Media Sector Content"*** conducted by CARIMAC and scheduled for completion in June 2012. This research project is designed to provide the following outputs:
 - a report on audience needs in relation to the output of Jamaica's electronic media sector
 - data on the output of the electronic media sector in Jamaica
 - a report on the perception of the Broadcasting Commission viz brand recognition, perception of the work and activities of the Commission and
 - an impact assessment of the Children's Code for Programming (excluding broadcasters) viz rating, scheduling and provision of advisories.
2. ***An Economic and Financial Analysis of the Jamaican Electronic Communications Industry***. This research was data driven and relied on the audited financial statements of regulated entities, supplemented by quarterly

reports submitted by the subscriber television operators (STV), and the overarching framework of macroeconomic data on the Jamaican economy.

3. *"Feasibility of Digital Switchover in Jamaica: The Consumer Perspective".*

The purpose of the study, which is scheduled for completion in May 2012, is to determine what factors will generate voluntary take-up of DTTV by consumers. It is anticipated that the findings from this research will be instrumental for piloting digital switchover feasibility research and public policy making in Jamaica and other Caribbean countries. The findings will aid in answering certain questions needed to allow evidence based public policy making which considers the television receiver industry.

Against this backdrop, the purpose of the study is to propose the adoption model which allows a consumer proposition which will generate voluntary take-up of DTTV. The research also aims to highlight groups of individuals including the elderly and disabled, for whom analogue switch-off could be seriously difficult (financially/physically) and consider the access and usability factors to assist these groups.

The Children's Code Review:

The Code, which was introduced in 2003, is being reviewed to determine its effectiveness in the professional and public arenas. It involves the conducting of stakeholder focus groups to get a sense of how the Code is working, how it might be improved, and how it

might be made more accessible to the general public.



Children's Code Review Focus Group

FACILITIES, RISK MANAGEMENT & HUMAN RESOURCES MANAGEMENT

Facilities Management

The Commission continued its thrust to operate in an environmentally friendly manner by helping to reduce Jamaica's carbon footprint. To this end, further limits were placed on printing and greater reliance on electronic rather than printed documents.

The Commission's vehicles continued to be serviced based on mileage or in accordance with maintenance schedule. The electronic gas card method was used to monitor purchases of petrol and lubricants for the vehicles.

Fixed assets and motor vehicles were insured with Jamaica Money Market Brokers (JMMB) Insurance Brokers, with the "all-risk" premiums paid-up for the period.

Procurement

The Commission's Standing Procurement Committee provided oversight of procurement activities. Regular reports to the Office of the Contractor General (OCG) were submitted in accordance with government policy.

Access to Information

The Commission received and responded to three requests under the **Access to Information Act**.

Training & Development

Employees were exposed to a number of training courses as the Commission continued to augment competences. These included GOJ Procurement Policies and Procedures Training Programme, Strategic and Corporate Planning, Financial Management Training for Non-Financial Managers, Judicial Review, Pension Administration, Customer Service, leadership and Change Management, State Protocol, Cloud Computing, Children's Rights, Gender Equality, Integrated Technology Library (ITL) and SQL for database.

Performance Management

The Commission continued to evaluate employee performance using annual performance assessments and informal interim evaluations, in accordance with the GOJ performance management and appraisal system (PMAS).

Employee Engagement and Relationship Building



During the period, the Commission continued to engage in team building activities and wholistic development of its staff. These included wellness activities, presentations on a wide range of personal development issues and regular staff meetings.

BCJ Staff and Family supporting Sigma Corporate Run

REGIONAL POLICY COLLABORATION

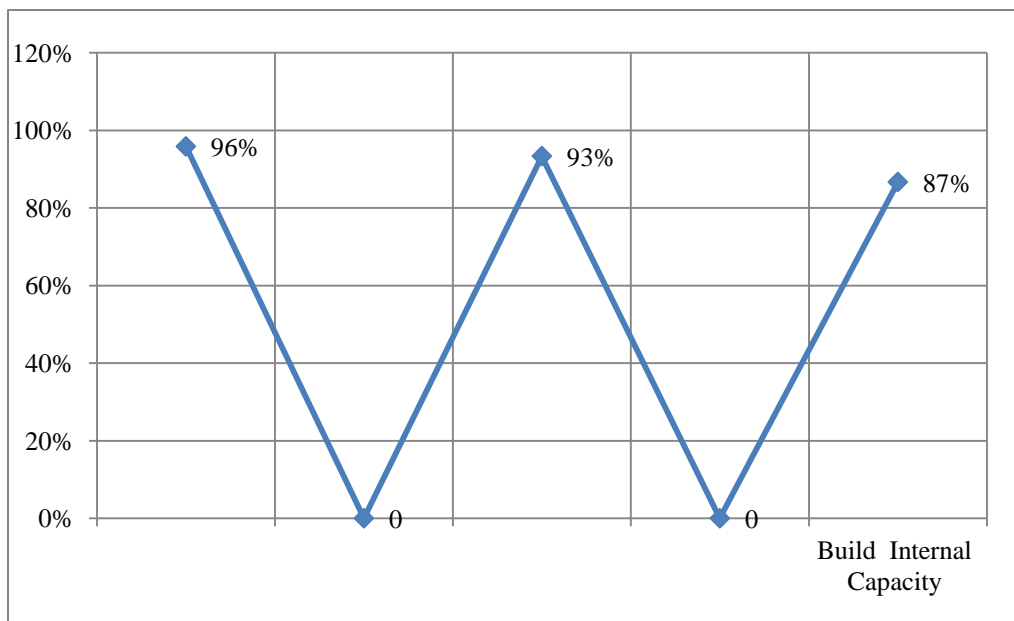
Several of the significant regulatory issues with which the Commission is contending also affect Caribbean counter-parts and could benefit from a common, harmonised or co-ordinated regional approach. These include Digital Switchover and the attendant spectrum issues, and regulation of new platforms and services. Accordingly, the Commission participated in a number of regional initiatives, including International Telecommunications Union (ITU) regional workshops on Digital Broadcasting and Antigua ICT Fest.

OPERATIONAL PLAN 2011/2012

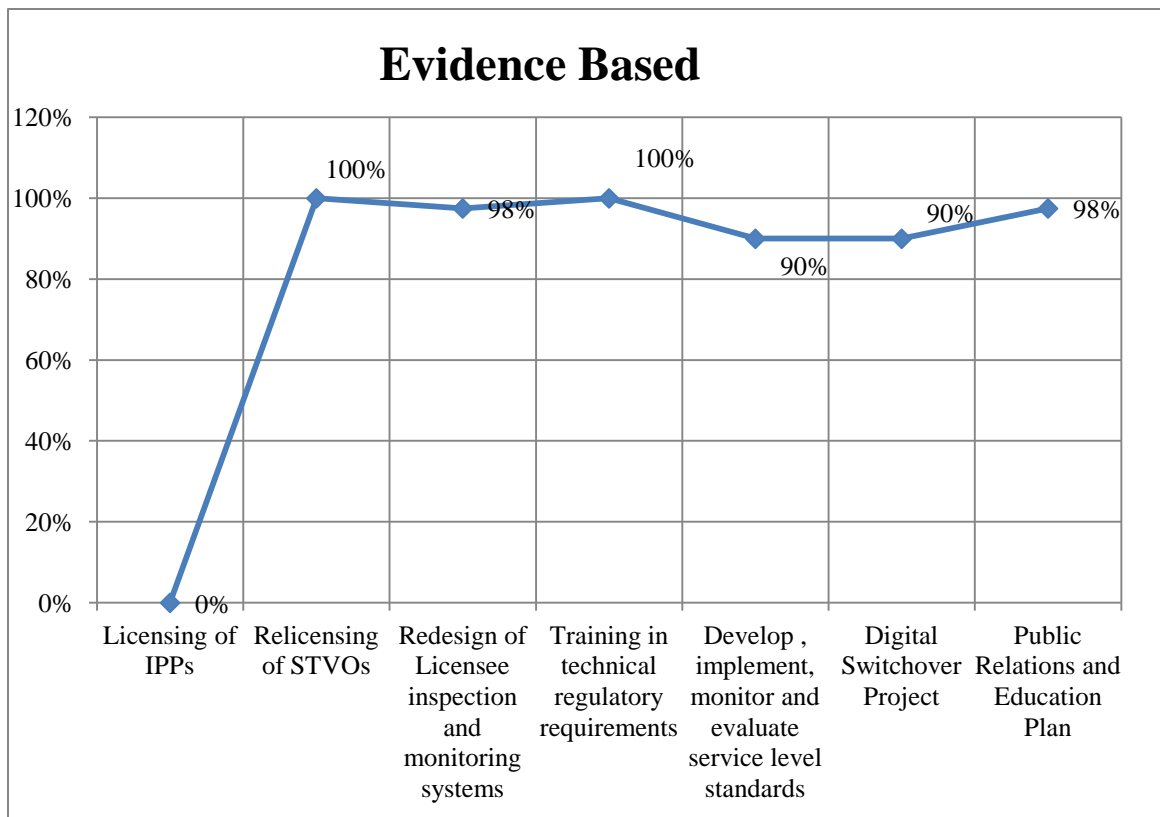
PERFORMANCE INDICATORS AND TARGETS

The Strategic Objectives, programmes, major tasks, achievements and constraints are set out in the tables and graphs below.

<u>Strategic Objectives</u>	<u>% Complete Overall</u>
Authoritative evidence based regulator	96%
Responsive innovative regulator	93%
Build Internal Capacity	87%
Overall % Completed	92%



Authoritative Evidence Based Regulator - 96% Completed



Authoritative Evidence Based Regulator - Narrative

Planned Programmes	Stage of Completion 4 th Quarter	Narrative
Licensing of IPPs	N/A	Contingent on amendment to BRRA.
Relicensing of STVOs	100%	<ul style="list-style-type: none"> ▪ Evaluations completed using new scoring/rating system. ▪ Recommendations submitted to Minister.
Redesign of Licensee inspection and monitoring systems	98%	<ul style="list-style-type: none"> ▪ Template developed for Mandatory Proof of Performance Reporting. ▪ Consultations held with licensees at Industry Confab held on February 29, 2012.
		<ul style="list-style-type: none"> ▪ Licensee Case Management Pilot completed. ▪ Consultations held with licensees at Industry Confab held on February 29, 2012. ▪ Evaluation and analysis completed.
		<ul style="list-style-type: none"> ▪ Citizen Based Media Monitoring Programme (CMBP) reviewed and revised. ▪ Feedback mechanism designed and implemented. ▪ Thirty-eight additional monitors trained in St. Ann, Trelawny and Hanover. ▪ Monthly telephone contact

Planned Programmes	Stage of Completion 4 th Quarter	Narrative
		<ul style="list-style-type: none"> monthly; Facebook page established for monitors; Daily electronic contact with monitors. Luncheon held March 22, 2012
		<ul style="list-style-type: none"> TOR developed and RFP issued for Automated Content Monitoring System (CMS); Tenders evaluated but no successful bidder found. New search to be undertaken.
Training in technical regulatory requirements	100%	<ul style="list-style-type: none"> Technical Seminar held March 21, 2012; Programme covered: <ul style="list-style-type: none"> Transitioning from old analogue systems to new digital cable and FTA TV systems; Data transmission over cable; JPS technical specifications for pole attachment and safety; Specialist presenters from Advanced Media Technologies, experts in planning analogue to digital network transition. Savings effected as external funding was sourced which defrayed expenses for two overseas presenters.
Develop and implement service level standards	90%	<ul style="list-style-type: none"> Service Level Standards developed in consultation with industry; Standards checked against ISO standards; Implementation scheduled for next

Planned Programmes	Stage of Completion 4 th Quarter	Narrative
		financial year.
Digital Switchover Project	90%	<ul style="list-style-type: none"> ▪ National DSO Committee convened; ▪ Four meetings of Technical sub-committee held; ▪ Draft technical report prepared and being revised for submission to next meeting of National DSO Committee in March; ▪ Public information sub-committee reconstituted and convened (meeting held February 8, 2012 focused on the requirements for transitioning to digital); ▪ DSO research proposal finalised and funding opportunity (\$3M) identified through OPM.
Public Relations and Education Plan	98%	<ul style="list-style-type: none"> ▪ School's Outreach Completed as per schedule; ▪ Schools visited: HWT Primary, Papine High, Kensington Primary, Lawrence Tavern Primary & Jnr. High, Troy Primary, Rusea's High, St. Thomas Technical, Knox College, Kingston High, UWI, UTECH, Ocho Rios High, Oracbessa High, Duhaney Park Primary, Dunoon Tech, Merl Grove and St. Georges' Girls Primary
		<ul style="list-style-type: none"> ▪ Industry Confabs completed as follows:

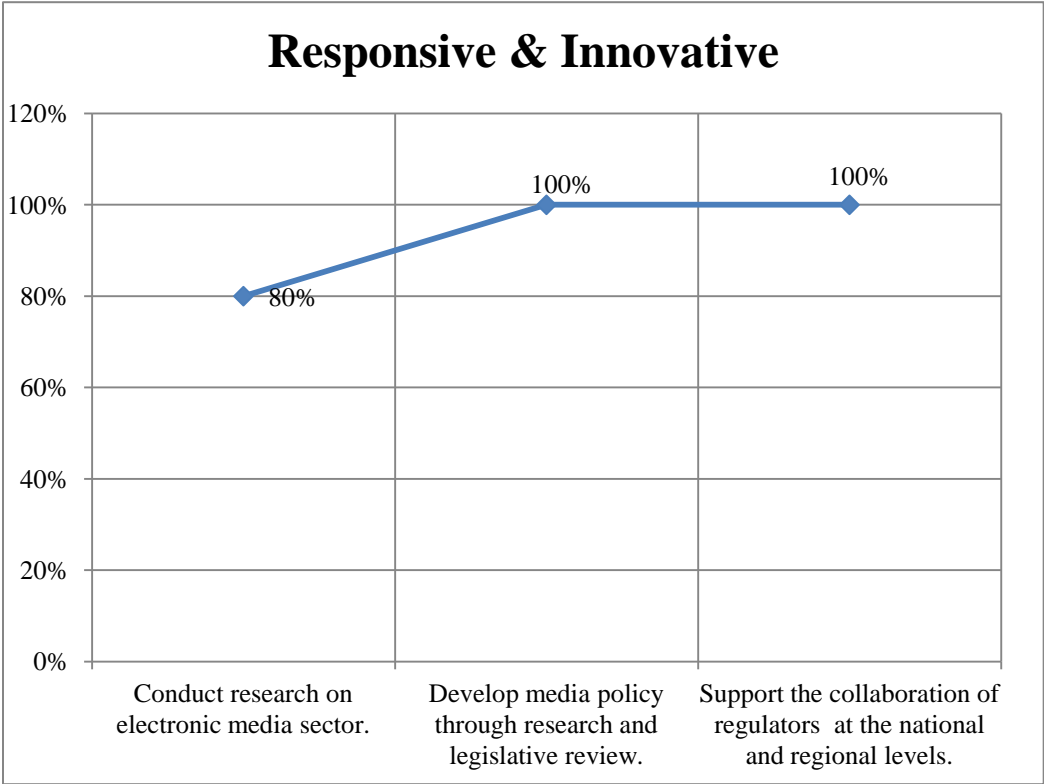
Planned Programmes	Stage of Completion 4 th Quarter	Narrative
		<ul style="list-style-type: none"> ▪ Meeting held with STV and broadcast technicians on technical standards and content for seminar; ▪ Consultation with customer service managers on Service Level Standards; ▪ High level management attendance at 25th Anniversary luncheon; ▪ Consultation on Mandatory Proof of Performance reporting held on February 29, 2012.
		<ul style="list-style-type: none"> ▪ BCJ/JBTE/UNESCO/MoE Media Literacy Project implemented as scheduled. ▪ Successful negotiations with UNESCO to retain funding which was threatened by global budgetary reduction (US\$15,000); ▪ 4 scripts completed for grades 1-3; 4 scripts completed for grades 4-6; 4 scripts completed for grades 7-9; 10 videos shot and post-production completed for grades 1-3,4-6, 7-9; ▪ 2 videos (grades 1-3 and 7-9) shot and in post-production; ▪ Companion website developed; ▪ RFP for school radio completed. ▪ 80 Teacher College trainees and In-service teacher trained in grades 1-3 and 4-6 curriculum (St. Joseph's Teachers College; Sam Sharpe Teachers College; Central Branch

Planned Programmes	Stage of Completion 4 th Quarter	Narrative
		<p>All Age; Calabar Primary and Junior High; Balcombe Drive Primary and Junior High; Flanker's Primary and Junior High; Granville Primary and Junior High).</p> <ul style="list-style-type: none"> Curriculum training for and 7-9 teachers on target for completion on April 4. Media training for grades 7-9 students and teachers on target for completion on April 16. UNESCO Communications Advisor indicated that UNESCO was very satisfied with the project and viewed it as a potential international success story. UNESCO also committed to provide further support for phase 3 in the next financial year.
		<ul style="list-style-type: none"> BCJ facebook page re-designed; 277 BCJ Facebook posts made since November 2011; 2.4M Impressions; 2,098 Facebook fans; 387 new fans since November 2011; 200 interests in media monitors programme; January 25, 2012 BCJ Facebook page featured on FacebookShowcase.net: "Simple and bold landing tab design. Includes some additional informational tabs as well". BCJ Blogs were the top source for referral traffic to the BCJ website; Blog articles featured by @dVirtualPA - a social media

Planned Programmes	Stage of Completion 4 th Quarter	Narrative
		<p>management firm which selects best blogs to be read in Jamaica</p> <ul style="list-style-type: none"> ▪ 512 tweets posted to 376 followers; January tweets reached over 27,000 persons with just 46 tweets; Media trivia on twitter being re-tweeted by media personalities; Tweet grade 89% (up from 85% in November 2011); in March BCJ ranked 10 for Jamaica in "Follow Friday", an international social event on Twitter. ▪ YouTube 4,509 video views on BCJ YouTube channel. 228 new views in February and 179 new views in March. 60 Google + Posts since December 1, 2011. ▪ 7 publications of BCJ 2.0 in Observer Teenage and Gleaner's Youthlink; 7 publications of Junior Commissioners in Gleaner's Children's Own. ▪ Press conference held on December 14, 2011 on political advertising pact for General Elections. ▪ 25 Anniversary Activities: Church Service (live outside broadcast); GG Anniversary luncheon; 25th Anniversary logo developed (People - Transitioning - Digital); Splash for website created; Supplement

Planned Programmes	Stage of Completion 4 th Quarter	Narrative
		<p>published; 25th Anniversary luncheon; Junior Commissioners (high school and primary) debate (live streaming); Essay Competition; Poster Competition; Digital Switchover Research grant.</p> <ul style="list-style-type: none"> ▪ Presentations: ISCF, IIC, CARIMAC Magazine Launch, CBU, ITU/CBU Digital Broadcasting Workshop. Antigua ICT Fest, Jamaica Chamber of Commerce, Darliston Primary School graduation, GOJ-INN Child Rights Regional Conference, Herbert Morrison High School banquet, Lawrence Tavern Primary graduation, MSB ITC Seminar (World Telecommunications Day), Nigeria National Institute of Policy and Strategic Studies delegation, Porus Parenting Group, Library and Information Society of Jamaica symposium, Rotary Club of Trafalgar, Torrington Park citizens' assoc., Women's Media Watch. ▪ Ad agency secured for Media Campaign.

To Be A Responsive Innovative Regulator - 93% Completed

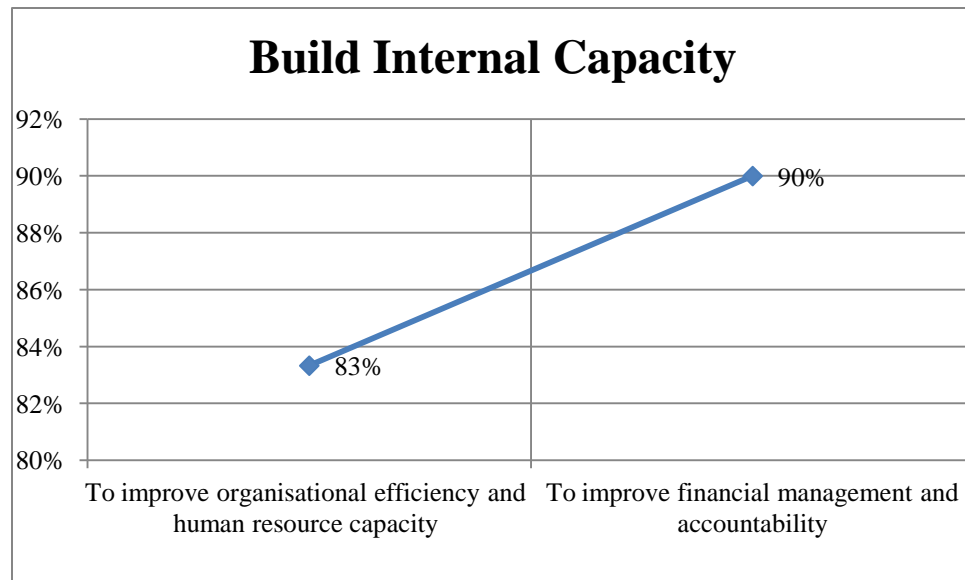


To be a responsive innovative regulator - Narrative

Planned Programmes	% Completed to-date	Major Tasks	% Completed to-date	Narrative
Conduct research on electronic media sector.	80%	Research on electronic media sector.	80%	<ul style="list-style-type: none"> ▪ Research and report titled "An Economic and Financial Analysis of the Jamaican Electronic Communications Industry" completed. ▪ CARIMAC led Research on media output and public expectations underway: <ul style="list-style-type: none"> - Interim report submitted. - Report and analysis (fieldwork) submitted - Focus Groups completed ▪ DTV switchover research (MPhil. Students): <ul style="list-style-type: none"> - Progress report submitted. - Fieldwork completed. - Completion of final report on target. ▪ Children's Code Review: <ul style="list-style-type: none"> - Three (3) focus group completed; - ▪ DSO Study proposal reviewed and finalised for submission to DSO Committee Meeting in March
Develop media policy through research	100%	Participation in legislative exercise	100%	<ul style="list-style-type: none"> ▪ BCJ participated al in preparation of two cabinet submissions.

Planned Programmes	% Completed to-date	Major Tasks	% Completed to-date	Narrative
and legislative review.		Launch Public Broadcasting Production Fund	N/A	<ul style="list-style-type: none"> ▪ Pending amendments to BRRA
Support the collaboration of regulators at the national and regional levels.	100%	Meeting of Inter-Regulators' Forum	100%	<ul style="list-style-type: none"> ▪ BCJ hosted meeting of Inter-Regulators' Forum

To Build Internal Capacity – 87% Completed



To Build Internal Capacity – Narrative

Planned Programmes	% Completed to-date	Major Tasks	% Completed to-date	Narrative
To improve organisational efficiency and human resource capacity	83%	Obtain Cabinet Approval for BPR and proceed in accordance with Cabinet Office decision	N/A	<ul style="list-style-type: none"> Cabinet Office approval for BPR pending since last financial year.
		Implement Interdisciplinary Transformation Team (IDTT) activities.	N/A	<ul style="list-style-type: none"> IDTT Committee in place. Pending public sector rationalisation exercise since last financial year.
		Conduct survey to evaluate training and motivation programmes	80%	<ul style="list-style-type: none"> Baseline Survey conducted; Baseline staff survey instrument ,methodology and results completed.
		Implement Training and Motivational plans* * Commission was without a HR Manager for period August 2011-February 2012.	85%	<ul style="list-style-type: none"> Training conducted in procurement, leadership, cloud computing, customer service, Children's rights, Gender Equality, Integrated Technology Library (ITL), pension management and SQL for database.

Planned Programmes	% Completed to-date	Major Tasks	% Completed to-date	Narrative
		Implement and evaluate database integration plan	80%	<ul style="list-style-type: none"> Database integration plan at advanced stage o completion Registrar Module 80% complete Technical Services Module 75% complete Finance Module 60% Complete Customer Service Module 85% HR Module began second week in February (note: delayed due to HR Manager vacancy August 2011-February 2012). Initial testing commenced the first week in February starting with the customer service module. Senior Technician and Systems Admin trained in SQL for maintenance of database.
		Implement and evaluate network expansion plan	75%	<ul style="list-style-type: none"> Network expanded Dell Server acquired. Acquisition of Wireless router completed Integration of Blackberry Enterprise Server with database

Planned Programmes	% Completed to-date	Major Tasks	% Completed to-date	Narrative
				management on target
		Acquire Remote storage service for critical data	100%	<ul style="list-style-type: none"> ▪ Critical data remotely stored.
		Review and revise BCJ Disaster Plan	80%	<ul style="list-style-type: none"> ▪ Disaster Plan reviewed and revised; ▪ Staff sensitization completed; ▪ Fire and Earthquake drills completed.
		Submit Statutory and GOJ reports	100%	<ul style="list-style-type: none"> ▪ Statutory and GOJ Reports submitted: <ul style="list-style-type: none"> ▪ 2010-11 Annual Report; ▪ 2012-13 Operational Plan & Budget; ▪ OCG quarterly reports; ▪ Monthly Net Credit Reports; ▪ Monthly Statement A (cash flow) Reports; ▪ Monthly Financial Statements; ▪ Access to Information quarterly reports.

Planned Programmes	% Completed to-date	Major Tasks	% Completed to-date	Narrative
To improve financial management and accountability	90%	Audit Committee meeting	80%	<ul style="list-style-type: none"> ▪ Audit Committee meeting held; ▪ Internal auditing services engaged; ▪ Internal audit scope of work developed with auditor.

DETAILS OF REGULAR, KEY OPERATIONAL ACTIVITIES

Monitoring, Compliance and Customer Service

Contacts with the Commission

Three hundred and fifty (350) contacts were recorded for the period under review, a fifty-six percent (56%) decrease over the previous year. Those contacts resulted in forty-three (43) investigations and the issuing of thirty-five (35) Notices of Breach.

Table 1 - Total Contacts recorded

APRIL '11 - JUNE '11	116
JULY '11 - SEPTEMBER '11	77
OCTOBER '11 - DECEMBER '11	77
JANUARY '12 - MARCH '12	80
TOTAL	350

Table 2 provides further details on the nature of contacts with the public.

Table 2: BREAKDOWN OF CONTACTS

	Apr- June 2011	Jul- Sept 2011	Oct- Dec 2011	Jan- Mar 2012	TOTAL
Information Requested:	84	46	56	55	241
Complaints received	7	18	12	6	43
Zoning Information	14	10	4	7	35
Legality of Flow advertising on Intl. Channels	2				2
Procedure for acquiring STV licence	6	1	2	10	19
Teacha's Pet Series			2		2
Advertising on Cable			1		1
Regulation of STV Customers' fees by Commission	3	2		2	7
TOTAL	116	77	77	80	350

Complaints Received

Section 16 (f) of **The Broadcasting and Radio Re-Diffusion Act** requires the Commission to “*receive and investigate complaints in relation to any matter under the **Act***”.

During the period under review, the Commission received forty-three (43) complaints. This was a decrease of thirty-nine percent (39%) when compared to the previous period. **Table 3** is a breakdown of the complaints on a quarterly basis.

Table 3 - QUARTERLY BREAKDOWN OF COMPLAINTS RECEIVED

APRIL '11 - JUNE '11	7
JULY '11 - SEPTEMBER '11	18
OCTOBER '11 - DECEMBER '11	12
JANUARY '12 - MARCH '12	6
TOTAL	43

Table 4: COMPLAINTS RECEIVED APRIL 2011- MARCH 2012

	Apr-Jun 2011	Jul-Sep 2011	Oct-Dec 2011	Jan-Mar 2012	TOTAL	(%)
Subscriber Television						
▪ Technical	0	3	1	1	5	12%
▪ Customer Service	0	1			1	2%
▪ Content Standards	0	0	0	0	0	0%
▪ Unlicensed Service	0	1	0	0	1	2%
Broadcast Television						
▪ Technical	0	0	0	0	0	0%
▪ Content Standard	1	11	6	3	21	49%
▪ Customer Service						
Broadcast Radio						
▪ Content Standards	6	2	5	2	15	35%
▪ Technical						
Total	7	18	12	6	43	100%
Percentage (%)	16%	42%	28%	14%		100%

Complaints Investigated

The Commission investigated eighty-three (83) complaints. Forty-three (43) of those arose during the period under review and forty (40) were carried over from the previous year. The total number of complaints investigated was a twenty-eight percent (28%) decrease over the previous period.

Table 5 is a breakdown of the complaints investigated on a quarterly basis

**Table 5: COMPLAINTS INVESTIGATED FOR THE PERIOD APRIL 2011-
MARCH 2012**

Complaints Investigated for the period April 2011- March 2012

APRIL '11 - JUNE '11	16
JULY '11 - SEPTEMBER '11	18
OCTOBER '11 - DECEMBER '11	37
JANUARY '12 - MARCH '12	12
TOTAL	83

Table 6 is a breakdown of all complaints investigated, including those brought forward from the previous period.

**Table 6: TOTAL COMPLAINTS INVESTIGATED
APRIL 2011 - MARCH 2012**

	Complaints Brought forward From April 2010- March 2011	Complaints Received April 2011-March 2012	Total
Subscriber Television	5	7	12
Broadcast Television	13	21	34
Broadcast Radio	22	15	37
TOTAL	40	43	83

Table 7

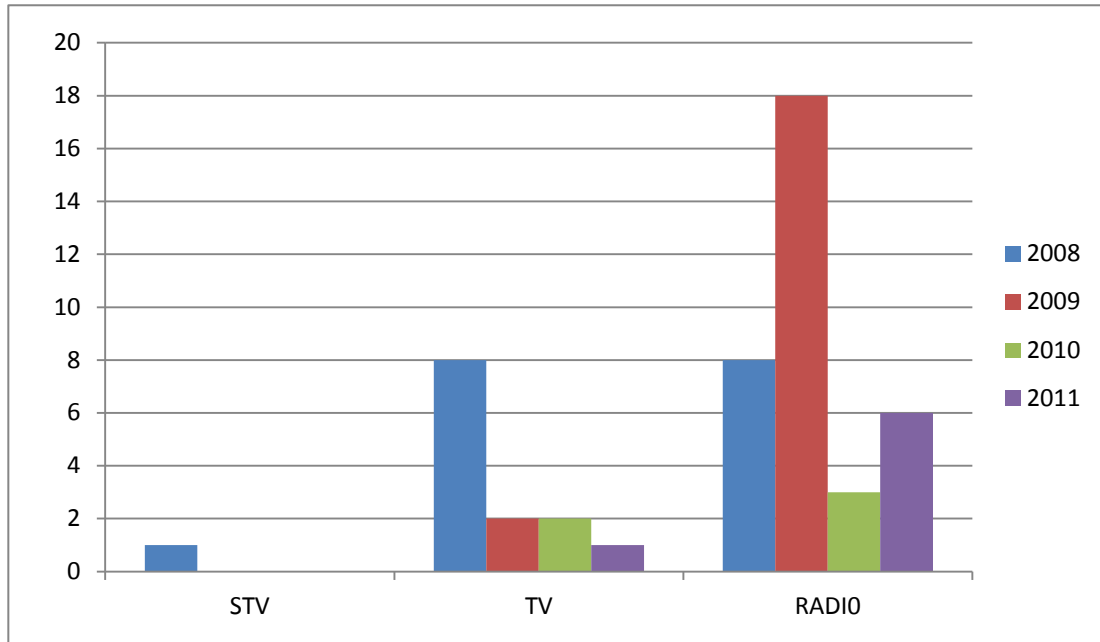
Content Standards Complaints Investigated: April - June 2011

	Transmission of sexually suggestive content	Transmission of song containing profane language	Transmission of expletive during movie	Transmission of material in contravention of the February 6, 2009 Directive	Transmission of sexually explicit content	Transmission of material containing profane language	Transmission of scandalous and derogatory remarks	TOTAL
CVM Television Ltd				1				1
FAME 95 FM	1				1			2
Power 106 FM							1	1
Grove Broadcasting Company (ZIP 103 FM)	1	1						2
Grove Broadcasting Company (IRIE FM)	1							1
TOTAL	3	1		1	1		1	7*

* Complaints listed above include allegations that may not have necessarily resulted in findings of breach.

Figure 1

Content Standards Report Trends for Quarters April- June 2008 to 2011



	2008	2009	2010	2011
STV	1	0	0	0
TV	8	2	2	1
RADIO	8	18	3	6

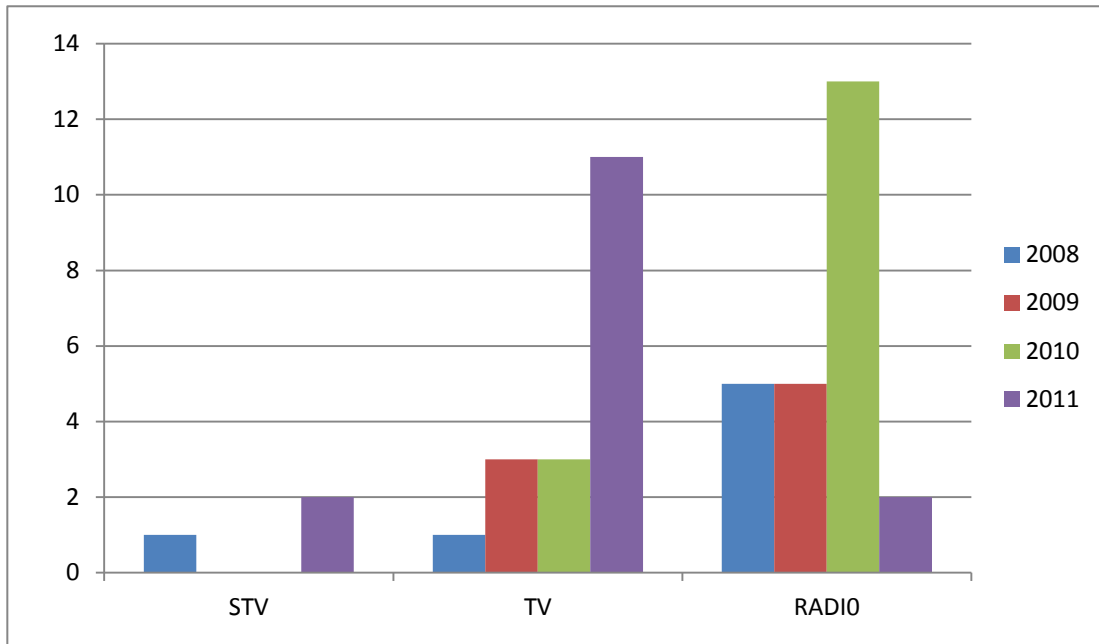
Table 8

Content Standards Complaints Investigated: July - September 2011

	Transmission of in appropriate language and situations in a reality series	Transmission of profane language	Programming Permission	Transmission of song with violent and sexually suggestive lyrics	Transmission of violent content	Transmission of adult content	Insertion of local advertisement on internal channel international	TOTAL
CVM Television Ltd	2	2				5		9
FAME 95 FM				1				1
Hot 102 FM		1						1
Television Jamaica Limited		1			1			2
Columbus Communications Jamaica Ltd. (Flow)							1	1
Cornwall Communications Limited			1					1
TOTAL	2	4	1	1	1	5	1	*15

* Complaints listed above include allegations that may not have necessarily resulted in findings of breach.

Figure 2
Content Standards Report
Trends for Quarters July - September 2008 to 2011



	2008	2009	2010	2011
STV	1	0	0	2
TV	1	3	3	11
RADIO	5	5	13	2

Table 9

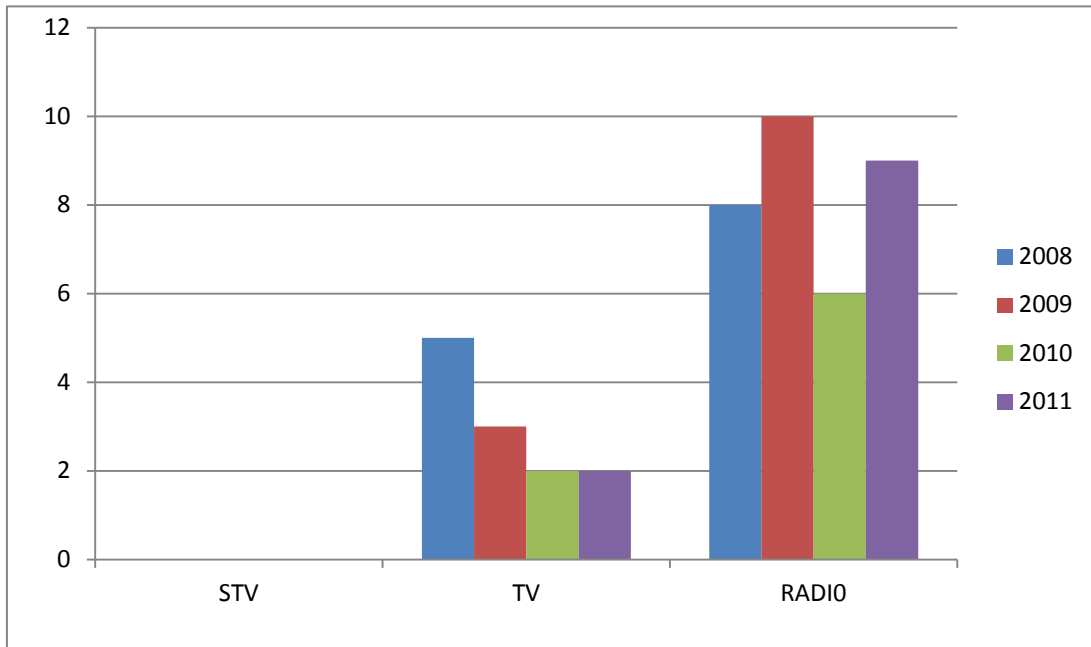
Content Standards Report: October - December 2011

	Transmission of violent & sexually explicit lyrics	Transmission of the song "Man Down"	Transmission of inappropriate content	Transmission of profanity	TOTAL
Grove Broadcasting Company ZIP 103 FM	4				4
Radio Jamaica Limited (FAME 95 FM)		1			1
Television Jamaica Limited			1	1	2
CVM Television			4		4
TOTAL	4	1	5	1	*11

* Complaints listed above include allegations that may not have necessarily resulted in findings of breach.

Figure 3

Content Standards Report Trends for Quarters:
October – December 2008 to 2011



	2008	2009	2010	2011
STV	0	0	0	0
TV	5	3	2	2
RADIO	8	10	6	9

Table 10

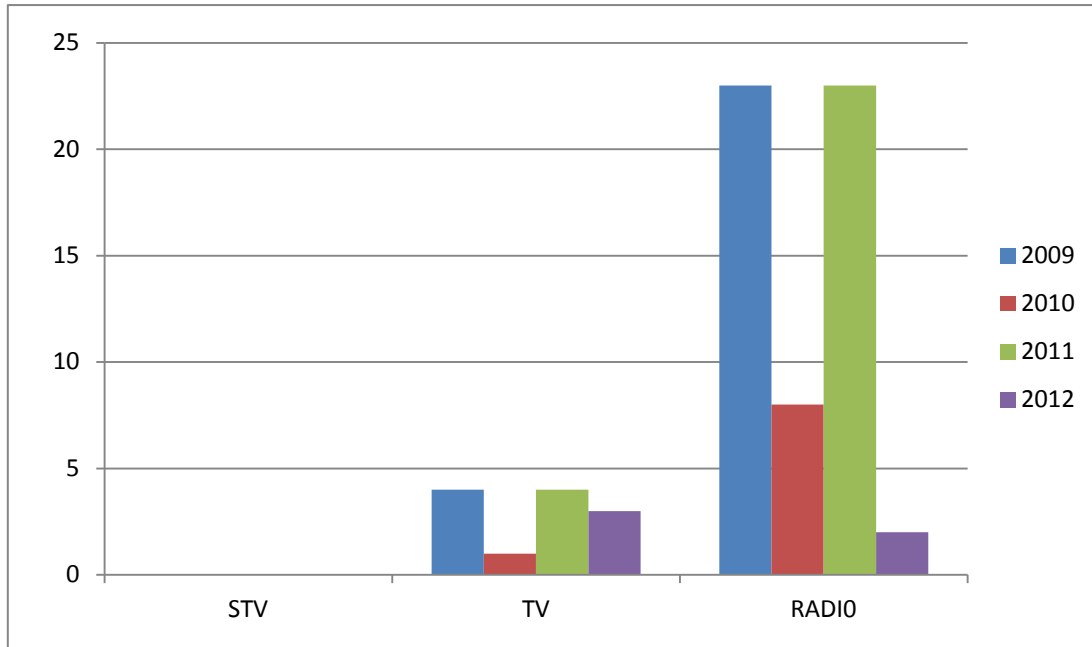
Content Standards Complaints Investigated: January- March 2012

	Airing of alleged defamatory statement against an entertainer	Transmission of inappropriate sexual content containing	Transmission of song with profane language and sexually suggestive lyrics		Transmission of adult content	Insertion of local advertisement on internal channel international	TOTAL
CVM Television Ltd		1					1
Nationwide NewsNetwork (NNN)			1				1
IRIE FM	1						1
Television Jamaica Limited		1		1			2
TOTAL	1	2	1	1			*5

* Complaints listed above include allegations that may not have necessarily resulted in findings of breach.

Figure 4

Content Standards Report
Trends for Quarters Jan-Mar - 2009 to 2012



	2009	2010	2011	2012
STV	0	0	0	0
TV	4	1	4	3
RADIO	23	8	23	2

TECHNICAL COMPLIANCE

Technical Monitoring

The Commission conducted an extensive investigation into the coverage being provided by the three (3) island-wide free to air broadcast television operators, TVJ, CVM and Love TV. The investigation revealed that there were a number of areas across the island where coverage was either very poor or non-existent. This was most pronounced in rural parishes. This matter is receiving regulatory attention.

During the period, technical inspections were conducted on the systems and operations of eighteen (18) subscriber television operators to determine their compliance with the technical standards set out in law.

Tables 11-14 list the subscriber television licensees inspected, the areas of technical non-compliance found and regulatory actions taken.

Table 11: Technical Monitoring: April – June 2011

	LICENSEES INSPECTED	NON-COMPLIANCE DETECTED	STATUS
1.	Guthrie's Communications Limited	17(1)(h), 17(4)(d), 17(4)(e), Breach of licence –Operating a non-addressable system & non-provision of service to licensed zone	Notice of Breach issued
2.	Odyssey Cable Vision Limited	7(4)(d), 17(4)(e)	Breaches satisfactorily addressed
3.	Linscom Network Ltd	17(1)(h)	Breaches satisfactorily addressed

4.	Astra Technology Ltd.	17(1)(h), 1) (f),), 15 (a), 15 (b), 25(1) Breach of Licence- non-provision of service to licensed zone & operating a non-addressable system	Notice of Breach issued
5.	General Satellite Network Co. Ltd	17(1)(h), 17 (4) (d), 17(4) (e), 15 (a)	Notice of Breach issued
6.	Westar Communications Ltd.	15(b), 15 (a),, 17(1)(d), , 17(1)(h), 25(1), Breach of Licence Operating a non-addressable system	Meeting convened with licensee, pending Notice of Breach

Table 12: Technical Monitoring: July - September 2011

	LICENSEES INSPECTED	NON-COMPLIANCE DETECTED	STATUS
7.	Jamaica Cable Vision Limited	17(4)(b), 17 (1) (h)	Breaches satisfactorily addressed
8.	Central Communications Services Limited	17 (1) (h)	Breaches satisfactorily addressed
9.	McKoy's Cable Television Company Limited	15 (a), 17 (1) (d), 17 (1) (h), 17 (4) (b), 17 (4) (d), 17 (4) (e), 25 (1); Breach of licence [1]	Notice of Breach issued

10.	Mike's Electronics & Cable Network Limited	24 (2), 24 (4), 17 (1) (d), 17 (1) (f), 17 (4) (b), 17 (4) (d), 17 (4) (e); Breach of licence [1]	Notice of Breach issued
11.	Modern Rebroadcasting Company Limited	15 (a), 17 (1) (h), 25 (1); Breach of licence [1]	Notice of Breach issued
12.	Inntech Communications Limited	17 (1) (d), 17 (1) (h), 17 (4) (d), 17 (4) (e); Breach of licence [1]	Notice of Breach issued
13.	Stars Cable Company Limited	17 (1) (h), 17 (4) (d), 17 (4) (e)	Notice of Breach issued

Table 13: Technical Monitoring: October - December 2011

	LICENSEES INSPECTED	NON-COMPLIANCE DETECTED	STATUS
14.	Stars Cable Company Limited	17 (1) (h), 17 (4) (d), 17 (4) (e)	Notice of Breach issued

Table 14: Technical Monitoring: Jan - March 2012

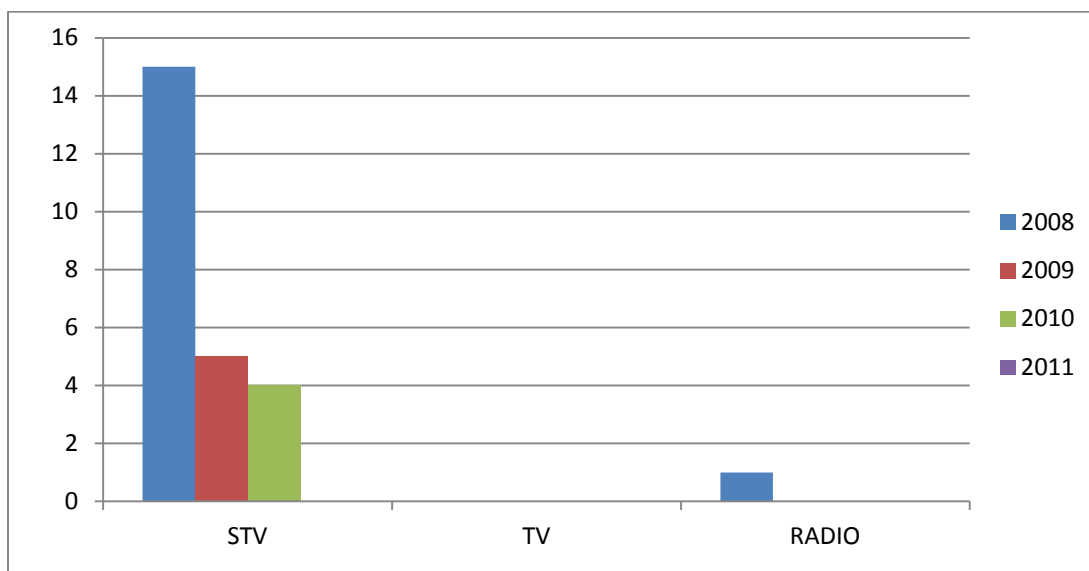
	LICENSEES INSPECTED	NON-COMPLIANCE DETECTED	STATUS
15.	Cabletron network Systems Ltd	17(4)(b), 17 (1) (h), 17(4) (e) 15(a)	Notice of Breach issued
16.	Tru-Star Cable Television Network Limited	17 (1) (h), 17(1)(d),17(4)(b),19(1)(b), Operating a non-addressable system	Notice of Breach issued

17.	Direct Cable Systems Limited	15 (a), , 17 (1) (h), 17 (4) (b), 17 (4) (d), 17 (4) (e), 32 (a); Operating a non-addressable system & Non-provision of service to licenced zone]	Notice of Breach issued
18.	Santastic Cable System Limited	17(4)(b)	Breaches satisfactorily addressed

TECHNICAL STANDARDS COMPLAINTS

There was no complaint relating to technical quality of STV service for the period April – June 2011.

Figure 5
Technical Standards Report Trends for Quarters April-June-2008 to 2011



	2008	2009	2010	2011
STV	15	5	4	0
TV	0	0	0	0
RADIO	1	0	0	0

For the period under review there were three complaints relating to technical quality of STV service. This resulted in an increase of 300% when compared to the period April – June 2011.

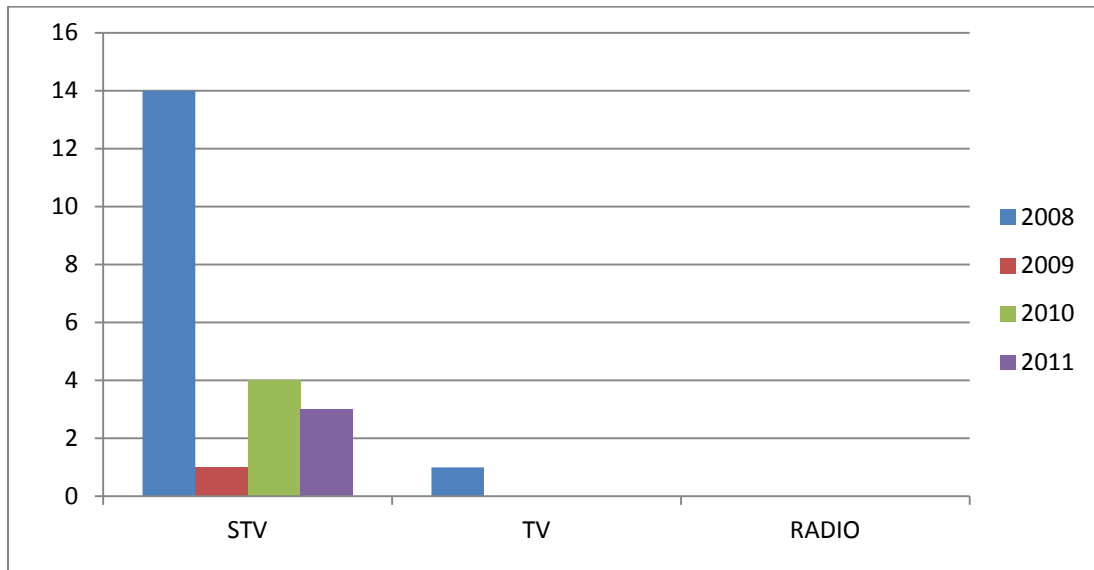
Table 15 displays the nature of complaints investigated relating to Technical Standards for the period July – September 2011.

Table 15
Technical Standards Complaints
July – September 2011

	Poor Audio & Video Signals	TOTAL
Mars Cable Vision Limited	1	1
Stars Cable Company Limited	1	1
Wilson's Enterprises Limited	1	1
TOTAL	3	*3

Figure 6

Technical Standards Report Trends for Quarters July - September
2008 to 2011



	2008	2009	2010	2011
STV	14	1	4	3
TV	1	0	0	0
RADIO	0	0	0	0

One complaint was received relating to poor audio and video signals. This represents a decrease of sixty-seven (67%) when compared to the previous period, July – September 2011.

Table 16

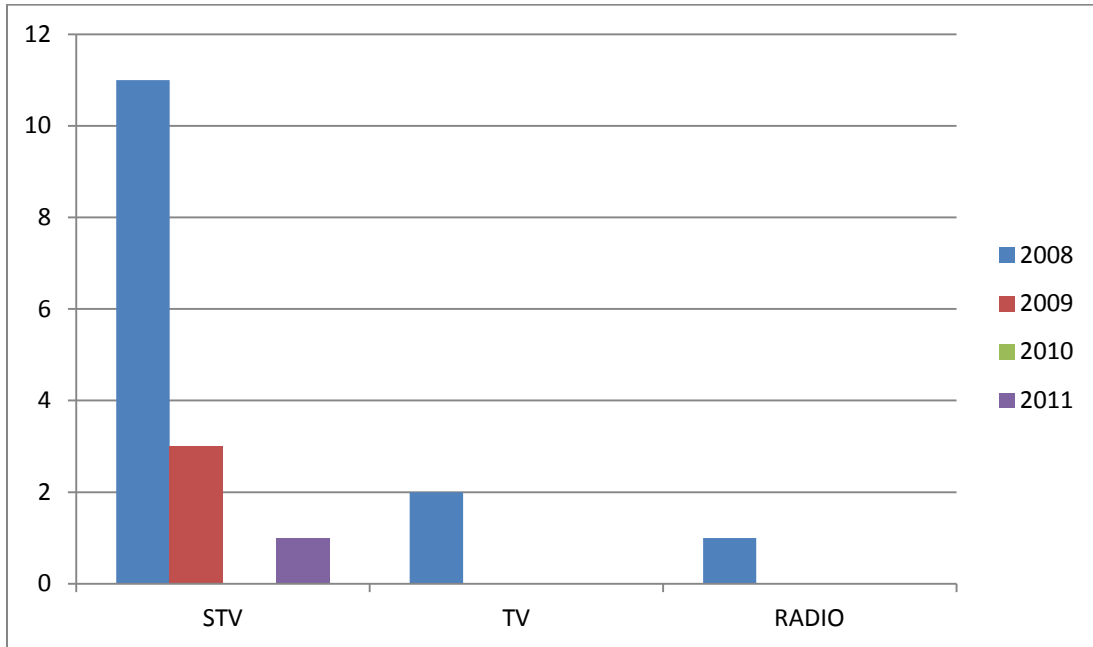
**Technical Standards Complaints
October - December 2011**

	Poor audio and video signals	Non provision of service	Frequent breakdowns	signal leakage	TOTAL
Inntech Communications Limited	1				1
TOTAL	1				1*

**Complaints listed above include allegations that might not have resulted in findings of breach*

Figure 7

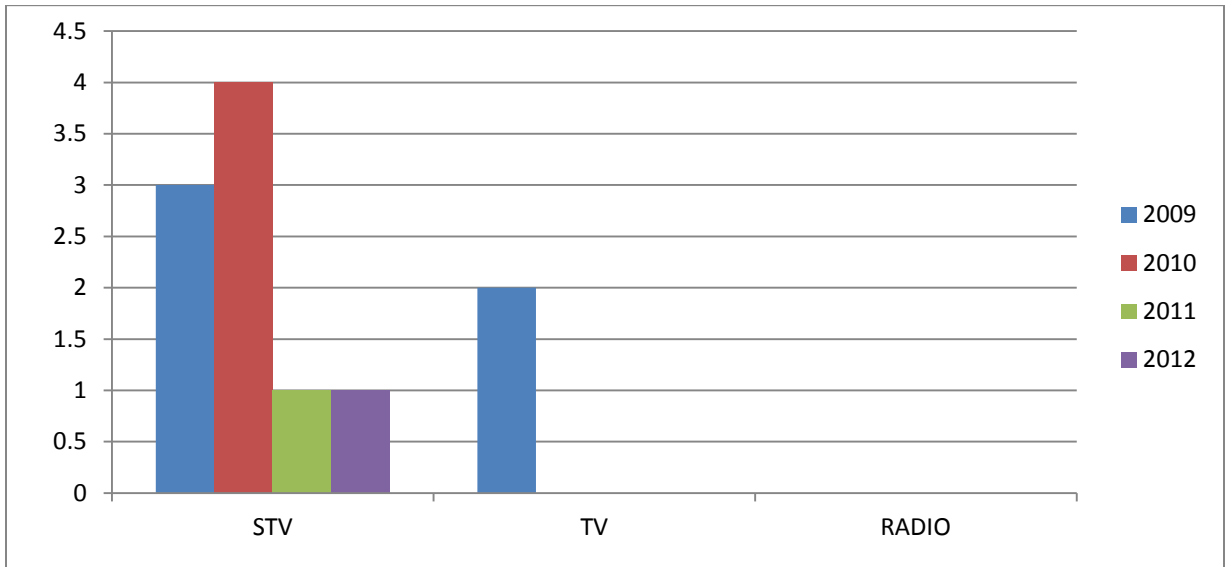
Technical Standards Report Trends for Quarters-
October – December 2008 to 2011



	2008	2009	2010	2011
STV	11	3	0	1
TV	2	0	0	0
RADIO	1	0	0	0

Figure 8

Technical Standards Report Trends for Quarters January - March
2009 to 2012



	2009	2010	2011	2012
STV	3	4	1	1
TV	2	0	0	0
RADIO	0	0	0	0

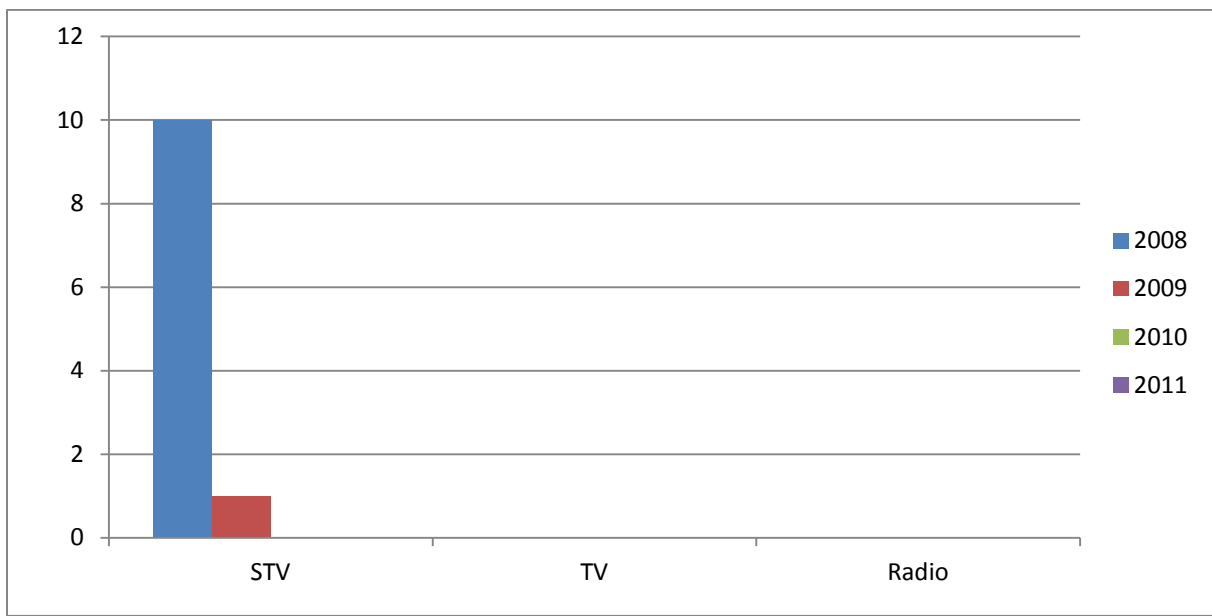
CUSTOMER SERVICE COMPLAINTS

There was no customer service complaint that resulted in an investigation for the period April to June 2011.

Figure 9 illustrates the trend in customer service complaints received in similar reporting periods since 2008.

Figure 9

**Customer Service Report Trends
Quarters April – June 2008 to 2011**



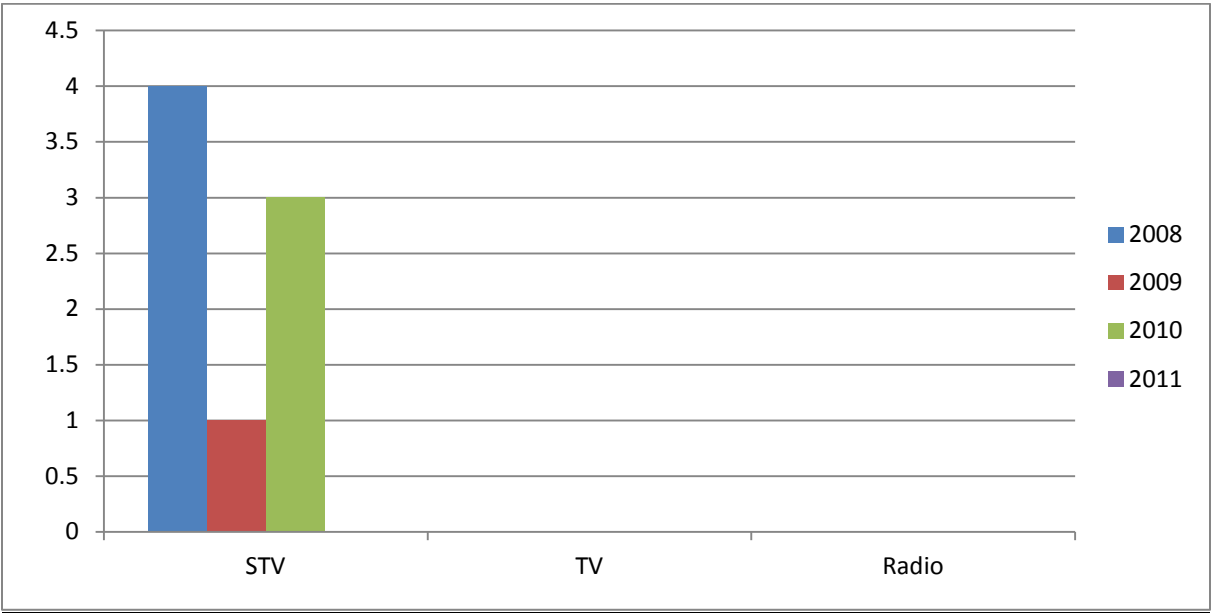
	2008	2009	2010	2011
STV	10	1	0	0
TV	0	0	0	0
RADIO	0	0	0	0

There were no customer service complaints that resulted in an investigation for the period under review. (July-September 2011)

Figure 10 illustrates the trend in customer service complaints received in similar reporting periods since 2008.

Figure 10

**Customer Service Report Trends
Quarters July – September 2008 to 2011**

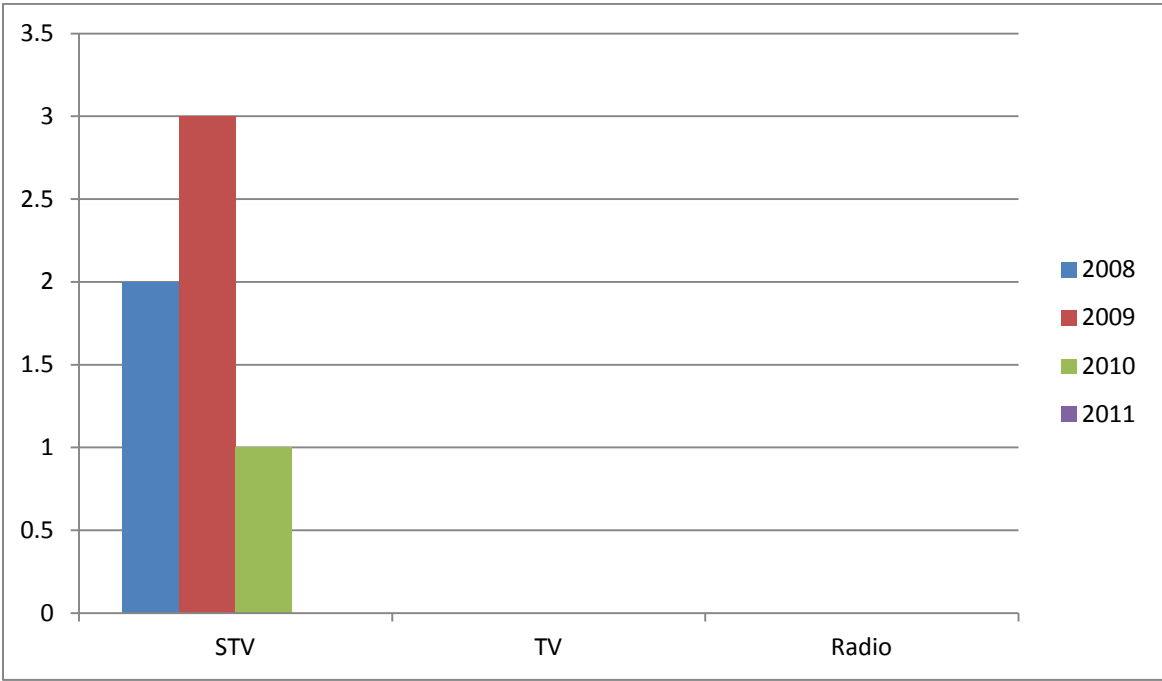


	2008	2009	2010	2011
STV	4	1	3	0
TV	0	0	0	0
RADIO	0	0	0	0

There was no customer service complaint that resulted in an investigation for the period under review.(October – December 2011)

Figure 11

Customer Service Report Trends
Quarters October- December 2008 to 2011



	2008	2009	2010	2011
STV	2	3	1	0
TV	0	0	0	0
RADIO	0	0	0	0

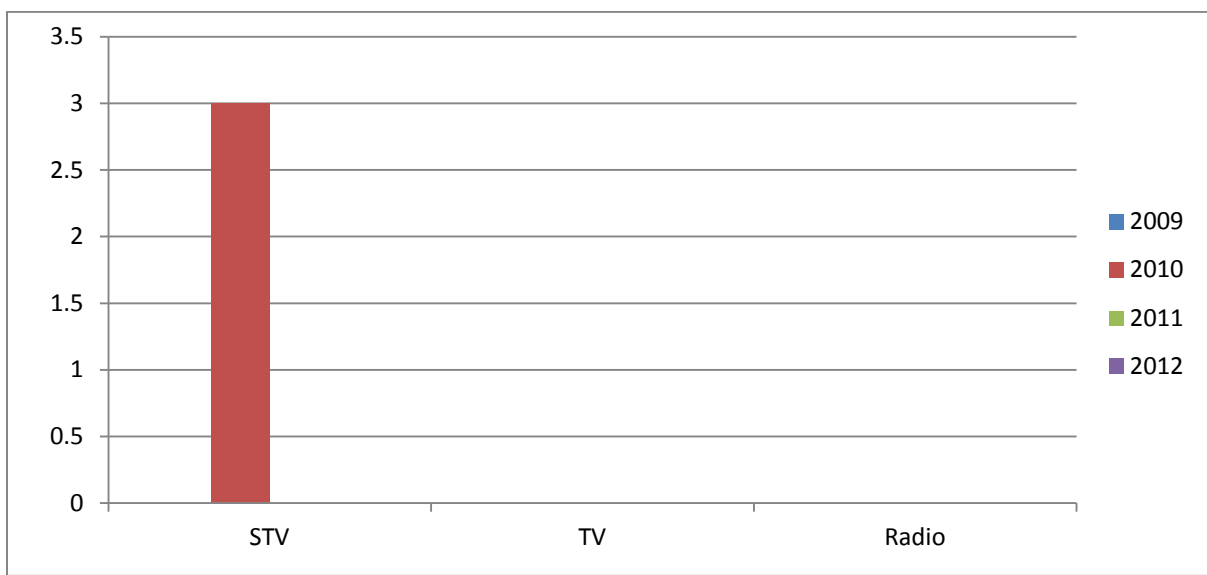
CUSTOMER SERVICE COMPLAINTS

There was no customer service complaint that resulted in an investigation for the period under review(January- March 2012).

Figure 12 illustrates the trend in customer service complaints received in similar reporting periods since 2009.

Figure 12

**Customer Service Report Trends
Quarters January - March – 2009 to 2012**



	2009	2010	2011	2012
STV	0	3	0	0
TV	0	0	0	0
RADIO	0	0	0	0

COMPLAINTS RESOLUTION

Forty-five (45) complaints were resolved during the period under review.

Table 17 shows the categories of complaints resolved while **Table 18** details the grounds on which the Commission closed its investigations.

Table 17: COMPLAINTS RESOLVED APRIL 2011 – MARCH 2012 (BY SERVICE)

	NO. OF INVESTIGATED COMPLAINTS RESOLVED (INCLUDING THOSE BROUGHT FORWARD)
Subscriber Television	2
Broadcast Television	15
Broadcast Radio	28
Total	45

Table 18: COMPLAINTS RESOLVED FOR APRIL 2010- MARCH 2011 (BY METHOD)

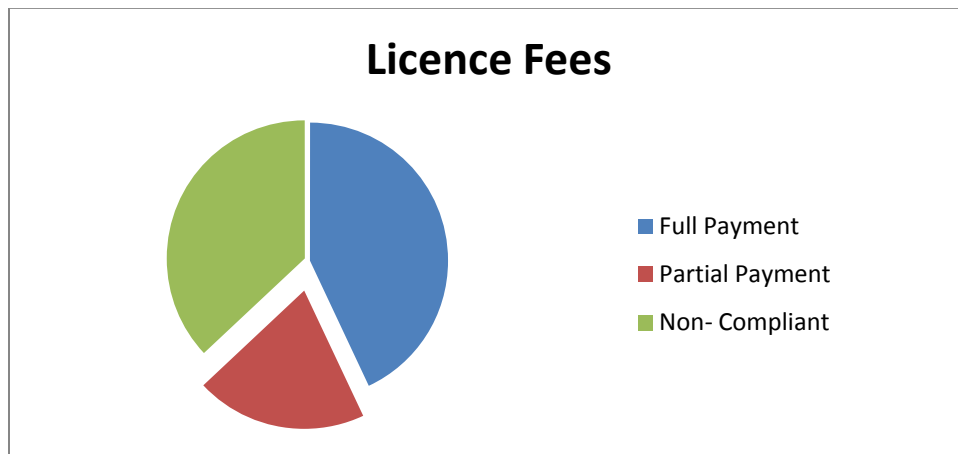
CATEGORY	Apr-Jun 2011	Jul-Sept 2011	Oct-Dec 2011	Jan-Mar 2012	TOTAL
Closed – no further remedial action					
Subscriber Television			2		2
Broadcast Television			6		6
Broadcast Radio					
Complied with required remedial action for breach of licence					
Subscriber Television				1	1
Broadcast Television			5	2	7
Broadcast Radio			6	4	10
Closed – No evidence of breach of Children's Code for Programming					
Subscriber Television			1		1
Broadcast Television			4	4	8
Broadcast Radio					
Closed - Commission's investigation complete					
Subscriber Television				1	1
Broadcast Television		1			1
Broadcast Radio	1	7			8
Total	1	8	24	12	45

FINANCIAL COMPLIANCE

STV operators are required to pay an annual licence fee of five percent (5%) of their gross subscription income.

Aggregate payment performance is illustrated in **Figure 13**

Figure 13



Full Payment	43%
Partial Payment	20%
Non- Compliant	37%

STV Licensees Financial Compliance for period ending March 31, 2012

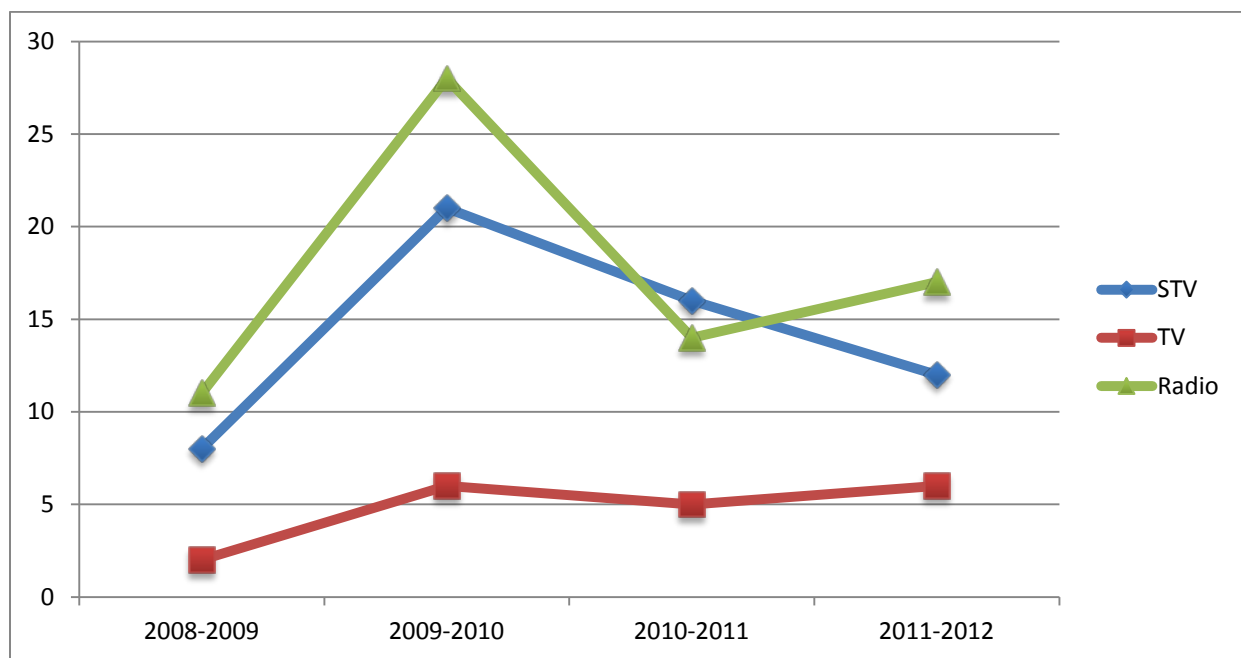
LICENSEES		SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES		
		2007	2008	2009	2010	2011	Paid in Full	Partial Payment	Non- Compliant
1	Astra Technology Ltd.	yes	yes	no	yes	no			✓
2	Cable One Jamaica Ltd. yes	yes	no	no	no	no			✓
3	Cabletron Network Systems Ltd.	yes	no	no	no	no			✓
4	Central Communication Services Ltd.	yes	yes	yes	no	no	✓		
5	Columbus Communications - FLOW	yes	yes	yes	no	no	✓		
6	Combined Communications Ltd.	yes	yes	no	no	no		✓	
7	Communicable Ltd.	no	no	no	no	no			✓
8	Cornwall Communications Ltd.	yes	yes	yes	yes	no	✓		
9	CTL Limited	yes	no	no	no	no	✓		
10	Direct Cable Systems Ltd.	n/ a	n/ a	n/ a	no	no	✓		
11	First Choice Cable	yes	yes	yes	yes	no		✓	
12	General Satellite Network Company	yes	yes	yes	yes	no	✓		
13	Guthrie's Communications Ltd	yes	yes	yes	no	no		✓	
14	Inntech Communications Ltd.	yes	no	no	no	no	✓		
15	Jamaica Cablevision Ltd.	yes	yes	no	no	no	✓		
16	Linscom Network Limited	n/ a	yes	yes	yes	no	✓		
17	Logic One Limited	yes	yes	yes	no	no	✓		
18	Marimaxx Communications Ltd.	yes	yes	no	no	no		✓	
19	Mars Cable Vision Ltd.	n/ a	yes	yes	yes	no	✓		
20	McKoy Cable Television Co. Ltd.	n/ a	n/ a	n/ a	no	no			✓
21	Mega International Co. Ja. Ltd.	no	no	no	no	no			✓
22	Mikes Electronics & Cable Network Ltd.	no	no	no	no	no		✓	
23	Mile Gully Cable Ltd	no	no	no	no	no	✓		
24	Modern Re-Broadcasting Co. Ltd.	yes	yes	yes	no	no	✓		

LICENSEES		SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES		
		2007	2008	2009	2010	2011	Paid in Full	Partial Payment	Non-Compliant
25	Odyssey Cable Vision Limited	yes	yes	yes	no	no			✓
26	Oliver Electronics Engineering Ltd.	yes	yes	no	no	no		✓	
27	QES 46 Limited	n/a	yes	yes	no	no			✓
28	Santastic Cable Systems Ltd.	yes	yes	yes	yes	no	✓		
29	Silly Video Cable Network Limited	yes	yes	yes	no	no	✓		
30	Starcom Cablevision Ltd.	yes	yes	yes	no	no		✓	
31	Stars Cable Company Ltd.	yes	no	yes	no	no			✓
32	St. Thomas Cable Network Limited	yes	no	no	no	no			✓
33	Summit Satellite Systems Limited	yes	yes	yes	no	no	✓		
34	Telstar Cable Limited	yes	no	no	no	no	✓		
35	Total Cable	no	yes	no	no	no			✓
36	Tru Star Cable Television Network	n/a	n/a	no	no	no			✓
37	Unique Vision Cable Co. Ltd.	yes	yes	no	no	no		✓	
38	Venus Cable Services	no	no	no	no	no			✓
39	Westar Communications Limited	yes	yes	no	no	no			✓
40	Wilson Enterprises Limited	yes	yes	yes	no	no			✓

NOTICES OF BREACH

During the period under review, thirty-five (35) Notices of Breach were issued to licensees. Twenty-three (23) notices arose from contraventions of content standards, one (1) for transmission of material without the rights holder's permission, and the remaining eleven (11) for failure to meet technical standards. .

Figure 14: TREND IN BREACHES BY SERVICE



	08-09	09-10	10-11	11-12
STV	8	21	16	12
TV	2	6	5	6
RADIO	11	28	14	17

Table 18

BREACHES BY BROADCAST RADIO LICENSEES

FAME 95 FM

DATE OF BREACH:	31-May-11**
COMPLAINT NUMBER:	11/02/28/1020-002
NATURE OF COMPLAINT:	Transmission of sexually suggestive content
NATURE OF BREACH:	Breach of scheduling requirements of the Code
COMMISSION DECISION:	Licensee in breach
REMEDIAL ACTION:	Licensee directed to air apology. Licensee complied
STATUS	Closed
DATE OF BREACH:	17-Nov-11**
COMPLAINT NUMBER:	2011/10/04/0000
NATURE OF COMPLAINT:	Transmission of lyrics glorifying violence in the song "Man down"
NATURE OF BREACH:	Breach of TSBR
COMMISSION DECISION:	Licensee in breach
REMEDIAL ACTION:	Licensee directed to air apology three times over a one week period & a half page ad in both Sunday newspapers
STATUS:	Open
DATE OF BREACH:	12-Dec-11**
COMPLAINT NUMBER:	11/07/06/1020-001
NATURE OF COMPLAINT:	Transmission of expletive during the song "Makes me wonder"
NATURE OF BREACH:	Breach of TSBR
COMMISSION DECISION:	Licensee in breach
REMEDIAL ACTION:	Licensee directed to air apology three times over a one week period & a half page ad in both Sunday newspapers
STATUS:	Closed
DATE OF BREACH:	10- Oct-11**
COMPLAINT NUMBER:	11/07/04/1020-001
NATURE OF COMPLAINT:	Transmission of violent lyrics during the song "John"
NATURE OF BREACH:	Breach of TSBR and the Code
COMMISSION DECISION:	Licensee in breach
REMEDIAL ACTION:	Licensee directed to air apology three times daily over a one week period & a half page ad in both Sunday newspapers
STATUS:	Open

IRIE FM

DATE OF BREACH: 31-May-11**
COMPLAINT NUMBER: 11/01/21/1020-001
NATURE OF COMPLAINT: Transmission of content containing profanity
NATURE OF BREACH: Breach of Regulation 30 (d) of the TSBR
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: Licensee directed to air apology. Licensee complied
STATUS: Closed

RJR – Radio 94 FM

DATE OF BREACH: 31-May-11**
COMPLAINT NUMBER: 11/02/22/1020-001
NATURE OF COMPLAINT: Transmission of content containing profanity
NATURE OF BREACH: Breach of Regulation 30 (d) of the TSBR
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: Licensee cautioned.
STATUS: Closed

ZIP 103 FM

DATE OF BREACH: 13-Dec-11**
COMPLAINT NUMBER: 11/06/06/1020-002
NATURE OF COMPLAINT: Transmission of the word “mothersucka” during the song “Bomb”
NATURE OF BREACH: Breach of TSBR
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: Licensee directed to air apology six times over a one week period one in the timeslot in which the breach occurred
STATUS: Closed

DATE OF BREACH: 09-Dec-11**
COMPLAINT NUMBER: 11/02/08/1014-002
NATURE OF COMPLAINT: Transmission of lyrics that glorify violence in the song “Hot Boyz”
NATURE OF BREACH: Breach of TSBR
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: Commission decided to forego additional remedial actions due to actions already taken by the entity as well as the time that has elapsed.
STATUS: Closed

ZIP 103 FM (Cont'd)

DATE OF BREACH: 09-Dec-11**
 COMPLAINT NUMBER: 11/02/08/1020-001
 NATURE OF COMPLAINT: Transmission of inappropriate content during the song "Tump har up"
 NATURE OF BREACH: Breach of TSBR & February 6 & 20 Directives
 COMMISSION DECISION: Licensee in breach
 REMEDIAL ACTION: Commission decided to forego additional remedial actions due to actions already taken by the entity as well as the time that has elapsed.
 STATUS: Closed

DATE OF BREACH: 09-Dec-11**
 COMPLAINT NUMBER: 11/02/08/1014-001
 NATURE OF COMPLAINT: Transmission of mild inappropriate language during the song "I ain't through"
 NATURE OF BREACH: Breach of TSBR
 COMMISSION DECISION: Licensee in breach
 REMEDIAL ACTION: Commission decided to forego additional remedial actions due to actions already taken by the entity as well as the time that has elapsed.
 STATUS: Closed

DATE OF BREACH: 12-Dec-11**
 COMPLAINT NUMBER: 11/02/16/1014-001
 NATURE OF COMPLAINT: Transmission of graphic sexual content during the song "One more chance"
 NATURE OF BREACH: Breach of TSBR
 COMMISSION DECISION: Licensee in breach
 REMEDIAL ACTION: Commission decided to forego additional remedial actions due to actions already taken by the entity as well as the time that has elapsed.
 STATUS: Closed

DATE OF BREACH: 09-Dec-11**
 COMPLAINT NUMBER: 11/02/28/1020-001
 NATURE OF COMPLAINT: Transmission of graphic sexual content during the song "S & M"
 NATURE OF BREACH: Breach of TSBR
 COMMISSION DECISION: Licensee in breach
 REMEDIAL ACTION: Commission decided to forego additional remedial actions due to actions already taken by the entity as well as the time that has elapsed.
 STATUS: Closed

ZIP 103 FM (Cont'd)

DATE OF BREACH:	09-Dec-11**
COMPLAINT NUMBER:	11/02/08/1014-004
NATURE OF COMPLAINT:	Transmission of mild sexual content during the song "No BS"
NATURE OF BREACH:	Breach of TSBR
COMMISSION DECISION:	Licensee in breach
REMEDIAL ACTION:	Commission decided to forego additional remedial actions due to actions already taken by the entity as well as the time that has elapsed.
STATUS:	Closed

DATE OF BREACH:	12-Dec-11**
COMPLAINT NUMBER:	2011/10/11/0000
NATURE OF COMPLAINT:	Transmission of material in breach of February 20, 2009 Directive during the song "Pumped up kicks"
NATURE OF BREACH:	Breach of February 20, 2009 Directives
COMMISSION DECISION:	Licensee in breach
REMEDIAL ACTION:	Licensee directed to air apology three times over a one week period with one in Prime Time & a half page ad in both Sunday newspapers
STATUS:	Closed

DATE OF BREACH:	15-Dec-11**
COMPLAINT NUMBER:	2011/11/01/0001
NATURE OF COMPLAINT:	Transmission of violent lyrics during the song "Nuh box pon jaw"
NATURE OF BREACH:	Breach of February 20, 2009 Directives
COMMISSION DECISION:	Licensee in breach
REMEDIAL ACTION:	Licensee directed to air apology three times over a one week period with one in Prime Time & a half page ad in both Sunday newspapers
STATUS:	Closed

DATE OF BREACH:	14-Mar-2012**
COMPLAINT NUMBER:	2011/12/16/0000
NATURE OF COMPLAINT:	Transmission of sexually explicit content
NATURE OF BREACH:	Breach of Regulation 30(d) of TSBR & S3 (B) of Code
COMMISSION DECISION:	Licensee in breach
REMEDIAL ACTION:	Licensee directed to air apology. Licensee complied
STATUS:	Closed

ZIP 103 FM (Cont'd)

DATE OF BREACH: 14- Mar-2012**
COMPLAINT NUMBER: 2011/11/22/0000
NATURE OF COMPLAINT: Transmission of mild sexual content
NATURE OF BREACH: Breach of scheduling requirements of the Code
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: Licensee directed to air apology. Licensee complied
STATUS: Closed

BREACHES COMMITTED BY BROADCAST TELEVISION LICENSEES

CVM COMMUNICATIONS GROUP (CVM-TV)

DATE OF BREACH: 14-May-11**
COMPLAINT NUMBER: 11/02/21/1014-001
NATURE OF COMPLAINT: Transmission of content containing profanity and excessive violence
NATURE OF BREACH: Breach of Regulation 30 (d) of the TSBR and V3 (c) of the Code.
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: Licensee directed to transmit apology. Licensee complied
STATUS: Closed

DATE OF BREACH: 17-Nov-11**
COMPLAINT NUMBER: 11/09/29/1014-001 & 11/09/27/1014-001
NATURE OF COMPLAINT: Transmission of profane and violent lyrics due to poor editing during the airing of the reality series "Teacha's Pet"
NATURE OF BREACH: Breach of February 6 & 20, 2009; L3 (c) Code
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: Transmit prescribed apology three times during the airing of the show; advise the Commission of the measures that will be put in place to prevent recurrence.
STATUS: Closed

DATE OF BREACH: 17-Nov-11**
COMPLAINT NUMBER: 11/08/22/1014-001
NATURE OF COMPLAINT: Transmission of profane language during the movie "Internal Affairs"
NATURE OF BREACH: Regulation 30 (d)
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: Air prescribed apology three times daily for a period of one week & place half page ad in both Sunday newspapers.
STATUS: Closed

DATE OF BREACH:	17-Nov-11**
COMPLAINT NUMBER:	11/08/15/1014-001
NATURE OF COMPLAINT	Transmission of expletive language during the music video "Fiesta"
NATURE OF BREACH:	Regulation 30 (d); L3 (c) of the Code
COMMISSION DECISION:	Licensee in breach
REMEDIAL ACTION:	Air prescribed apology three times daily for a period of one week & place half page ad in both Sunday newspapers.
STATUS:	Closed

TELEVISION JAMAICA

DATE OF BREACH:	31-May-11**
COMPLAINT NUMBER:	11/03/16/1020-01
NATURE OF COMPLAINT	Transmission of profanity during Prime Time sports
NATURE OF BREACH:	Breach of Regulation 30 (d) of the TSBR
COMMISSION DECISION:	Licensee in breach
REMEDIAL ACTION:	Commission accepted licensee's internal remedial action
STATUS:	Closed

DATE OF BREACH:	12-Dec-11**
COMPLAINT NUMBER:	2011/11/01/0000
NATURE OF COMPLAINT	Transmission of expletive language during the movie "Spy Game"
NATURE OF BREACH:	Regulation 30 (d); L3 (c) of the Code
COMMISSION DECISION:	Licensee in breach
REMEDIAL ACTION:	Commission decided to forego additional remedial action due to actions already taken by the entity.
STATUS:	Closed

TECHNICAL BREACHES COMMITTED BY SUBSCRIBER TELEVISION LICENSEES

MARIMAXX COMMUNICATIONS LIMITED

DATE OF BREACH:	14-Apr-2011**
NATURE OF BREACH:	Failure to maintain technical standards – Technical Inspection

COMMISSION DECISION:	Licensee in breach
REMEDIAL ACTION:	Breach letter issued to licensee
STATUS:	Open

SUMMIT SATELLITE SYSTEMS LIMITED

DATE OF BREACH:	18-July-2011
NATURE OF BREACH:	Failure to maintain technical standards – technical inspection
COMMISSION DECISION:	Licensee in breach
REMEDIAL ACTION:	Breach letter issued to licensee
STATUS:	Open

GUTHRIE'S COMMUNICATIONS LIMITED

DATE OF BREACH:	05-Jul-2011
NATURE OF BREACH:	Failure to maintain technical standards – technical inspection
COMMISSION DECISION:	Licensee in breach
REMEDIAL ACTION:	Breach letter issued to licensee
STATUS:	Open

WILSON'S ENTERPRISES LIMITED/SATCOM CABLE TV NETWORK

DATE OF BREACH:	20-July-2011
NATURE OF BREACH:	Failure to maintain technical standards – technical inspection
COMMISSION DECISION:	Licensee in breach
REMEDIAL ACTION:	Breach letter issued to licensee
STATUS:	Open

ASTRA TECHNOLOGY LIMITED

DATE OF BREACH:	05-Jul-2011
NATURE OF BREACH:	Failure to maintain technical standards – technical inspection
COMMISSION DECISION:	Licensee in breach
REMEDIAL ACTION:	Breach letter issued to licensee
STATUS:	Open

OLIVER'S ELECTRONIC ENGINEERING LIMITED

DATE OF BREACH:	20-Jul-2011
NATURE OF BREACH:	Failure to maintain technical standards – technical inspection
COMMISSION DECISION:	Licensee in breach

REMEDIAL ACTION: Breach letter issued to licensee
STATUS: Closed

GENERAL SATELLITE NETWORK COMPANY LIMITED

DATE OF BREACH: 18-Jul-2011
NATURE OF BREACH: Failure to maintain technical standards – technical inspection
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: Breach letter issued to licensee
STATUS: Closed

INNTECH COMMUNICATIONS LIMITED

DATE OF BREACH: 21-Oct-2011**
NATURE OF BREACH: Failure to maintain technical standards – Technical Inspection
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: Breach letter issued to licensee
STATUS: Open

STARS CABLE COMPANY LIMITED

DATE OF BREACH: 21-Oct-2011**
NATURE OF BREACH: Failure to maintain technical standards – Technical Inspection
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: Breach letter issued to licensee
STATUS: Open

MODERN REBROADCASTING COMPANY LIMITED

DATE OF BREACH: 21-Oct-2011**
NATURE OF BREACH: Failure to maintain technical standards – Technical Inspection
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: Breach letter issued to licensee
STATUS: Open

VENUS CABLE SERVICES LIMITED

DATE OF BREACH: 21-Oct-2011**
NATURE OF BREACH: Failure to maintain technical standards – Technical Inspection

COMMISSION DECISION:	Licensee in breach
REMEDIAL ACTION:	Breach letter issued to licensee
STATUS:	Open

COPYRIGHT LAWS

CORNWALL COMMUNICATIONS LIMITED

DATE OF BREACH:	17-Nov-2011**
NATURE OF BREACH:	Broadcast of movie without consent of rights owner
COMMISSION DECISION:	Licensee in breach
REMEDIAL ACTION:	Publication of apology in Western Mirror and place apology on Community notice board.
STATUS:	Closed

** 'Date of Breach' is meant to indicate the date on which the Commission made a determination that there was a contravention by the licensee, pursuant to Section 20 of the Broadcasting and Radio Re-diffusion Act.

PROFILE OF SERVICES

During the period under review, there were a total of twenty six (26) broadcast radio licensees. Eighteen (18) of these were for provision of island wide services. Each of these broadcast radio services utilized an average of eight (8) transmitter sites to achieve island wide coverage. Seven (7) of the broadcast radio licences were for provision of limited area services.

There were three (3) island wide broadcast TV stations each utilizing an average of eight (8) transmitter sites to achieve island wide coverage.

Forty one (41) Subscriber Television operators were licensed to provide cable TV services across the island.

A listing of both broadcast (radio and TV) as well as STV is presented in Appendix E.

LEGAL AND LICENSING AFFAIRS

Two Subscriber Television (STV) Operators varied their licences to provide service in additional zones.¹ There were also three (3) applications for STV licence to provide service to zones in St. Mary and Clarendon. Additionally, the Broadcasting Commission evaluated applications for renewal of twelve (12) STV licences.

The renewal exercise resulted in eight cable operators being recommended for renewal of licence for a ten (10) year period² while four (4) were not recommended for renewal due to poor track record of performance in most of the areas assessed, including financial and technical compliance.³

There were also evaluations of two (2) applications for broadcast licences, one for an island wide radio service television and the other for a limited area broadcast radio licence to cover the parish of St. Thomas. No Commercial Sound Broadcast Licence licences were issued or varied.

DIRECTIVES & GUIDELINES

During the period, guidelines were issued on Laws Governing Political Broadcasts and the Treatment of the National Anthem & Symbols; . In addition, there was a specific directive issued to a broadcaster for the immediate halt of a Radio Programme.⁴

CLOSURES AND CHANGE OF OWNERSHIP

One cable operator informed the Commission that it would not be renewing its licence and another withdrew its application for renewal of licence.⁵

¹ Stars Cable Vision Limited granted on 30/8/2011 and Mars Cable on 30/3/2012.

² Cornwall Communications Limited, CTL Limited, General Satellite Network Company Limited, Linscom Network Limited, Mars Cable Vision Limited, Odyssey Cable Vision Limited, Starcom Cablevision Limited and Wilson's Enterprises Limited.

³ Mike's Electronics and Cable Network Limited, Astra Technology Limited, Guthrie's Communication Limited, and Total Cable Limited.

⁴ 'Ragashanti Live'

⁵ Mile Gully Cable and Oliver Electronics Limited, respectively.

COURT MATTERS

The prosecution of one cable operator continued in the Resident Magistrate Court, for providing service outside its licensed area,

APPENDICES

APPENDIX A – COMMITTEES**

Legislative and Policy

Mr. Claude Robinson - Chairman*

Dr. Elaine Wallace** - Chairman

Mrs. Hyacinth Lindsay

Staff: Mrs. Karlene Johnson, Mr. Donovan Campbell, Ms. Teisha Mattison

*up to October 31, 2011

*effective November 30, 2011

Monitoring, Complaints and Compliance

Mrs. Rosemarie Vernon - Chairman

Canon Peter Mullings

Mr. Neville James

Mrs. Sheena Johnson-Brown*

Staff: Ms. Michelle Francis, Ms. Teisha Mattison, Mr. Donovan Campbell

*effective November 30, 2011

Finance and Administrative

Mrs. Elaine Foster-Allen - Chairman

Prof. Hopeton Dunn

Mr. Maxim Rochester*

Staff: Mr. Cordel Green; Ms. Juliet Anderson; Mr. Richard Myers

*effective November 30, 2011

**The Chairman and Executive Director are ex-officio committee members.

Audit*

Mr. Neville James - Chairman

Mr. Issac Damdar (Independent)

* Barrett and Company was re-appointed as External Auditors, effective November 30, 2011. The Practice was appointed as Internal Auditors, effective December 2011.

APPENDIX B - ADVISORY GROUPS

During the reporting period, the Commission was assisted in its work by two teams of specialists in the technical and financial fields.

Technical

The Technical Advisory Group advised the Commission on the following:

- the level of applicants' compliance with technical Regulations and Guidelines set by the Broadcasting Commission
- the results of comparative review of submissions based on all the factors required for the delivery of high quality transmission
- all issues of a technical nature related to STV and broadcast services.

The Technical Advisory Group members for the period were:

Chairman

Mr. Wainsworth Anderson M.Sc. (Telecommunications); BSc. (Hons.); Dip. Mgt.Studies.

Director of Electrical & Mechanical Engineering, National Works Agency

Members

Mr. Leslie Facey, BSc. (Hons.), Dip. Electronics Engineering Technology; Dip. Technical Education, Lecturer in Engineering, University of Technology

Mr. Henry Batson, M.Sc. (Management Information System); B.Sc. (Hons.) - (Electronics and Telecommunications), Director of Spectrum Engineering Division, Spectrum Management Authority

Mr. Roy Humes –Telecommunications consultant, former Director of Spectrum Engineering Division, Spectrum Management Authority

Financial

The services of the firm of management and financial consultants, BDO Ltd. were retained to assist and advise the Commission in the areas of:

- evaluation of business plans from applicants for licences for both subscriber television and broadcast services
- and to supply expertise in finance management that may be required periodically

APPENDIX C - SALARIES AND EMOLUMENTS

DIRECTORS COMPENSATION 2011/2012

Position of Director	Fees (\$)	Motor Vehicle Upkeep/Travelling or Value of Assigned Motor Vehicle (\$)	Honoraria (\$)	All Other Compensation including Non-Cash Benefits as applicable (\$)	Total (\$)
Chairman	180,000.00	0	0	0	180,000.00
Commissioner 1	120,000.00	0	0	0	120,000.00
Commissioner 2	120,000.00	0	0	0	120,000.00
Commissioner 3	120,000.00	0	0	0	120,000.00
Commissioner 4	120,000.00	0	0	0	120,000.00
Commissioner 5	120,000.00	0	0	0	120,000.00
Commissioner 6	120,000.00	0	0	0	120,000.00
Commissioner 7	70,000.00	0	0	0	70,000.00
Commissioner8	50,000.00	0	0	0	50,000.00

Commissioner 9	50,000.00	0	0	0	50,000.00
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Where a non-cash benefit is received (e.g. government housing), the value of that benefit shall be quantified and stated in the appropriate column above.

**SENIOR EXECUTIVE COMPENSATION
2011/2012**

Position of Senior Executive	Year	Salary (\$)	Gratuity or Performance Incentive (\$)	Travelling Allowance or Value of Assigned Motor Vehicle (\$)	Pension or Other Retirement Benefits (\$)	Other Allowances (\$)	Non-Cash Benefits (\$)	Total (\$)
Executive Director	2011/2012	6,352,389.00	511,794.10	796,500.00	0	0	0	7,660,683.10
Asst. Executive Director	2011/2012	4,374,392.71	420,809.80	796,500.00	0	0	0	5,591,702.51

Notes

1. Where contractual obligations and allowances are stated in a foreign currency, the sum in that stated currency must be clearly provided and not the Jamaican equivalent.
2. Other Allowances (including laundry, entertainment, housing, utility, etc.)
3. Where a non-cash benefit is received (e.g. government housing), the value of that benefit shall be quantified and stated in the appropriate column above.

APPENDIX D – PORTFOLIO RESPONSIBILITY

During the period under review, the Information portfolio was held by the Hon. Daryl Vaz, M.P. and Senator the Hon. Sandra Falconer



Hon. Daryl Vaz, M.P.



Senator the Hon. Sandra Falconer

APPENDIX E – BROADCAST LICENSEES

Table 1 List of Broadcast Radio Licensees

RADIO BROADCAST LICENSEES				
LICENSEES		Call Signs	Island wide Broadcasters	Limited Area Broadcasters
1.	Aeronautical Telecommunications Limited	KOOL 97-FM	<input checked="" type="checkbox"/>	
2.	Alliance Francaise De La Jamaïque	RFI		<input checked="" type="checkbox"/>
3.	British Broadcasting Corporation	BBC	<input checked="" type="checkbox"/>	
4.	Cornwall Broadcasting Company Limited	Mello FM		<input checked="" type="checkbox"/>
5.	Grove Broadcasting Company Limited	IRIE-FM	<input checked="" type="checkbox"/>	
6.		ZIP 103 FM	<input checked="" type="checkbox"/>	
7.	Independent Radio Company Limited	POWER 106 FM	<input checked="" type="checkbox"/>	
8.		MUSIC 99 FM	<input checked="" type="checkbox"/>	
9.	Island Broadcasting Company Limited	KLAS Sports Radio	<input checked="" type="checkbox"/>	
10.	Kommerical Suites Limited	MEGA JAMZ-98 FM	<input checked="" type="checkbox"/>	
11.	Mothers in Crisis	Sun City Radio		<input checked="" type="checkbox"/>
12.	Mustard Seed Communities	ROOTS FM		<input checked="" type="checkbox"/>
13.	National Religious Media Company Limited	LOVE-FM	<input checked="" type="checkbox"/>	
14.	Native Broadcasting	Stylz FM		<input checked="" type="checkbox"/>
15.	RJR Communications Group	FAME FM	<input checked="" type="checkbox"/>	
16.		HITZ 92	<input checked="" type="checkbox"/>	
17.		RJR 94 FM	<input checked="" type="checkbox"/>	
18.	Nationwide News Network (*)	NNN	<input checked="" type="checkbox"/>	
19.	Northern Caribbean University	NCU FM	<input checked="" type="checkbox"/>	
20.	S & B Communications*	JA 105	<input checked="" type="checkbox"/>	
21.	St. Bess Radio FM Company Ltd.	BESS FM		<input checked="" type="checkbox"/>
22.	Tarrant Baptist Church	TBC		<input checked="" type="checkbox"/>

Table 1 List of Broadcast Radio Licensees *cont'd*

RADIO BROADCAST LICENSEES				
LICENSEES		Call Signs	Island wide Broadcasters	Limited Area Broadcasters
23.	Western Broadcasting Ltd	HOT 102 FM	<input checked="" type="checkbox"/>	
24.	Westmoreland Broadcasting Service Limited	VYBZ FM		<input checked="" type="checkbox"/>
25.	Universal Media Company	NEWS TALK 93 FM	<input checked="" type="checkbox"/>	
26.	Yard Broadcasting Limited	LYNX FM		<input checked="" type="checkbox"/>

(*) denotes licensee not yet operational.

Table 2 List of Broadcast Television Licensees

TELEVISION BROADCAST LICENSEE				
LICENSEES		Call Signs	Island wide Broadcasters	Limited Area Broadcasters
1.	CVM Television Limited	CVM	<input checked="" type="checkbox"/>	
2.	Television Jamaica Limited	TVJ	<input checked="" type="checkbox"/>	
3.	LOVE Television	LOVE TV	<input checked="" type="checkbox"/>	

Cable TV Services

The following is a list of the forty one (41) licensed cable operators in Jamaica along with the zones they serve.

Table 3 List of STV Licensees and Zones Served

Zone	Licensee
<u>Kingston & St. Andrew</u>	
Harbour View	Flow; CTL LTD.
Central Down Town	Flow
Fletcher's Land	Flow
Allman Town	Flow
Campbell Town	Flow
East Down Town	Flow
Passmore Town	Flow
Franklin Town	Flow
Rollington Town	Flow
Bournemouth Gardens	Flow
Norman Gardens	Flow
D' Aguilar Town	Flow
August Town	Flow
Mona	Flow
Hope Tavern	Flow
Hope Pastures	Flow
Beverly Hills	Flow
Barbican	Flow, Telstar Cable Ltd.
Cherry Gardens	Flow; Telstar Cable Ltd.
Grants Pen	Logic One Ltd.; Telstar Cable Ltd.
Half-Way-Tree	Flow; Telstar Cable Ltd.
Trafalgar Park	Flow; Telstar Cable Ltd.
New Kingston	Flow; Telstar Cable Ltd.
Swallowfield	Flow
Vineyard Town	Flow
Cross Roads	Flow
Jones Town	Flow
Trench Town	Flow
Kencot	Flow
Whitfield Town	Flow
Greenwich Town	Flow

Table 3 List of STV Licensees and Zones Served *cont'd*

Zone	Licensee
Delacree Pen	Flow
Boucher Park	Flow
Richmond Park	Flow
Eastwood Park Gardens	Flow; Logic One Ltd.
Constant Spring Gardens	Logic One Ltd.; Telstar Cable Ltd.
White Hall	Logic One Ltd.; Telstar Cable Ltd.
Red Hills Gardens	Flow; Logic One Ltd.
Arlene Gardens	Flow; Logic One Ltd.
Meadowbrook	Logic One Ltd.; Telstar Cable Ltd.
Meadowbrook Estates	Flow; Logic One Ltd.
Marverly	Flow; Logic One Ltd.
Balmagie	Flow
Molynes Gardens	Logic One Ltd.; Flow
Waltham Gardens	Logic One Ltd.; Flow
Cockburn Gardens	Flow
Tower Hill	Flow
Penwood	Flow
Riverton City	Flow
Washington Gardens	Flow
Patrick City	Flow
Duhaney Park	Flow
New Haven	Flow
Red Hills	Flow; Logic One Ltd.
Rock Hall	Logic One Ltd.; Flow
Golden Spring	Logic One Ltd.
Stony Hill	Flow; Logic One Ltd.
Constant Spring	Flow; Telstar Cable Ltd.
Seven Miles	CTL Ltd.
Bull Bay	CTL Ltd.
Dallas	Quality Cable
<u>St. Thomas</u>	
Bath	St. Thomas Cable Network
Seaforth	St. Thomas Cable Network
White Horses	Summit Satellite; St. Thomas Cable Network
Morant Bay	Summit Satellite; St. Thomas Cable Network
Trinityville	First Choice; St. Thomas Cable Network
Airy Castle	Summit Satellite; St. Thomas Cable Network
Cedar Valley	St. Thomas Cable Network

Table 3 List of STV Licensees and Zones Served *cont'd*

Zone	Licensee
Port Morant	St. Thomas Cable Network
Yallahs	St. Thomas Cable Network
Duckenfield	St. Thomas Cable Network
<u>Portland</u>	
Manchioneal	St. Thomas Cable Network; Astra Technology Ltd.
Priestman's River	Wilson's Enterprises Ltd.; Astra Technology Ltd.
Fellowship	Wilson's Enterprises Ltd.; Astra Technology Ltd.
Port Antonio East	Wilson's Enterprises Ltd.
Port Antonio West	Wilson's Enterprises Ltd.
Hope Bay	Wilson's Enterprises Ltd.
Buff Bay	Inntech Communication Ltd.
<u>St. Mary</u>	
Highgate East	Flow; Cable One Jamaica Ltd.
Highgate West	Flow; Cable One Jamaica Ltd.
Richmond	Flow
Annotto Bay	Silly Video Cable Network Ltd.
Port Maria	Flow
Mason Hall	Flow
Oracabessa	Flow
Retreat	Flow
Guys Hill	Stars Cable Company Limited
<u>St. Ann</u>	
Brown's Town	Santastic Cable Systems
Breadnut Hill	Flow; Stars Cable Company
Ocho Rios	Flow; Stars Cable Company
Bamboo	Flow; Stars Cable Company
St. Ann's Bay	Flow
Sturge Town	Flow
Discovery Bay	Central Communication Services Limited
Moneague	Stars Cable Company Limited
Claremont	Stars Cable Company Limited
Alexandria	Odyssey Cable Vision Limited
<u>Irelawny</u>	
Falmouth	Cornwall Communications Ltd.; Westar Communication Limited

Table 3 List of STV Licensees and Zones Served *cont'd*

Zone	Licensee
Duncans	Westar Communication Limited
Wakefield	Modern Rebroadcasting Company Limited
<u>St. James</u>	
Mango Walk	Cornwall Communications Ltd.; Flow
Rosemount	Cornwall Communications Ltd.; Flow
Mount Salem	Cornwall Communications Ltd.; Flow
Catherine Mount	Cornwall Communications Ltd.; Flow
Barrett Town	Unique Vision Cable Network Ltd; Modern Rebroadcasting Co. Ltd.
Somerton	Unique Vision Cable Network Ltd; Modern Rebroadcasting Co. Ltd.
Johns Hall	Cornwall Communications Limited
Ironshore	Cornwall Communications Limited; Flow
Flankers	Cornwall Communications Limited; Flow
Porto Bello	Cornwall Communications Limited; Flow
Pitfour Pen	Cornwall Communications Limited; Flow
Reading	Flow
<u>Anchovy</u>	Guthrie's Communications Limited
<u>Cambridge</u>	Guthrie's Communications Limited
<u>Hanover</u>	
Sandy Bay	Flow; Qes 46 Ltd.
Lucea	Flow
Green Island	Flow
<u>Hopewell</u>	Flow; Qes 46 Ltd.
Ramble	Guthrie's Communications Limited
<u>Davis Cove</u>	Qes 46 Ltd.
<u>Dias</u>	Qes 46 Ltd.
<u>Westmoreland</u>	
Negril	Flow; Qes 46 Ltd.
Little London	Cabletron Network Systems Ltd.; Qes 46 Ltd.
Locust Tree	Communicable Limited
Grange Hill	Cabletron Network Systems Ltd.; Communicable Ltd.
Frome	Cabletron Network Systems Ltd.; Communicable Ltd.
Dunbar Corner	Cabletron Network Systems Ltd.; Cornwall Communications Ltd.
Petersfield	Cabletron Network Systems Ltd.

Table 3 List of STV Licensees and Zones Served *cont'd*

Zone	Licensee
Savanna-La-Mar	Cabletron Network Systems Ltd.; Cornwall Communications Ltd.
Ferris	Guthrie's Communications Limited
Darliston	Guthrie's Communications Limited
Lambs River	Guthrie's Communications Limited
Lenox Bigwoods	Guthrie's Communications Limited
Whitehouse	Guthrie's Communications Limited
Sheffield	Qes 46 Ltd.
<u>St. Elizabeth</u>	
Black River	Marimaxx Communications Ltd.
Southfield	McKoy Cable Television Company Ltd.
Junction	McKoy Cable Television Company Ltd.
Santa Cruz	Total Cable Ltd.
Balaclava	Tru Star Cable Ltd.
Manchester	
Christiana	Mega International Co. Jamaica Ltd.; Mars Cable Vision Ltd.
Mandeville East	Mega International Co. Jamaica Ltd.; Flow
Mandeville South	Mega International Co. Jamaica Ltd.; Flow
Mandeville North	Mega International Co. Jamaica Ltd.; Flow
Mandeville West	Mega International Co. Jamaica Ltd.; Flow
Porous	Mile Gully Cable Ltd.*
Coleyville	Mars Cable Vision Ltd.
<u>Clarendon</u>	
Lionel Town	Cable One Jamaica Ltd.
Rocky Point	Cable One Jamaica Ltd.
Palmer's Cross	General Satellite Network Ltd.
May Pen East	General Satellite Network Ltd.
May Pen North	General Satellite Network Ltd.
May Pen South	General Satellite Network Ltd.
May Pen West	General Satellite Network Ltd.
Mason River	Venus Cable Service Ltd.
Kellits	Venus Cable Service Ltd.
Lluidas Vale	Venus Cable Service Ltd.
Sandy Bay	Combined Communications limited; Cable One Jamaica Limited

* Mile Gully advised the Commission that it had shut down its operation effective December last year

Table 3 List of STV Licensees and Zones Served *cont'd*

<u>Zone</u>	<u>Licensee</u>
<u>Toll Gate</u>	Mike's Electronics & Cable Network Ltd
<u>St. Catherine</u>	
Bogwalk	Linscom Network Ltd.
Linstead	Linscom Network Ltd.
Ewarton	Linscom Network Ltd.
Gutters	Combined Communications Ltd.
Browns Hall	Direct Cable Ltd.
Red Ground	Direct Cable Ltd.
Old Harbour	Combined Communications Ltd.
Old Harbour Bay	Combined Communications Ltd.
Hellshire	Flow; Starcom Cablevision Ltd.
Bernard Lodge	Flow; Jamaica Cablevision
Horizon Park	Flow; Jamaica Cablevision
Willowdene	Flow; Jamaica Cablevision
Green Acres	Flow; Jamaica Cablevision
Winters Pen	Flow; Jamaica Cablevision
Eltham	Flow; Jamaica Cablevision
Ensom City	Flow; Jamaica Cablevision
Spanish Town Central	Flow; Jamaica Cablevision
Greendale	Flow; Jamaica Cablevision
Central Village	Flow; Jamaica Cablevision
Caymanas Park	Flow; Oliver Electronics Engineering Ltd.
Independence City	Flow; Oliver Electronics Engineering Ltd.
Passage Fort	Flow; Oliver Electronics Engineering Ltd.
Edgewater	Flow; Oliver Electronics Engineering Ltd.
Naggo Head	Flow; Oliver Electronics Engineering Ltd.
Braeton	Flow; Starcom Cable Vision Ltd.
Greater Portmore 1	Flow; Starcom Cable Vision Ltd.
Greater Portmore 2	Flow; Starcom Cable Vision Ltd.
Greater Portmore 3	Flow; Starcom Cable Vision Ltd.
Greater Portmore 4	Flow; Starcom Cable Vision Ltd.
Greater Portmore 5	Flow; Starcom Cable Vision Ltd.
Greater Portmore 6	Flow; Starcom Cable Vision Ltd.
Island wide	Flow
Island wide	DMEL (wireless)

Appendix F – AUDITED FINANCIAL STATEMENTS

THE BROADCASTING
COMMISSION
FINANCIAL STATEMENTS
MARCH 31, 2012

STATEMENT OF FINANCIAL POSITION

YEAR ENDED MARCH 31, 2012

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Independent auditors' report

To the Members of Broadcasting Commission

Report on the Financial Statements

We have audited the accompanying financial statements of the Broadcasting Commission, which comprise the statement of financial position as at March 31, 2012, and the statement of comprehensive income, statement of changes in reserves and statement of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory notes.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards for Small and Medium-Sized Entities and the Radio Re-Diffusion (Amendment) Act of 1986. This responsibility includes: designing, implementing and maintaining internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

...../cont'd

Independent auditors' report (cont'd)

**To the Members of
Broadcasting Commission**

Auditors' Responsibility (cont'd)

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditors' judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements give a true and fair view of the financial position of the Commission as at March 31, 2012, and of the Commission's financial performance, changes in reserve and cash flows for the year then ended in accordance with International Financial Reporting Standards for Small and Medium-Sized entities.

Report on other Legal and Regulatory Requirements

As required by the Government of Jamaica Public Sector Procurement Procedures, we examined and tested the procurement procedures of the Commission. We obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purpose of our audit. In our opinion, proper accounting records have been maintained and the financial statements give the information required by the Broadcasting and the Radio Re-Diffusion (Amendment) Act 1986 and the Commission complied with the requirements of the Government of Jamaica Public Sector Procurement Procedures.



Kingston, Jamaica
July 30, 2012

Chartered Accountants

STATEMENT OF FINANCIAL POSITION

MARCH 31, 2012

ASSETS	NOTE	2012 \$	2011 \$
Property, plant & equipment	5	6,457,984	9,056,711
Deposits	6	97,074	205,668
Total Non-current assets		6,555,058	9,262,379
Receivables	7	59,170,512	46,184,845
Taxation recoverable		3,560,235	4,274,945
Cash and cash equivalents	8	313,851,396	218,442,193
Total Current Assets		376,582,143	268,901,983
Total Assets		<u>383,137,201</u>	<u>278,164,362</u>
CURRENT LIABILITIES			
Payables	9	12,964,513	11,248,517
RESERVES			
Deferred credit	10	-	260,541
Accumulated fund		370,172,688	266,655,304
		370,172,688	266,915,845
Total Reserves & Liabilities		<u>383,137,201</u>	<u>278,164,362</u>

Approved by the members of the Commission on July 30, 2012 and signed on their behalf by:

.....EXECUTIVE DIRECTOR

.....CHAIRMAN

STATEMENT OF CHANGES IN RESERVES

YEAR ENDED MARCH 31, 2012

	Deferred Credit \$	Capital Reserve \$	Accumulated Fund \$	Total \$
Balance as at March 31, 2010	521,082	370,000	141,794,792	142,685,874
Transfers	(260,541)	-	260,541	-
Disposal	-	(370,000)	370,000	-
Surplus for the year	-	-	124,229,971	124,229,971
Balance as at March 31, 2011	260,541	-	266,655,304	266,915,845
Transfers	(260,541)	-	260,541	-
Surplus for the year	-	-	103,256,843	103,256,843
Balance as at March 31, 2012	-	-	370,172,688	370,172,688

STATEMENT OF COMPREHENSIVE INCOME

YEAR ENDED MARCH 31, 2012

		2012	2011
		\$	\$
REVENUE	NOTE		
Licence fee		213,211,556	177,291,666
Grant of special licence		-	50,509,143
Interest income		15,979,145	11,143,519
Other income	11	3,348,466	2,889,495
		<u>232,539,167</u>	<u>241,833,823</u>
Administrative and other			
overhead expenses	12	(120,421,107)	(117,689,433)
(Loss)/ Gain on disposal of asset		(21,893)	230,977
Gain/ (Loss) on Foreign Exchange		56,250	(145,396)
Impairment losses		<u>(8,895,574)</u>	<u>-</u>
Net Surplus for the year		<u><u>103,256,843</u></u>	<u><u>124,229,971</u></u>

BROADCASTING COMMISSION
STATEMENT OF CASH FLOWS
YEAR ENDED MARCH 31, 2012

PAGE 6

	2012	2011
	\$	\$
SOURCES (USES) OF CASH		
OPERATING ACTIVITIES		
Surplus for the year	103,256,843	124,229,971
Items not affecting cash:		
(Loss)/ Gain on disposal of fixed assets	21,893	(230,977)
Depreciation	3,936,507	4,838,026
	107,215,243	128,837,020
Changes in non-cash working capital components		
Receivables	(12,985,667)	(8,525,606)
Payables	1,715,996	28,351
Deposits	108,594	-
Taxation recoverable	714,710	1,244,090
	(10,446,367)	(7,253,165)
Cash provided by operating activities	96,768,876	121,583,855
INVESTING ACTIVITIES		
Additions to fixed assets	(1,371,073)	(1,339,312)
Proceeds from sale of fixed assets net	11,400	234,998
	(1,359,673)	(1,104,314)
Increase in net cash and cash equivalent	95,409,203	120,479,541
Net cash and cash equivalent at the beginning of the year	218,442,193	97,962,652
Net cash and cash equivalent at the end of the year	313,851,396	218,442,193

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED MARCH 31, 2012

1. IDENTIFICATION

The Broadcasting Commission is a body established under the Broadcasting and the Radio Re-Diffusion (Amendment) Act of 1986. The Commission is domiciled in Jamaica with offices located at 53 Knutsford Boulevard Kingston 5, Jamaica.

The main function of the Commission is to monitor and regulate the electronic media industry.

All amounts in these financial statements are stated in Jamaican dollars.

2. SIGNIFICANT ACCOUNTING POLICIES

(a) Basis of preparation

These financial statements have been prepared in accordance with International Financial Reporting Standards for Small and Medium-Sized Entities (IFRS for SMEs) and have been prepared under the historical cost convention as modified by the revaluation of certain fixed assets.

The standard is applicable to Small and Medium-Sized Entities (SMEs) that:

- (i) Do not have public accountability.
- (ii) Do not publish general purpose financial statements for external users.

An entity has public accountability if its debt or equity instruments are traded in a public market or it is in the process of issuing such instruments for trading in a public market. An entity also has public accountability if it holds assets in a fiduciary capacity for a broad group of outsiders as one of its primary businesses.

The objective of a set of accounts prepared under the standard is to provide information on the financial position, performance, and cash flows of the entity.

The standard does not prescribe the sequence or format in which items are to be presented in the statement of financial position.

NOTES TO THE FINANCIAL STATEMENTS

2. SIGNIFICANT ACCOUNTING POLICIES CONT'D

The preparation of financial statements in conformity with IFRS for SMEs requires management to make assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the reported period. Actual results could differ from those estimates. The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the year of the revision and future years, where applicable.

(b) Property, Plant and Equipment

- (i) Items of property, plant and equipment are stated at cost less accumulated depreciation and any impairment losses.
- (ii) Depreciation is charged on assets from the date of acquisition.

Depreciation is provided on the straight line basis at such rates as will write off the cost of the assets over the period of their expected useful lives. The rates are as follows:

Furniture, fixtures, equipment, computers	10-20%
Motor vehicles	20%

(c) Revenue Recognition

The Commission derives a significant portion of its revenue from subscriber television licence fee. Interest and other income are recognised when earned in accordance with the relevant agreements in place.

(d) Grants

Grants received are deferred where the benefit of the grant is represented by fixed assets. Annual transfers, equivalent to depreciation charged on fixed assets funded by such grants, are made from the deferred credit to the accumulated surplus account. In other cases, the grant is brought to account as revenue for the period in which it is received.

NOTES TO THE FINANCIAL STATEMENTS

2. SIGNIFICANT ACCOUNTING POLICIES CONT'D

(e) Cash and Cash Equivalents

Cash and cash equivalents consist of cash on hand, deposits held on call with banks and other short-term highly liquid investments.

(f) Payables and Accruals

Payables and accruals are stated at cost.

(g) Impairment of Receivables

Licence fee receivables are carried at anticipated realizable value. A provision is made for doubtful receivables based on a review of outstanding amounts at year end. In determining amounts recorded for impairment losses in the financial statements, management makes judgements regarding indicators of impairment that suggest there may be a decrease in the estimated future cash flows from receivables, for example, default and adverse economic conditions. Bad debts are written off when identified.

(h) Impairment of Non-Current Assets

Equipment, appliances and other non-current assets are reviewed for impairment whenever events or changes indicate that the carrying amount may not be recoverable. An impairment loss is recognised if the carrying amount of the asset exceeds its recoverable value.

(i) Foreign Currencies

Transactions in foreign currency are converted at the rates of exchange ruling at the date of those transactions. Foreign currency balances are translated at the applicable rates of exchange ruling at the statement of financial position date. Exchange differences as a result of fluctuations in exchange rates are reflected in the statement of comprehensive income.

(j) Expenses

Expenses are accounted for on the accruals basis.

NOTES TO THE FINANCIAL STATEMENTS

2. SIGNIFICANT ACCOUNTING POLICIES CONT'D

(k) Financial Instruments

A financial instrument is any contract that gives rise to both a financial asset of one enterprise and a financial liability or equity instrument of another enterprise. For the purpose of these financial statements, financial instruments carried in the statement of financial position include cash and cash equivalents, receivables, payables and borrowing facilities.

(l) Employee Benefits

Employee benefits include current or short-term benefits such as salaries, NIS contributions paid, annual leave, and non-monetary benefits such as medical care, post employment benefits such as pensions.

(m) General Benefits

Employee benefits that are earned as a result of past or current service are recognised in the following manner: short-term employee benefits are recognised as a liability, net of payments made, and charged as expense. The expected cost of vacation leave that accumulates is accrued when the employee becomes entitled to the leave. Post employment benefits are accrued as they are earned and charged as an expense, unless not considered material, in which case they are charged when they fall due.

(n) Pension

Pension plan costs are the contributions by the Commission to the defined contribution pension plan which it has established to provide retirement pensions to employees. Obligations for contributions to the pension plan are recognised as an expense in the statement of comprehensive income as they become payable to the pension fund.

The Commission operates a defined contribution pension plan for its employees, which is administered by a life assurance company. The fund was established in financial year ended March 31, 2002 and is funded by contributions from employees and employer.

NOTES TO THE FINANCIAL STATEMENTS

2. SIGNIFICANT ACCOUNTING POLICIES CONT'D

(n) Pension Cont'd

The Commission contributes at a rate of five percent (5%) of pensionable salaries while employees contribute a mandatory rate of five percent (5%) but may make a voluntary contribution not exceeding a further five percent (5%). Pension benefits are based on contributions plus accumulated interest.

The Commission's contribution to the above plan for the year amounted to \$1,623,560 (2011 - \$1,641,435).

In addition, the Commission contributes 25% of the pensionable salary of two employees to the Accountant General's Department. This contribution is made in order to preserve their pension rights within the Government Service. These employees do not participate in the contributory Pension Scheme administered by the life assurance company. The Commission's contribution for the year amounted to \$1,691,151 (2011 - \$1,624,805).

3. FINANCIAL RISK MANAGEMENT

The Commission's activities expose it to a variety of financial risks including the effects of changes in foreign currency exchange rates. The Commission sets guidelines for overall risk management including specific areas such as foreign exchange risk, interest rate risk and credit risk.

(a) Fair Value of Financial Instruments

Fair value represents estimates of the arm's length consideration that would currently be agreed between knowledgeable willing parties who are under no obligation to act and is best evidenced by a quoted market price, if one exists.

At March 31, 2012 the board of the Commission estimates that the carrying value of each class of financial instruments approximates their fair value.

(b) Interest Risk

Interest risk is the potential for economic loss due to future interest rate changes.

It arises when there is a mismatch between interest-earning assets and interest bearing liabilities which are subject to interest rate adjustment within a specified period. Deposits are held for short-term and accordingly, would reflect interest rate movements in the financial markets. There are no interest bearing liabilities.

3. FINANCIAL RISK MANAGEMENT CONT'D

(c) Credit Risk

Credit risk is the risk of loss arising from a counter party to a financial contract failing to discharge its obligations. The Commission manages its credit risk by a policy which requires that investments be made principally in liquid securities and only with counter parties that management believe not to offer any significant risk. Base on their assessment, management do not expect any counter parties to fail to meet their obligations.

4 TAXATION

The Commission is exempt from income tax. Under the General Consumption Tax Act, it is entitled to acquire goods and services at a zero rate of tax.

5. PROPERTY, PLANT & EQUIPMENT

		Furniture			
	Leasehold	fixtures	Computer	Motor	
	improvement	equipment	equipment	vehicles	Totals
	\$	\$	\$	\$	\$
Carrying amount at					
March 31, 2010	2,451,744	5,214,570	2,800,981	2,092,151	12,559,446
Additions	-	1,020,755	318,557	-	1,339,312
Cost eliminated on disposal	-	(575,055)	(25,000)	(428,000)	(1,028,055)
Depreciation for the Year	(612,936)	(1,396,167)	(2,140,408)	(688,515)	(4,838,026)
Depreciation eliminated					
on disposal	-	571,034	25,000	428,000	1,024,034
Carrying amount at					
March 31, 2011	1,838,808	4,835,137	979,130	1,403,636	9,056,711
Additions	-	243,776	1,127,297	-	1,371,073
Cost eliminated on disposal	-	(11,195)	(232,785)	-	(243,980)
Depreciation for the Year	(612,936)	(1,417,459)	(1,217,598)	(688,514)	(3,936,507)
Depreciation eliminated					
on disposal	-	8,956	201,731	-	210,687
Carrying amount at					
March 31, 2012	1,225,872	3,659,215	857,775	715,122	6,457,984

NOTES TO THE FINANCIAL STATEMENTS

5. PROPERTY, PLANT & EQUIPMENT CONT'D

	Leasehold	Furniture fixtures equipment	Computer equipment	Motor vehicles	Totals
	improvement				
	\$	\$	\$	\$	\$
Gross carrying amount	3,618,835	10,483,911	7,229,329	4,505,570	25,837,645
Accumulated depreciation	(1,167,091)	(5,269,341)	(4,428,348)	(2,413,419)	(13,278,199)
Carrying amount at					
March 31, 2010	2,451,744	5,214,570	2,800,981	2,092,151	12,559,446
Gross carrying amount	3,618,835	10,929,612	7,522,865	4,077,570	26,148,882
Accumulated depreciation	(1,780,027)	(6,094,475)	(6,543,735)	(2,673,934)	(17,092,171)
Carrying amount at					
March 31, 2011	1,838,808	4,835,137	979,130	1,403,636	9,056,711
Gross carrying amount	3,618,835	11,162,193	8,417,377	4,077,570	27,275,975
Accumulated depreciation	(2,392,963)	(7,502,978)	(7,559,602)	(3,362,448)	(20,817,991)
Carrying amount at					
March 31, 2012	1,225,872	3,659,215	857,775	715,122	6,457,984

NOTES TO THE FINANCIAL STATEMENTS

6. SECURITY DEPOSITS	2012	2011
	\$	\$
Rental - Building	97,074	132,883
Maintenance - Building	-	72,785
	<u>97,074</u>	<u>205,668</u>
7. RECEIVABLES	2012	2011
	\$	\$
Licence fee	67,053,484	45,102,021
Advances & staff loans	482,222	871,139
Interest receivable	466,918	-
Other receivables & prepayments	63,462	211,685
	<u>68,066,086</u>	<u>46,184,845</u>
Less impairment losses	8,895,574	-
	<u>59,170,512</u>	<u>46,184,845</u>
8. CASH AND CASH EQUIVALENTS	2012	2011
	\$	\$
Short-term deposits	311,471,574	214,205,354
Cash in hand and at bank	2,379,822	4,236,839
	<u>313,851,396</u>	<u>218,442,193</u>

NOTES TO THE FINANCIAL STATEMENTS

9.	PAYABLES	2012	2011
		\$	\$
	Audit fee	400,000	350,000
	Payroll liabilities	6,528,251	6,962,250
	Accounts payable	714,300	1,446,704
	Accrued expenses	5,321,962	2,489,563
		<u>12,964,513</u>	<u>11,248,517</u>

10. **DEFERRED CREDIT**

This represent grants received to acquire fixed assets. Transfers equivalent to depreciation charged on these assets are made annually to the accumulated fund.

11.	OTHER INCOME	2012	2011
		\$	\$
	Application fee	760,000.00	200,000
	Renewal & grant of licence	1,652,040	-
	Penalty re: licence fee	889,864	997,208
	Sundry	46,562	22,072
		<u>3,348,466</u>	<u>1,219,280</u>

NOTES TO THE FINANCIAL STATEMENTS

TABLE 10

12. ADMINISTRATIVE AND OTHER OPERATING EXPENSES	2012 \$	2011 \$
Staff emoluments (Note 13)	64,938,387	57,099,500
Rental & maintenance of property	13,302,218	12,410,314
Auditors remuneration	400,000	350,000
Depreciation	3,936,507	4,838,026
Office & sundry supplies	234,429	204,815
Printing & stationery	889,366	970,943
Repairs & maintenance	854,553	547,713
Insurance	83,026	249,467
Subscriptions & membership fee	537,597	642,383
Professional & consultancy services	4,519,411	818,885
Refreshments	442,192	307,030
Public relations, education & advertising	15,057,534	21,689,303
Meetings, seminars & consultation	2,398,095	5,077,185
Motor vehicle expenses	813,901	848,199
Postage & courier	205,916	127,934
Plant rental & floral arrangements	85,600	67,500
Bank charges	191,269	192,201
Monitoring & enforcement	2,125,760	1,781,450
Reference materials	163,343	154,861
Regional conferences	-	2,515,272
Conferences - overseas	143,231	446,988
Telephone & internet services	2,536,346	2,173,925
Online remote storage	135,035	-
Commissioners fee	1,070,000	1,020,000
Gifts & donations	182,978	222,080
Training & staff welfare	1,240,212	2,155,489
Office attendant services	489,908	489,908
Security	261,894	288,062
Contribution to consolidated fund	3,182,399	-
	<u>120,421,107</u>	<u>117,689,433</u>

NOTES TO THE FINANCIAL STATEMENTS

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13. STAFF EMOLUMENTS	2012	2011
	\$	\$
Salaries & wages	54,821,052	46,598,836
Statutory contributions	2,293,435	1,903,816
Pension cost	3,314,711	3,266,240
Other personnel cost	4,509,189	5,330,608
	<u>64,938,387</u>	<u>57,099,500</u>