

Broadcasting Commission Annual Report 2013 – 2014



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VISION OF THE BROADCASTING COMMISSION (BCJ)

The Commission contributes to the development of Jamaica by enabling a competitive, flourishing, co-regulated electronic communications sector that delivers high quality service and variety, including indigenous expression, is a responsible partner in the regulatory process and operates within the broad parameters administered by the Broadcasting Commission.

MISSION STATEMENT

The mission of the Broadcasting Commission of Jamaica is:

To enable the orderly development of the electronic communications sector in order to serve the interests of the Jamaican public by regulating and monitoring licensees and by advising government in a manner that is transparent, fair, efficient, effective, facilitative and consultative.

THE ROLE, COMPOSITION AND MANDATE OF THE BROADCASTING COMMISSION

The Broadcasting Commission (BCJ) is a body corporate established under **The Broadcasting and Radio Re-Diffusion Act** (BRRA). It is the successor to the Broadcasting Authority following the 1986 amendment of the BRRA, making the Commission the Caribbean region's most well established communications regulator.

The Commission's principal functions may be classified as:

- Advisory;
- Monitoring;
- Research/information-gathering;
- Administrative: and
- Legislative.

The prescribed **advisory** functions include the following areas of advice to the Minister:

- Whether or not a licence should be granted S. 11E (1);
- The terms and conditions on which licences should be granted \$ 16 (a) (i);
- Whether a licence should be suspended or cancelled for noncompliance with the Commission's directives following a contravention of the licence \$ 22; and
- The allocation of broadcast time to programmes of Jamaican origin, performed by Jamaicans or programmes significant to Jamaica \$ 16 (a)
 (ii).

The **monitoring** powers and duties include:

- Monitoring the operations of licensees \$ 16 (e);
- Receiving and investigating complaints in relation to any matter under the BRRA \$ 16 (f);
- Establishing a system of monitoring transmissions by licensees \$ 16 (d);
- Requiring licensees to submit information relating to their programming and operations \$ 17;
- Giving licensees written notice (copied to the Minister) of any contravention of licence, and requiring justification of the offending act and/or remedial action \$ 20 (1);
- Giving written notice to the Minister of any failure by a licensee to justify any offending act or take remedial action \$ 20 (3);
- Directing a licensee to transmit an apology for any action in contravention of its licence \$ 20 (3); and

 In relation to political broadcasts, ensuring rights of reply under certain circumstances, and in general ensuring impartiality in political broadcasts
 \$21.

The **information-gathering** duties include:

- Conducting surveys to ascertain whether matter transmitted or relayed by licensees is capable of being received in Jamaica \$ 16 (b); and
- Undertaking, sponsoring or assisting in research on any type of operation regulated under the Act \$ 16 (c).

The **administrative** functions relate to:

- Processing all licence applications under the Act to determine whether prescribed requirements are satisfied \$ 11E;
- Receiving application fees \$ 11 F (2);
- Receiving licence fees \$ 11 G (5);
- At the direction of the Minister, notifying licensees before licenses are suspended or cancelled that they have an opportunity to be heard by the Minister \$ 22 (2); and
- Where a licence to provide STV service becomes void for non-performance, notifying the licensee and requiring the return of the licence
 \$ 11G (7).

The Commission's *legislative* power is to recommend regulations under the **Act**, after consultation with the Minister. Approval is subject to a negative resolution in the House of Representatives.

COMMISSIONERS

Commissioners are appointed by the Governor General after consultation with the Prime Minister and the Leader of the Opposition, pursuant to Section 1 of the First Schedule to the **BRRA**. The appointments are for a period of five years.

The following persons served during the period under review:



Professor Hopeton S. Dunn, JP, Ph.D., M.A., B.A. (Hons.), Dip. (Mass Comm.) Chairman

Professor of Communications Policy and Digital Media, U.W.I.; Academic Director, Telecommunications Policy and Management Programme, Mona School of Business; Director, Caribbean Institute of Media and Communication (CARIMAC), U.W.I.

Re-appointed November 1, 2011



Mrs. Rosemarie Vernon, C.D., B.Sc., Cert. Ed.

Educator, Former Principal, Alpha Primary School, Former President of The Jamaica Teachers' Association

Re-appointed November 1, 2011



Rev. Canon Peter Alexander Mullings O.D., J.P., B.A. (Th.)

Retired Cleric

Re-appointed November 1, 2011



Mrs. Elaine Foster-Allen, M.Phil, B.ED

Educator, Principal - Shortwood Teachers' College

Re-appointed November 1, 2011

Resigned on June 24, 2013, consequent on appointment as Permanent Secretary in the Ministry of Education.



Dr. Elaine Wallace, Ph.D., M.B.A.Communications Specialist, Registrar - UTECHRe-appointed November 1, 2011



Mrs. Hyacinth Lindsay, Q.C., C.D., LL.B., B.A.

Attorney at Law and Former Chief Parliamentary Counsel

Re-appointed November 1, 2011



Mr. Neville James, B.A., Dip. Public Admin.
Communications Consultant
Re-appointed November 1, 2011



Mrs. Sheena Johnson-Brown, M.A.

Communications Specialist and Lecturer - UTECH

Appointed November 1, 2011



Mr. Maxim G. Rochester, B.Sc., FCA, FCCA
Chartered Accountant
Appointed November 1, 2011



Professor Anthony Clayton, M.A. (Hons.), Ph.D., FACAS, FTWAS

Alcan Professor, Caribbean Sustainable Development,

Institute for Sustainable Development, U.W.I.

Appointed November 12, 2013

EXECUTIVE STAFF AND PRINCIPAL OFFICERS

The Commission is supported by a Secretariat, headed by the Executive Director, which has responsibility for its day to day operations. The executive staff members are:



Mr. Cordel Green, M.B.A., LL.M (Dist.), LL.B (Hons.), B.A. (Hons.)

Executive Director, Attorney-at-Law



Mrs. Karlene Salmon-Johnson, LL.B (Hons.), M.Sc., B.A. (Hons.)
Assistant Executive Director and Media Industry Specialist

There are also nine Principal Officers, namely:

Ms. Teisha Mattison, LL.M, LL.B Legal Officer	Ms. Stacy-Ann Nelson, B.Sc., M.Sc. Human Resource & Office Manager	Mr. Donovan Campbell, M.Sc. Technical Officer
Mrs. Juliet Henderson, FCCA, M.B.A. Finance Officer	Mrs. Michelle Jones-Francis, B.Sc. Monitoring and Customer Service Manager	Mr. Don Dobson, B.A. Information Officer
Ms. Nicola Morrison B.A., Registrar	Mr. Richardo Williams, M.Sc., B.Sc. Economist/Researcher	Mr. Jelani Crawford, M.Sc., B.Sc. (resigned January, 2014) Systems Administrator/Webmaster

STANDING COMMITTEES

Thematic oversight of the Commission's work is conducted through four Standing Committees (See Appendix A). The results of Committee deliberations are brought to the full Commission for discussion, revision, approval or ratification. The Standing Committees are:

- (a) Legislative and Policy
- (b) Monitoring, Content and Compliance
- (c) Finance, Administration and Outreach
- (d) Audit

INTRODUCTION

Through policy action and regulation, Jamaicans have a fairly broad access to diverse media. There are over 27 radio stations, 41 cable television operators, 3 island-wide free-to-air television broadcasters and several local independent cable channels. An increasing number of Jamaicans are also accessing media content online.

According to a 2012 study commissioned by the BCJ, of the more than 1500 representative respondents consulted, 71.9% indicated they used their mobile devices such as smart phones, tablet computers, iPad, iPhone and Blackberry simultaneously with watching TV or listening radio. The survey also discovered a group of Jamaicans, albeit a minority, with an exclusive preference for accessing TV-like content on the internet via their various mobile devices.

These data trends certainly point to, among other things, the need for regulators to facilitate ease in cross platform content flow, even as different platforms might continue to justify niche regulation. The need for policy and legislative renewal is beyond question. But, above all, the fundamental changes underway in media, communications and broadcasting technologies represent a transitioning from one paradigm to an entirely new context in which there is an unprecedented innovation in content creation and distribution.

For a communications regulator such as the BCJ, it is the logic of change among consumers, the demand side, which is of utmost importance: here consumers continue to metamorphose into both consumers and producers of media content, thereby enabling a wide and deep ecosystem of user generated content and even increasingly, professionally produced user generated content. It is here that several challenges emerge to established foundations or rationales for media regulation including issues of diversity, ownership, securing a key instrument of democracy, inter alia. The primary issue is that digitalisation has caused consumers to access the same or similar content on many different platforms, yet only a subset of that universe is currently regulated on the basis of public interest considerations.

The Broadcasting Commission's primary regulatory mandate is concerned with ensuring that the Jamaican population has access to a diverse diet of age appropriate media content on the existing broadcasting platforms. One of the primary instruments it has used thus far is the Children's Code for Programming. However, with so many media platforms and alternative access points to media content available (the internet, mobile phone, iPads, kindles, etc.), it is becoming increasingly difficult for the regulator to safeguard the interests of children and other vulnerable groups in the Jamaican society. Digital literacy is therefore an imperative.

As it relates to digital literacy, the Broadcasting Commission is already addressing this issue through its media literacy campaign in an obvious recognition of the fact that with more media outlets and access platforms, Jamaicans must be equipped with the necessary tools to understand and navigate the huge tide of information that they now encounter on a daily basis. Concomitantly, there is also the observation that there is a risk that the market may not provide the adequate level of local content to satisfy notions of nationalism and democracy, on account of the intensified level of competition introduced in content markets by virtue of media convergence. Therefore, policies for strengthening local content production and public broadcasting must be part of the new and emergent policy and regulatory approach. One necessary element which is already in train is abolishing the proscription against advertising on cable.

However, the central issue is that public confidence in the efficacy of existing regulations may be eroded if a dissonance arises between content standards as articulated for traditional media platforms and that which is encountered on new media platforms that purvey the same/similar content. For example, is it reasonable to assume that a citizen ought not to expect a broadcaster to be faithful to the same content standards in both its terrestrial (primary) broadcasts and that which is streamed/hosted on its website?

This is not an easy matter to be resolved and efforts to do so must take account of:

- Reasonable variations in public expectations across platforms;
- Balancing regulatory mischief, freedom of speech and freedom of information;
- The public's appetite for personal responsibility;
- The jurisdictional reach of Jamaican laws;
- Proportionality, practicalities and costs; and
- Commercial viability.

The onward march to the IP based networks, capable of transmitting different communications and media services through the same conduit implies that the current approach of technology specific licensing is untenable. It is in the content layer that the greatest risk of market failures and regulatory risks exist. This content layer is broadly conceptualised to mean any form of data transmitted over communications networks. This layer is receiving different regulatory treatment and attention globally, and certainly, there are emergent media consumption and production trends in Jamaica that support the urgency for us to rethink the approach to content regulation.

For this reason, a future path of media regulation is for the Broadcasting Commission to consider the licensing of content, as distinct from the technological platform used to distribute the content. This would include greater clarity for the public as to which content is regulated and audience expectation. It is against this background that the

Jamaica ICT Policy requires the establishment of a dedicated content regulator (a rebranded and recalibrated Broadcasting Commission) to replace the existing model.

Moreover, the degree of dynamism and uncertainty which characterises the emergent new media environment, requires a regulator which is empowered to act with agility, tempered composure and enlightened incrementalism. That is to say, the dynamic nature of the global information and communications technology industries are characterised by waves of hyper-innovation, unpredictability and uncertainty, such that any attempts at industry-wide comprehensive, non-evidence based regulatory overhaul may miss the mark or worse, become antiquated very soon.

Consequently, regulations must change as we go. In practical terms, this means the Broadcasting Commission, must be empowered to make certain policy decisions on content standards and other regulatory matters, without the long winded political and legislative approach which now obtains. Absent this approach, there is the risk of regulations becoming antiquated very quickly, but also more importantly, regulations that are out of synch with market developments such that they inadvertently prevent the emergence of new and innovative media and communications products into the Jamaican market.

From our engagement with many Jamaicans in our five public consultations during the period under review, we know, based on their concerns and suggestions, that the status quo of regulating content must change to include new and emerging content platforms that will have significant reach among vulnerable demographics, particularly children. So too is the unabated practice of payola: a scourge that the Commission has very little power to remedy or remove under existing regulations.

If we are meet fully the expectations of the Jamaican public, there cannot continue to be the current snail-pace of legislative renewal for the electronic communications environment. It is therefore an absolute imperative that government should expedite the legislative agenda for the broadcasting sector, specifically, and the broader communications sector, in general. Without a careful eye on these critical media issues, we run the risk of missing the mark in our planning and regulations for Jamaica's digital future.

In the interim, the Commission will continue to improvise and press ahead with initiatives consistent with that of other internationally comparable media regulators. Our media literacy and outreach programme are just two examples of those programs, on which we will redouble our efforts in the upcoming financial year. We will also continue to lay the ground work for a successful digital television switchover programme, but our efforts will be tempered by an appreciation for the very difficult fiscal and economic environment in which our broadcasters operate. Albeit, such latitude cannot be infinite, as there is an inherent risk associated with lagging our global trade partners on this very

important technological leap.

OVERVIEW OF PERFORMANCE 2013 - 2014

Public Education Public Consultations

As part of its ongoing engagement with the Jamaican public, the Commission hosted seven consultations during the period under review. The consultations took place from October 9, 2013 to



February 20, 2014 and covered 6 parishes: Kingston, Manchester, St. Ann, St. James, Westmoreland, and Portland. During the period over 560 stakeholders participated, including members of the public, media, academia, and representatives of political parties, business organisations and private companies.











Industry Confabs

Industry Confabs continued to be one of the

Commission's methods of engagement with industry stakeholders. This takes the form of quarterly meetings that facilitate the exchange of ideas, discussion and updates on a range of industry related subjects.

Issues discussed included:

- The Commission's 2013-16 Strategic Plan;
- Treatment of 'Near Sounding Words';
- Mandatory Proof of Performance Reporting Programme (pilot);
- Programming during national emergencies;
- Copyright/rights acquisition;
- Training to enhance the capacity of on-air personnel; and
- Customer service.



D'Adra Williams, Human Resource Manager, ZIP 103 FM. Looking on is Richard Henry, Zipjoc, Presenter and Librarian, ZIP 103 FM

Cordel Green, Executive Director, Broadcasting Commission



Andrew Lee, Director, Carrier & Regulatory Affairs, Columbus Communications Jamaica



Cliff Hughes (centre), CEO, Nationwide News Network; Ken Williams (left), CEO, HOT 102 FM & Lennie Gordon, General Manager, Nationwide News Network

Schools Outreach

The Commission continued its programme of digital awareness and empowerment of children and young people through its Schools' Outreach programme. Through a dynamic audio-visual presentation, children at 20 primary and high schools explored cutting edge media and information issues of the day. These included understanding and evaluating media content, careers in the digital economy, digital ethics and responsibility, entrepreneurship and leveraging technology for personal development. This programme is intended to help Jamaica's digital generation become, what New York Times writer Thomas Friedman calls, a "demographic dividend." The stimulation of their interest in the digital economy could reap dividends spanning decades to come.









From left to right: Edwin Allen High School, Clarendon; Calabar High School, Kingston; St. Hilda's High School, St. Ann and St. Richard's Primary, Kingston

Community Relations

he Commission participated in a number of community events and expositions. These included Government at Your Service Expo, the University of Technology Jamaica's Annual Career and Job Placement Fair, Career Days at New Day Primary and Junior High and Jones Town Primary, the National Child Month Committee's National Youth Forum and the Sagicor Sigma Corporate Run.











Citizen-based Media Monitors

The number of volunteer media monitors continues to grow with 50 additional media monitors trained through online and physical workshops.



Training session held in Albert Town, Trelawny



Media Campaign

The Commission's multifaceted public education and media literacy campaign, sequel to the phenomenal "I-Cat" campaign, focused on protection of children against harmful content, programme ratings, payola and illegal cable. The campaign was delivered through the multiple platforms of social media, electronic bill boards, vehicle branding, newspapers, radio and television.







Broadcasting Commission (JA) Anti-Payola Campaign TV Com...

Media Coverage

The Commission's work received coverage through numerous news stories, letters to the editor, captioned photos, social media posts, journal articles and current affairs programmes on radio and television.









New Media

Social Media continued to be a preferred channel of choice for members of the public to engage the Commission directly and instantaneously on a range of issues.



Facebook The Commission again experienced a steady rise in its fan base which increased by 113% from 3930 to 8391.

Twitter, YouTube & Blog

The upward trajectory continued on twitter with followers increasing by 52% from 716 to

1090. The Commission's blogs were read 6113 times and its YouTube channel generated 10743 new views.

Pictures from each schools outreach session were posted to Facebook





Media Literacy

Under phase 3 of its Media Literacy project, the Commission collaborated with the Joint Board of Teacher Education to prepare 25 students and their teachers for the establishment of media clubs in their schools. They were drawn from Balcombe Drive Primary and Junior High, and Calabar Primary and Junior High in Kingston; and Flankers Primary and Junior High and Granville All-Age in Montego Bay. The participants were trained in radio production and radio



station operations through a series of workshops at the offices of the Broadcasting Commission, CARIMAC UWI Mona, CARIMAC's Western Campus, and the studios of Suncity Radio and Mello FM.









Research

Consistent with its evidence-based ethos, the Commission undertook a number of research projects, with a view to informing regulatory decisions and contributing to the continued development of Jamaica's increasingly dynamic and expansive electronic media sector. The following were the main research areas:



- 1. "Optimal Communications Regulatory Model in a Multi-Screen Environment"
- 2. "Cable Platform Digital Switchover"
- 3. "Single Content Regulator"
- 4. "Local versus Foreign Content: Media Consumption Analysis"
- 5. "Code for Advertising"
- 6. "Impact of media campaign, media literacy activities and BCJ brand awareness" (28 Dip-stick surveys)
- 7. "International benchmarks for a BCJ Governance framework"

Licensing Matters

(NEW, RENEWAL, AND VARIATION)

Between April 1, 2013 and March 31, 2014, two Commercial Sound Broadcast licensees whose licenses were up for renewal expressed an interest in renewal. Their applications were assessed and found to be acceptable and a recommendation was made to the Minister for the renewal thereof.

During the period four (4) applicants were recommended for grant of Subscriber Television (STV) licences. One STV Operator applied to vary its licence to provide service in additional zones.

Additionally, the Broadcasting Commission evaluated applications for the renewal of seven (7) STV licences. Resulting from the renewal exercise, six (6) cable operators were successful and their licences were renewed for a ten (10) year period. One (1) was not recommended for renewal of licence due to poor track record in Technical, Financial and Copyright compliance during the term of the licence.

DIRECTIVES, CIRCULARS & ADVISORIES

A general circular was issued to cable operators, Circular No. 01/13 dated November 28, 2013, on the need for adequate public information in circumstances where cable channels are blocked consequent on the acquisition of exclusive broadcast rights by a free to air television station or local cable channel.

CHANGE OF OWNERSHIP

There was one application and approval of change of ownership.

LITIGATION

Actions were commenced against nine delinquent licensees in the Resident Magistrates Courts for outstanding licence fees and penalties pursuant to Regulation 5 (8) of the **Television and Sound Broadcasting Regulations**, **1996**.

Legislative Matters

During the year under review, the Commission continued to meet with the Ministry and the relevant stakeholders to advance the amendments to the **Broadcasting and Radio Re-diffusion Act** and the **Television and Sound Broadcasting Regulations**.

Statutory Reports

All Statutory Reports, including Annual Report and Audited Financial Statements were submitted, within the required timeline.

Procurement

The Commission's Standing Procurement Committee provided oversight of procurement activities. All Quarterly Contract Awards reports were submitted, on time, to the Office of the Contractor General (OCG) in accordance with government policy.

Facilities and Fleet Management

The Commission's vehicles were serviced in accordance with a maintenance schedule and kept in proper working condition. Fleet and other assets were insured and all premiums paid—up for the period.

Human Capacity Development

The Commission continued to build internal human capacity. This was accomplished through various training courses, sensitisation sessions and workshops. Annual performance appraisals were conducted, along with ongoing feedback and coaching, to ensure continued performance improvement.

Corporate Social Responsibility

The Commission continued to embrace its Corporate Social Responsibility through engagement in charitable activities. We participated in the SIGMA 5k Run and supported the Cancer Society of Jamaica during Breast Cancer Awareness month, including a monetary contribution to the Society by members of staff. In December, the

staff, for the second consecutive year, donated food, toiletries and stationery supplies to the children of Reddies' Place of Safety.

Employee Engagement and Relationship Building

The Staff Social and Wellness Committee continued to motivate and enlighten staff through various initiatives including wellness sessions on Spinal Cord Health and Heart Health Awareness.

Records and Information Management

All vital records were digitized and secured on an off-site backup system and the recommendations of ISO 15489:1 applied in order to follow best procedures in Records Management.

Technical Matters

There were twenty seven (27) broadcast radio licensees, seventeen (17) of which provided island wide services, each utilizing an average of eight (8) transmitter sites. Ten (10) of the broadcast radio licensees provided limited area broadcast services.

There were three (3) island wide broadcast TV stations each utilizing an average of eight (8) transmitter sites to achieve island wide coverage.

Forty four (44) Subscriber Television operators provided cable TV service across the island.

Tables 1 - 3 in **Appendix E** provide listings of the broadcast radio, TV and STV licensees currently licensed to operate in the country.

A Mandatory Proof of Performance Pilot Project continued to be rolled out. Twelve (12) of the twenty seven (27) broadcast radio licensees were included in the pilot. Thirteen (13) STV licensees were also added, bringing the number of STV participants to 21.

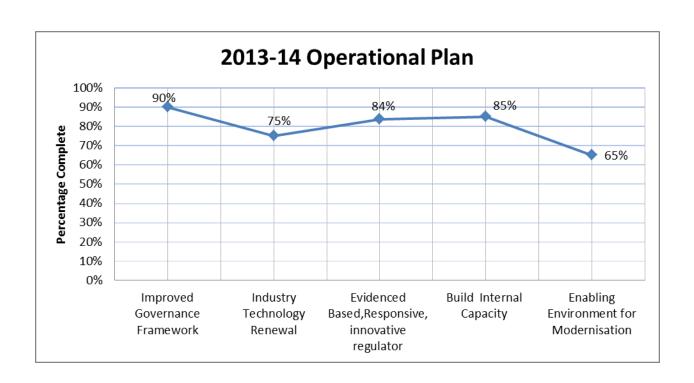
During the period under review, three (3) investigations were conducted into two illegal STV operations and one illegal broadcast radio. The illegal services were consequently shut down.

OPERATIONAL PLAN 2013-2014

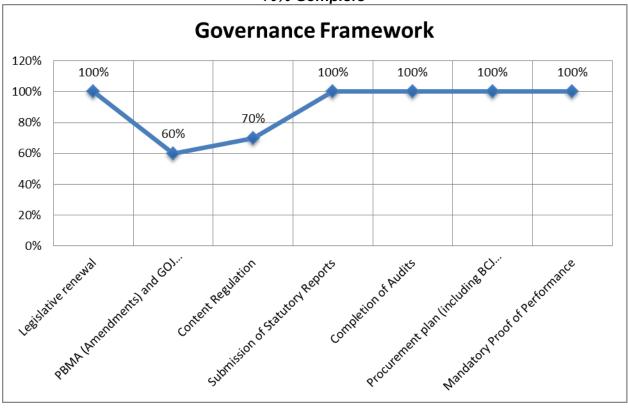
PERFORMANCE INDICATORS AND TARGETS

The Strategic Objectives, programmes, major tasks, achievements and constraints are set out in the tables and graphs below.

Strategic Objective	% Complete Overall
Improved Governance Framework	90%
Industry Technology Renewal	75%
Evidenced Based, Responsive, innovativ	ve regulator 84%
Build Internal Capacity	85%
Enabling Environment for Modernisation	65%
Overall % Complete to-date	80%



Strategic Objective #1: Improved Governance Framework 90% Complete

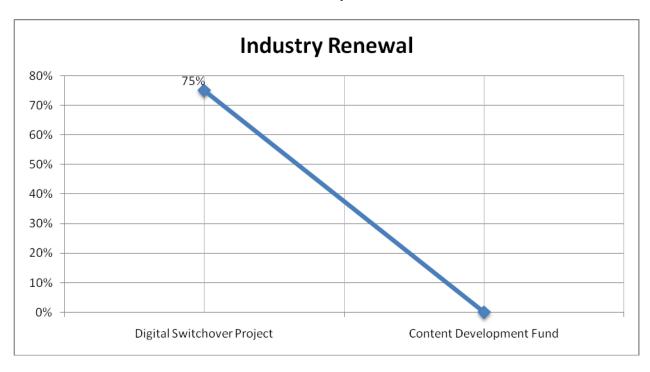


Strategic Objective #1: Improved Governance Framework 90% Complete

	Planned Programmes	Major Tasks	% Complete	Narrative
1	Legislative renewal	Collaborate with Ministry, on drafting of new Act	100%	BCJ's input completed on Drafting Instructions and Media Policy.
				 Ministry is to action next steps i.e. submit for Cabinet approval and issuing of drafting instructions.
2	PBMA (Amendments) and GOJ governance framework	Document BCJ Governance FrameworkConduct sensitization/	60%	 Framework completed and submitted to Commission Retreat in November 2013.
		training and consultations on proposed governance strategies/policies		 Consultation/sensitisation n delayed to Q1 2014- 15
3	Content Regulation	Complete Concept Paper on Specialised Content regulator	70%	 Concept paper presented and approved at BCJ planning retreat in Q3.
		 Approvals & Consultation on Concept Paper 		 Concept paper under review for submission to Ministry/Cabinet in Q1 2014-15.
4	Submission of Statutory Reports	Submission of Statutory Reports as per schedule.	100%	 All reports submitted on time: Annual Report; MOFP monthly and quarterly; OCG quarterly.
5	Completion of Audits	Conduct Internal Audits	100%	 All audits completed for Qs 1, 2 & 3 (audit for Q4 ending March 31 2014 underway).

	Planned Programmes	Major Tasks	% Complete	Narrative
6	Procurement plan (including BCJ green criteria)	Develop and Implement procurement plan	100%	 Procurement plan completed and submitted to MOFP. All procurements conducted under supervision of procurement committee as per plan.
7	Mandatory Proof of Performance	Amend and implement Mandatory Proof of Performance reporting (STV and Broadcast)	100%	 MPPR amended to include broadcasters (Q1); Broadcast licensees sensitised at confab; MPPR extended to additional STVOs; 13 STVOs added to programme in July 2013 as planned; Consultations with broadcasters undertaken July to October 2013; 12 broadcasters added to programme in November 2013 as planned.
8	Licensing Framework	 Develop Licensing Framework 	n/a	Pending OPM action on legislation.Delayed to 2014-15.

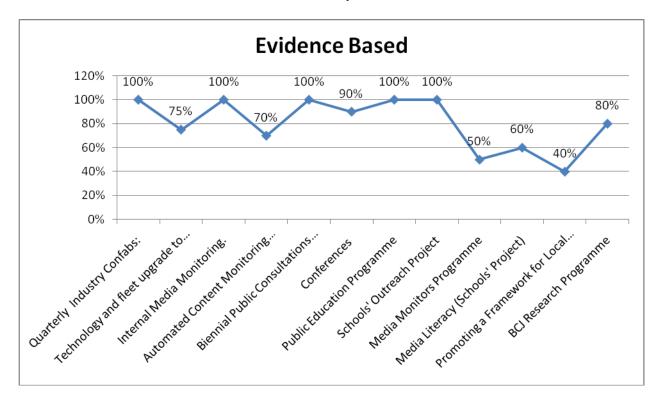
Strategic Objective #2: Industry Technology Renewal 75% Complete



Strategic Objective #2: Industry Technology Renewal 75% Complete

	Planned Programmes	Major Tasks	% Complete	Narrative
1	Digital Switchover Project	Facilitate meetings of the DSO Committee and the implementation of committee action plan	100%	 Proposed DSO implementation schedule developed and submitted to OPM. DSO meeting held and final report to Cabinet completed, reviewed, approved and submitted to Minister.
		Establish project management unit	50%	 TOR completed. EOI and RFP completed. EOI issued on March 14, 2014 with deadline for submissions by April 11, 2014.
2	Content Development Fund	 Collaborate with Ministry to explore external funding support (e.g. UAF and UNESCO). 	n/a	This action is delayed because it is contingent on Ministry action i.e. Cabinet approval for establishment of fund and relevant legislation.

Strategic Objective #3: To be an Evidence-based Regulator 84% Complete



Strategic Objective #3: To be an Evidence-based Regulator 84% Complete

	Planned Programmes	Major Tasks	% Complete	Narrative
1	Quarterly Industry Confabs	Establish schedule & hold confabs	100%	 First Two confabs held in Kingston July 10, 2013 (Near Sounding Words & MPPR);
				 Third confab held in Montego Bay October 24, 2013;
				 Q4 Confab substituted with Future of Media Conference involving licensees as presenters and participants. N.b. rescheduled from March 25, 2014 to April 8, 2014.
2	Technology and fleet upgrade to improve the responsiveness and efficiency of the technical and monitoring teams	Develop and Implement technology and fleet upgrade plan	75%	 Acquisition of Digital maps underway with National Land Agency; Customised laptop and desktop for acquired for field inspections; Approval obtained for replacement of computers consequent on discontinuation Windows XP; Audiovisual equipment acquired;
				 RFP developed for monitoring vehicle acquisition (issued twice; procurement underway).
3	Internal Media Monitoring.	 Expand and implement internal media monitoring 	100%	 Media Monitors in place and monitoring equipment acquired;

	Planned Programmes	Major Tasks	% Complete	Narrative
				Submission made to Commission for further expansion under review.
		Monitor geographic coverage by broadcast licensees	100%	 Geographic coverage monitored as per schedule and volunteer media monitors surveyed (64 monitors sampled; 51 new areas added to survey coverage).
4	Automated Content Monitoring System (ACMS) Project	Contract and acquire ACMS Contract and acquire	70%	 June 2013 guidance sought from NCC in relation to direct contracting; Matter was referred by the NCC to the CITO and Fiscal Services for review and recommendations; both CITO and FSL issued No Objection responses; August 2013 NCC advised BCJ to utilise the International Competitive Bidding Process and issue an Expression of Interest (EoI) prior to the issuing of an RFP; September 2013 consultations done with e-Gov (formerly Fiscal Services); TOR completed; EOI and RFP completed; EOI issued on March 14, 2014 with deadline for submissions by April 7, 2014.

	Planned Programmes		Major Tasks	% Complete		Narrative
5	Biennial Public Consultations (Phase 1: 2013-14)	-	Hold Consultations	100%	•	7 consultations held October 9, 2013 to February 20, 2014 and covering 6 parishes, per Commission decision (Kingston, Manchester, St. Ann, St. James, Westmoreland, and Portland).
6	Conferences		Hold BCJ Bi-ennial Conference	80%	-	Conference programme developed; keynote speaker engaged; panelists confirmed; Minister and MAJ participation confirmed; media and promotion plan developed and implemented; audiovisual services contracted; venue and logistics finalised; Future of Media Conference rescheduled from March 25, 2014 to April 8, 2014.
		•	Collaborate on youth themed conference	100%	•	Collaboration undertaken with National Child Month Committee for annual Youth Forum held in November 2013.
7	Public Education Programme	•	Develop and implement Public Education/Media plan	100%	•	Public education/Media Campaign planned (10 planning meetings held);
		•			•	3 television ads developed supported by print, radio, static and electronic billboards, bus and internet advertising;
					•	Planning underway for 2014-15 campaign (scripts

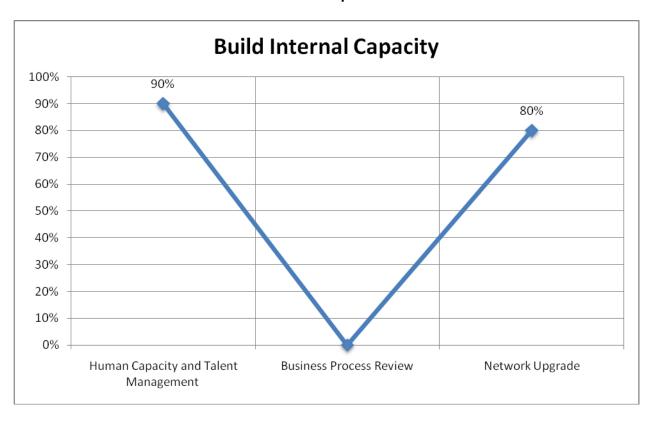
	Planned Programmes	Major Tasks	% Complete	Narrative
				and storyboards developed for two animated ads; previous campaign ads refreshed).
		Evaluate Public Education/Media plan	100%	 Evaluation completed and analysis used to inform 2014-15 plan.
8	Schools' Outreach Project	 Develop Schools' Outreach plan and schedule Conduct outreach as per schedule Evaluate impact of outreach 	100%	 24schools outreach (exceeding target by 4); Reached approximately 4,000 students across the country: Jones Town Primary & Junior High; Chetolah Park Primary & Junior High; New Day Primary & Junior High; Jones Town Primary; National Child Month Committee Youth Forum - some 200 high school students from the parishes of St. Catherine, St. Thomas, Kingston & St. Andrew attended; Manning's School; Wolmer's High School for Girls; Titchfield High School; Jessie Ripoll Primary; Tarrant High School; Calabar High School; Calabar High School; Old Harbour Primary; Munro College; Edwin Allen High School; Clarendon College; Yallahs Primary School; St. Hilda's High School; Greater Portmore Junior Centre (parents); Greater Portmore Junior Centre (students); Waterford Primary; St. Richard's

	Planned Programmes	Major Tasks	% Complete	Narrative
				Primary; CARIMAC; UWI outreach.
9	Volunteer Media Monitors Programme	 Develop Volunteer Media Monitors Programme plan and schedule Conduct Media Monitors' training as per schedule 	50%	 Two of four planned training sessions conducted; 46 new monitors trained online and in Albert Town, bringing the total number to 370.
10	Media Literacy (Schools' Project)	Complete BCJ/JBTE Media Literacy Schedule as planned for the quarter.	60%	 Two workshops on radio station operations held (Kingston and Montego Bay) with students and four teacher advisors from five (5) Primary/Junior High schools Framework agreed with KidzHub USA for integration of schools into international children's internet radio programme; Pilot testing of revised
				 Pilot festing of revised materials completed utilizing trainee-teacher practicum and in-service teachers previously trained in curriculum delivery; Framework developed to launch radio clubs in 4 schools; Project handover to MoE

	Planned Programmes	Major Tasks	% Complete	Narrative
				from JBTE rescheduled from Q4 2013-14 to Q2 2014-15.
11	Promoting a Framework for Local Technology Innovation	 Develop Crowdsourcing plan and schedule of activities Launch Crowdsourcing competition. 	40%	 Exploratory meeting held with Dr. McNaughton of MSBM and directors of Slashroots (Caribbean code sprint competition). Code Sprint/BCJ proposal outstanding from Slashroots; Crowdsourcing monitoring technology deemed unfeasible based on exploratory discussions with Dr. McNaughton and Slashroots; ACMS RFP re-scoped to include option for a hosted service (cloud) versus acquisition of hardware/software.
12	BCJ Research Programme	 Design research framework and develop agenda. Conduct research. Submit findings 	80%	 28 Dip-stick surveys conducted on impact of media campaign and media literacy activities and BCJ brand awareness ongoing Research Papers completed on: International benchmarks for a BCJ Governance framework Cable Platform

Planned Programmes	Major Tasks	% Complete	Narrative
			Digital Switchover
			Single Content Regulator
			 Optimal Communications Regulatory Model in a Multi-Screen environment
			 Local Versus Foreign Content: Media Consumption Analysis
			o Proposal developed with MSBM for "Broadcasting Business Model Transformation - Research and Foresighting"
			 Code for Advertising and Administrative mechanism for Public Broadcasting Content Fund rescheduled to 2014-15 pending consultations and Cabinet approval.

Strategic Objective #4: To Build Internal Capacity 85% Complete



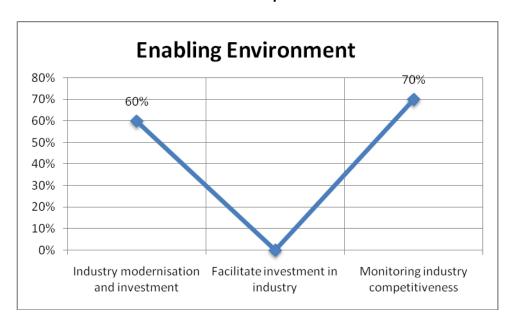
Strategic Objective #4: To Build Internal Capacity 85% Complete

	Planned Programmes	Major Tasks	% Complete	Narrative
1	Human Capacity and Talent Management	 Develop and implement Talent Management plan 	90%	 Capacity building undertaken in:
	Managemeni			o Digital Television
				o Project Management
				o Leadership
				Geographic Information Systems (GIS)
				 Supervisory Management – Social Etiquette & Personal Development Legal & Paralegal Corporate Governance Data Protection & Cyber Security Telephone Techniques & Customer Relations
				Staff welfare Improvements:
				o Increase in employer pension contribution;
				o Lunch subsidy
				 Development presentations on:
				Retirement

	Planned Programmes	Major Tasks	% Complete	Narrative
				planning
				o Health
				o GOJ HIV Policy
				 Digital broadcast technology capacity building outstanding (convenient and suitable training opportunity not yet identified).
2	Business Process Review	Evaluate and update 2009 BPR	n/a	BPR Submitted to OPM/MoFP.
				 Awaiting Decision (in the interim approval obtained from MoFP expansion of monitoring and administrative capacity).
3	Network Upgrade	Develop and implement a network upgrade plan	80%	 Cyber Security paper completed, approval obtained for implementation of cyber security plan; RFP developed and issued for cyber security forensics; RFPs evaluated and submitted to procurement committee (project to begin Q1 2014-15); New systems administration resources acquired; Network equipment acquired;

Planned Programmes	Major Tasks	% Complete	Narrative
			 Plan underway for server upgrade in Q1 2014-15.

Strategic Objective #5: To Facilitate an Enabling Environment for Modernisation 65% Complete



Strategic Objective #5: To Facilitate an Enabling Environment for Modernisation 65% Complete

	Planned Programmes	Major Tasks	% Complete	Narrative
1	Industry modernisation and investment	 Develop strategy for future renewal of industry 	60%	 Project Charter for industry analysis submitted to FAOC and BCJ strategic planning retreat;
				Project re-scoped per Commission decision;
				Charter under further review.
				 Charter completion scheduled for Q1 2014- 15.
2	Facilitate investment in industry	 Explore with DBJ a facility for access to affordable financing for industry retooling 	n/a	 Contingent on completion of industry analysis scheduled for Q1 2014-15.
		 Collaborate with JAMPRO to promote investment opportunities 	n/a	• ibid
3	Monitoring industry competitiveness	Collaborate with Competition Regulator to develop tool for assessing	70%	 Competition regulator substituted by consumer regulator;
		competitiveness of industry and plan for monitoring		 MOU executed for study of cable fees and pricing;
				 Survey instruments developed and reviewed;
				Study underway for completion Q1 2014-15.

DETAILS OF REGULAR KEY OPERATIONAL ACTIVITIES

Monitoring, Compliance and Customer Service

Contacts with the Commission

Five hundred and thirty (530) contacts were recorded for the period under review. This was a forty-one percent (41%) increase over the previous year. The contacts resulted in fifty-two (52) investigations and the issuing of sixty-one (61) Notices of Breach.

Table 1 - Total Contacts recorded

APRIL '13 - JUNE '13	136
JULY '13 - SEPTEMBER '13	112
OCTOBER '13 - DECEMBER '13	142
JANUARY '14 - MARCH '14	140
TOTAL	530

Table 2 provides further details on the nature of contacts with the public.

Table 2: BREAKDOWN OF CONTRACTS

	Apr-Jun	Jul-Sept	Oct-Dec	Jan-Mar	
	2013	2013	2013	2014	Total
Operational Issues:	88	80	68	74	310
Complaints received	21	15	10	6	52
Zoning Information				8	8
Broadcast & STV Licensees Application process	7	4	14	10	35
Exclusive Broadcast Rights Issues	10		39	25	74
Digital Cable Box Issues			11	14	25
Poor Technical Services – Stars Cable	10	7			17
Difficulty Accessing BBC		6			6
Unauthorized STV Operation				3	3
TOTAL	136	112	142	140	530

Complaints Received

Section 16 (f) of The Broadcasting and Radio Re-Diffusion Act requires the Commission to "receive and investigate complaints in relation to any matter under the Act".

During the period under review, the Commission received fifty-two (52) complaints. This was an increase of six percent (6%) when compared to the previous period. Table 3 is a breakdown of the complaints on a quarterly basis.

Table 3 - QUARTERLY BREAKDOWN OF COMPLAINTS RECEIVED

APRIL '13 - JUNE '13	21
JULY '13 - SEPTEMBER '13	15
OCTOBER '13 - DECEMBER '13	10
JANUARY '14 - MARCH '14	6
TOTAL	52

Table 4: COMPLAINTS RECEIVED APRIL 2013- MARCH 2014

	Apr-Jun 2013	Jul-Sep 2013	Oct-Dec 2013	Jan-Mar 2014	TOTAL	(%)
Subscriber Television						
Technical	1	4	1	1	7	13%
Customer Service	0	0	0	0	0	0%
Content Standards	0	0	0	0	0	0%
Copyright	1	0	0	0	1	2%
Broadcast Television						
Technical	0	0	0	0	0	0%
Content Standard	3	3	2	2	10	19%
Copyright	1	0	0	0	1	2%
Broadcast Radio						
Content Standards	2	8	7	3	20	39%
Copyright	13	0	0	0	13	25%
Total	21	15	10	6	52	100%
Percentage (%)	40%	29%	19%	12%		100%

Table 5: COPYRIGHT INFRINGEMENT

LICENSEES	NATURE OF COMPLAINTS	TOTAL
CVM Television Limited	Alleged Copyright Infringement	1
Cornwall Broadcasting Services Limited (Mello FM)	 Alleged Copyright Infringement 	1
Grove Broadcasting Company Limited • ZIP 103 FM • IRIE 107.5 FM	Alleged Copyright InfringementAlleged Copyright Infringement	2
Island Broadcasting Company (KLAS FM 89)	Alleged Copyright Infringement	1
Kommercial Suites Limited (Mega Jamz 98.3 FM)	Alleged Copyright Infringement	1
Mother In Crisis (Sun City Radio)	Alleged Copyright Infringement	1
Northern Caribbean University (NCU Radio)	Alleged Copyright Infringement	1
St.Bess Radio FM Company Limited (Bess FM)	Alleged Copyright Infringement	2
Universal Media Company Limited (NewsTalk 93 FM)	Alleged Copyright Infringement	1
Western Broadcasting Company Limited (Hot 102 FM)	Alleged Copyright Infringement	1
Westmoreland Broadcasting Services Limited (VYBZ FM)	Alleged Copyright Infringement	1
Yard Broadcasting Limited (LINKZ FM)	Alleged Copyright Infringement	1
Cornwall Communications Limited (STV)	Alleged Copyright Infringement	1
TOTAL		15

^{*}Complaints listed above include allegations that may not have necessarily resulted in findings of breach.

Complaints Investigated

The Commission investigated eighty-nine (89) complaints. Fifty-two (52) of those arose during the period under review and thirty-seven (37) were carried over from the previous year. The total number of complaints investigated was a twenty-two percent (22%) increase over the previous period.

Table 6 represents a breakdown of the complaints investigated on a quarterly basis.

Table 6: COMPLAINTS INVESTIGATED FOR THE PERIOD APRIL 2013-MARCH 2014

APRIL '13 - JUNE '13	35
JULY '13 - SEPTEMBER '13	31
OCTOBER '13 - DECEMBER '13	15
JANUARY '14 - MARCH '14	8
TOTAL	89

Table 7 provides a breakdown of all complaints investigated, including those brought forward from the previous period.

Table 7: TOTAL COMPLAINTS INVESTIGATED APRIL 2013 - MARCH 2014

	Complaints Brought forward From April 2012- March 2013	Complaints Received April 2013-March 2014	Total
Subscriber	10	8	18
Television	6	11	17
Broadcast Television	21	33	54
Broadcast Radio			
TOTAL	37	52	89

Table 8
Content Standards Complaints Investigated: April - June 2013

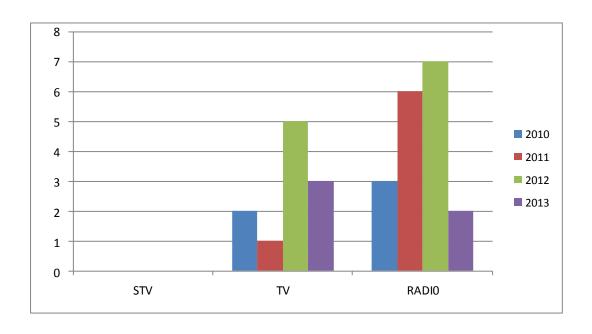
	Transmission of violent lyrics in song	Racial profiling during newscast	Transmission of Sexually suggestive Content	Transmission of Violent content	Airing of expletives during a sitcom		TOTAL
Grove Broadcasting Company Ltd (Zip 103 FM)	1						1
Independent Radio Company (Music 99 FM)		1					1
CVM Television Limited			1				1
Television Jamaica				1	1		2
TOTAL	1	1	1	1	1		5

^{*}Complaints listed above include allegations that may not have necessarily resulted in findings of breach

Figure 1 illustrates the trends in content standard complaints received in similar reporting periods since 2010.

Figure 1

Content Standards Report Trends for Quarters April - June 2010 to 2013



	2010	2011	2012	2013
STV	0	0	0	0
TV	2	1	5	3
RADIO	3	6	7	2

Table 9
Content Standards Complaints Investigated: July – September 2013

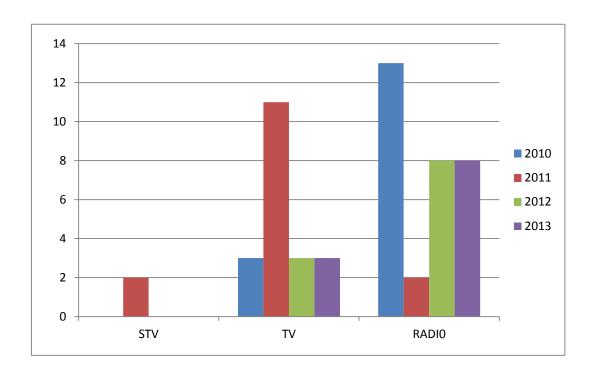
	Transmission of expletive	Transmission of sexually suggestive lyrics	Gentleman purporting to be giving medical advice	Song with graphic sexual explicit lyrics	Inclusion of the use of alcohol in a morning time programme	Airing of commercial mentioning tobacco	Airing of comments promoting violence against women	Transmission of profanity	Total
Mother in Crisis (Sun City Radio)	1								1
Mustard Seed Communities (Roots FM)	1						1		2
Television Jamaica Limited	1	1			1				3
Cornwall Broadcasting(Mello)		1	1						2
Grove Broadcasting(Irie FM)				1					1
Independent Radio (Power 106)						1			1
Radio Jamaica (Fame)								1	1
Total	3	2	1	1	1	1	1	1	11*

^{* &}lt;u>Complaints listed above include allegations that may not have necessarily resulted in findings of breach.</u>

Figure 2 illustrates the trends in content standard complaints received in similar reporting periods since 2010.

Figure 2

Content Standards Report
Trends for Quarters July - September 2010 to 2013



	2010	2011	2012	2013
STV	0	2	0	0
TV	3	11	3	3
RADIO	13	2	8	8

Table 10
Content Standards Complaints Investigated: October –
December 2013

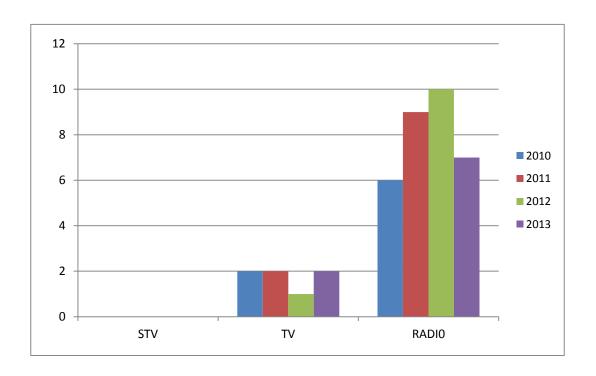
	Transmission of Expletives	Transmission of profanity	Transmission of song with sexually graphic lyrics	Airing song suggestive of sadomasochism	Transmission of sexually suggestive content	TOTAL
CVM Television Ltd	2					2
ZIP 103 FM		1				1
Alliance Francaise		1				1
FAME 95FM		1				1
Sun City Radio					1	1
RJR 94FM		1				1
St Bess FM			1			1
Fyah 105 FM				1		1
TOTAL	2	4	1	1	1	9

^{*} Complaints listed above include allegations that may not have necessarily resulted in findings of breach.

Figure 3 illustrates the trends in content standard complaints received in similar reporting periods since 2010.

Figure 3

Content Standards Report Trends for Quarters:
October - December 2010 to 2013



	2010	2011	2011	2013
STV	0	0	0	0
TV	2	2	1	2
RADIO	6	9	10	7

Table 11

Content Standards Complaints Investigated: January - March 2014

	Transmission of a song with sexually suggestive lyrics	Transmission of song containing graphic verbal expletive	Transmission of content containing graphic verbal expletive	Transmission of songs containing sexual innuendo	Transmission of advertisement containing sexual innuendo	TOTAL
FAME 95 FM	1					1
CVM Television					1	1
Television Jamaica Ltd.			1			1
HOT 102 FM		1				1
Nationwide News				1		1
Network						
(NNN)						
TOTAL	1	1	1	1	1	5

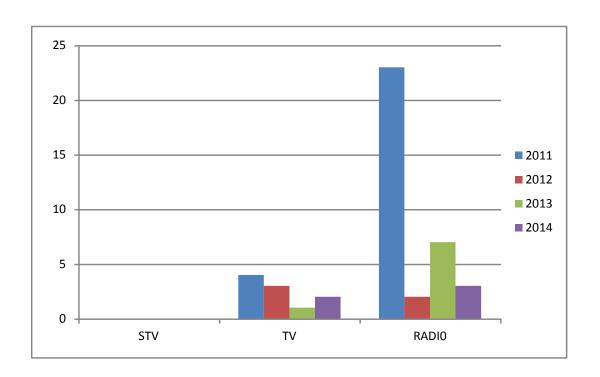
^{*}Complaints listed above include allegations that may not have necessarily resulted in findings of breach.

Figure 4 illustrates the trend in content standard complaints received in similar reporting periods since 2011.

Figure 4

Content Standards Report

Trends for Quarters Jan - Mar 2011 to 2014



	2011	2012	2013	2014
STV	0	0	0	0
TV	4	3	1	2
RADIO	23	2	7	3

TECHNICAL COMPLIANCE

Technical Monitoring

The facilities of sixteen (16) subscriber television operators were inspected to determine their compliance with the technical standards set out in law.

Tables 12 - 15 list the subscriber television licensees inspected and the areas of technical non-compliance found.

Table 12: Technical Monitoring: April - June 2013

	LICENSEES INSPECTED	NON-COMPLIANCE DETECTED	STATUS
1.	Stars Cable Company Limited	15(b), 17(1)(f),17(1)(h),17(4)(b), 17(4)(d), 17(4)(e)	Notice of Breach issued on July 17, 2013
2.	Astra Technology Limited	15(a), 17(1)(b), 17(1)(h), 17(4)(d), 17(4)(e) – Breach of licence – Operating a non-addressable system	Licensee satisfactorily addressed all outstanding breaches

Table 13: Technical Monitoring: July - September 2013

	LICENSEES	NON- COMPLIANCE DETECTED	STATUS
3.	Tru - Star Cable Television Network Limited	17(1)(h) Breach of Licence (1)	Notice of Breach issued on July 16, 2013.
4.	Modern Company Rebroadcasting Limited	17(1)(h), 17(4)(b)	Meeting held with licensee on September 24, 2013 to set deadline for remedying breaches

5.	Direct Cable Systems Limited	17(1)(b), 17(1)(h), 17(4)(b)	Notice of Breach issued October 10, 2013
		Breach of Licence 1 & 2	

Table 14: Technical Monitoring: October - December 2013

	LICENSEES INSPECTED	NON-COMPLIANCE DETECTED	ACTION/STATUS
6.	CTL CABLE LIMITED	17(4)(b)17(4)(d),17(4)(e)	Notice of Breach issued January 22, 2014
7.	COMMUNICABLE LIMITED	No breach detected	Closure letter dated March 11, 2014 dispatched to licensee.
8.	GUTHRIE'S COMMMUNICATIONS LIMITED	17(1)(h),17(4)(d)17(4)(e),17(4)(b) Breach of Licence(2)	Notice of Breach issued January 22, 2014
9.	TELSTAR CABLE LIMITED	17(4)(d),17(4)(e) 17(4)(b),17(1)(h)	Notice of Breach issued November 26, 2013
10.	TOTAL CABLE LIMITED	17(1)(h),17(4)(e)17(4)(d),17(4)(b)	Notice of Breach issued January 22, 2014
11.	LOGIC ONE LIMITED	17(4)(b),17(4)(d),17(4)(e), 17(1)(h)	Notice of Breach issued October 31, 2013

Table 15: Technical Monitoring: Jan - March 2014

	LICENSEES INSPECTED	NON- COMPLIANCE DETECTED	ACTION/STATUS
12.	Combined Communications	17(1)(b) 17(1)(h) 15(a)	Meeting held with licensee May 26, 2014 to set deadline for remedying breaches
13.	Cable One Jamaica Limited	17(1)(b), 17(4)(e) 17(4)(d)	Notice of Breach issued February 24, 2014
14.	Odyssey Cable Vision Limited	17(4)(e) 17(4)(d)	Licensee satisfactorily addressed outstanding breaches .Closure letter dated March 20, 2014 dispatched to licensee.
15.	Silly Video Cable Network Limited	17(1)(a) 17(1)(b) 17(4)(e) 17(1)(h) Breach of Licence (1)	Notice of Breach issued May 7, 2014
16.	Unique Vision Limited	17(1)(d) 17(1)(h) 17(4)(b) 17(4)(d 17(4)e Breach of licence (1) & (2)	Notice of Breach issued April 4, 2014

TECHNICAL INVESTIGATIONS (Standards & Service Area)

For the period under review seven (7) investigations were conducted in relation to complaints about technical quality of STV service. Tables 11-14 detail the complaints and investigations.

Table 16 displays the nature of complaint investigated relating to Technical Standards for the period April – June 2013.

Table 16
Technical Standards Complaints

April - June 2013

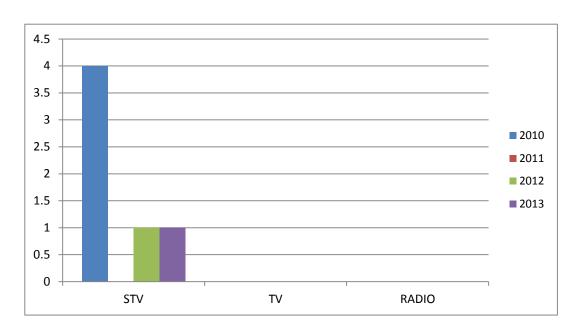
	Poor audio and video signals and frequent breaks in transmission	TOTAL
Stars Cable Company	1	1
Limited		
TOTAL	1	1

*Complaint listed above includes allegations that may not have necessarily resulted in findings of breach.

Figure 5 illustrates the trends in technical standard complaints received in similar reporting periods since 2010.

Figure 5

Technical Standards Report Trends for Quarters April - June 2010 to 2013



	2010	2011	2012	2013
STV	4	0	1	1
TV	0	0	0	0
RADIO	0	0	0	0

Table 17 displays the nature of complaint investigated relating to Technical Standards for the period July – September 2013.

Table 17

Technical Standards Complaints

July - September 2013

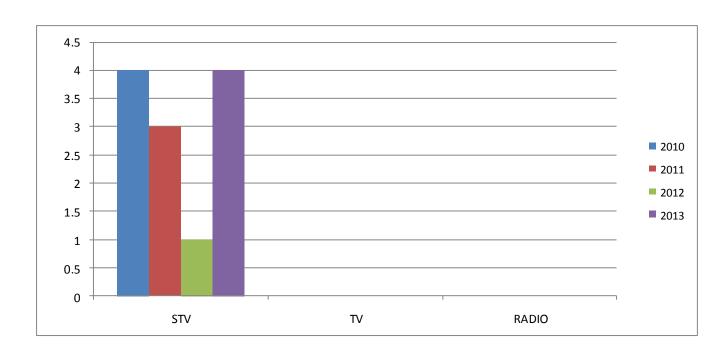
	Poor Audio & Video Signals	Interference with complainants infrastructure	TOTAL
Stars Cable Limited	1		1
CTL	1		1
Columbus Communications Ltd.		2	2
TOTAL	2	2	*4

^{*}Complaints listed above include allegations that may not have necessarily resulted in findings of breach.

Figure 6 illustrates the trend in technical standard complaints received in similar reporting periods since 2010.

Figure 6

Technical Standards Report Trends for Quarters July – September 2010 to 2013



	2010	2011	2012	2013
STV	4	3	1	4
TV	0	0	0	0
RADIO	0	0	0	0

Table 18 displays the nature of Technical Standards complaints investigated for the

Period October – December 2013.

Table 18

Technical Standards Complaint

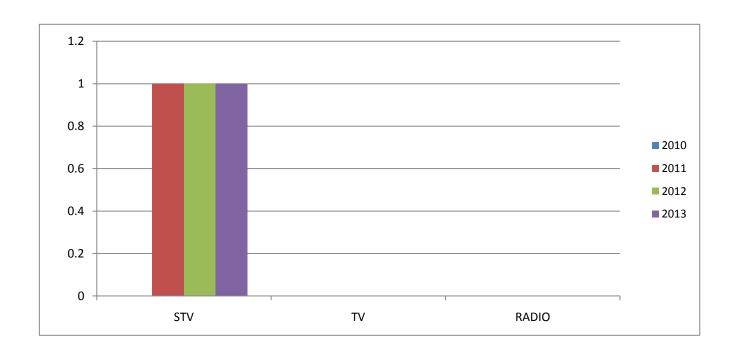
October – December 2013

	Poor Video Signals	TOTAL
Columbus Communications Limited (FLOW)	1	1
TOTAL	1	1

^{*}Complaint listed above includes allegations that may not have necessarily resulted in findings of breach.

Figure 7

Technical Investigation Report Trends for Quarters October – December 2010 to 2013.



	2010	2011	2012	2013	
STV	0	1	1	1	
TV	0	0	0	0	
RADIO	0	0	0	0	

Table 19 displays the nature of complaint investigated relating to Technical Standards for the period January– March 2014.

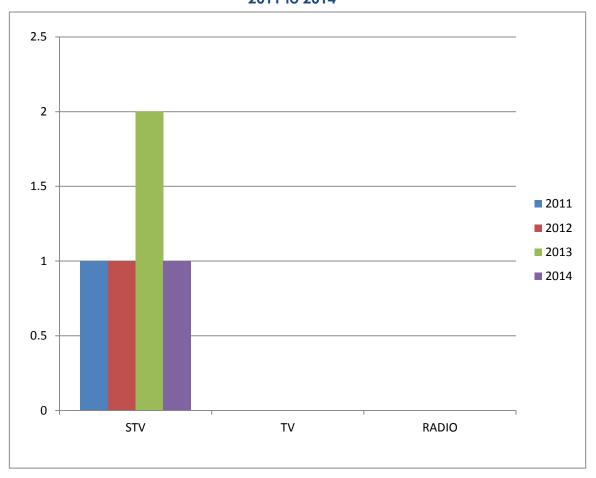
Table 19
Technical Standards Complaints
January- March 2014

	Poor Audio & Video Signals	TOTAL
Starcom Cablevision Ltd.	1	1
TOTAL	1	*1

^{*}Complaint listed above includes allegations that may not have necessarily resulted in findings of breach.

Figure 8 illustrates the trend in technical standard complaints received in similar reporting periods since 2011.

Figure 8
Technical Standards Report Trends for Quarters January- March 2011 to 2014



	2011	2012	2013	2014
STV	1	1	2	1
TV	0	0	0	0
RADIO	0	0	0	0

CUSTOMER SERVICE COMPLAINTS

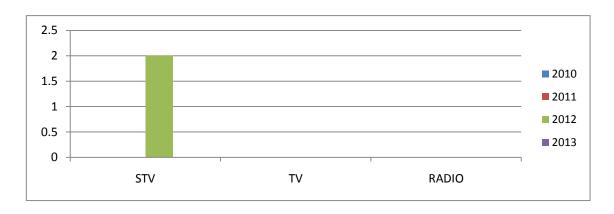
There was no Customer Service complaint necessitating an investigation.

Figure 9 illustrates the trend in customer service complaints received in similar reporting periods since 2010.

Figure 9

Customer Service Complaints Reports Trends

Quarters April – June 2010 to 2013

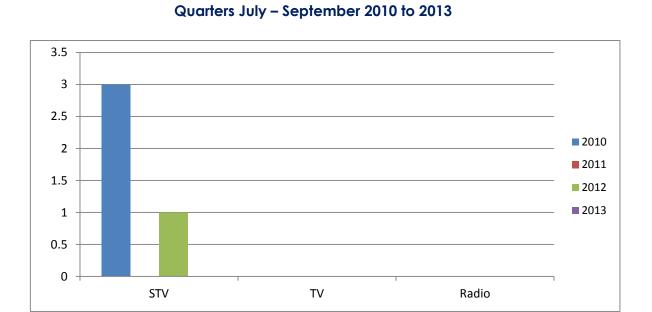


	2010	2011	2012	2013
STV	0	0	2	0
TV	0	0	0	0
RADIO	0	0	0	0

Figure 10 illustrates the trend in customer service complaints received in similar reporting periods since 2010.

Figure 10

Customer Service Complaints Reports Trends



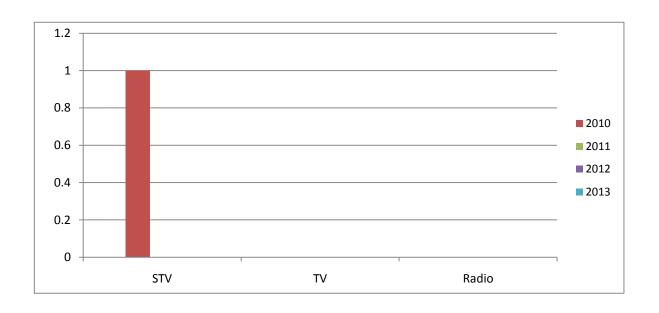
	2010	2011	2012	2013
STV	3	0	1	0
TV	0	0	0	0
RADIO	0	0	0	0

Figure 11 illustrates the trend in customer service complaints received in similar reporting periods since 2010.

Figure 11

Customer Service Complaints Report Trends

Quarters October – December 2010 to 2013



	2010	2011	2012	2013
STV	1	0	0	0
TV	0	0	0	0
RADIO	0	0	0	0

COMPLAINTS RESOLUTION

Twenty-Three (23) complaints were resolved during the period under review.

Table 20 shows the categories of complaints resolved while **Table 21** details the grounds on which the Commission closed its investigations.

Table 20: Complaints Resolved April 2013 – March 2014 (BY SERVICE)

	NO. OF INVESTIGATED COMPLAINTS RESOLVED (INCLUDING THOSE BROUGHT FORWARD)
Subscriber Television Broadcast Television	4 4
Broadcast Radio	15
Total	23

Table 21: Complaints Resolved for April 2013 – March 2014 (BY METHOD)

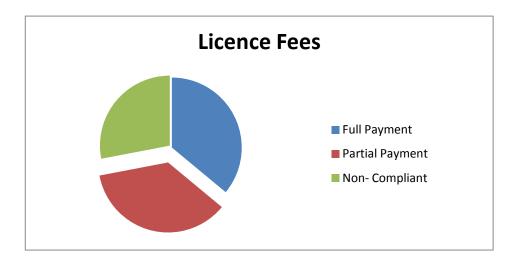
CATEGORY	Apr-	Jul-	Oct-	Jan-	TOTAL
	Jun 2013	Sept 2013	Dec 2013	Mar 2014	
Closed – no further remedial action					
Subscriber Television					
Broadcast Television					
Broadcast Radio	1				1
Complied with required remedial action for					
breach of licence					
Subscriber Television					0
Broadcast Television	1		1		2
Broadcast Radio		1	3	2	6
Closed – No evidence of breach of					
Children's Code for Programming					
Subscriber Television					
Broadcast Television	1	1			2
Broadcast Radio	3		4		7
Closed - Commission's investigation					
complete					
Subscriber Television	1				1
Broadcast Television					0
Broadcast Radio		1			1

Total	8	4	8	3	23
Broadcast Radio					
Broadcast Television					
Subscriber Television	1	1		1	3
Resolved to complainants Satisfaction					

FINANCIAL COMPLIANCE

STV operators are required to pay an annual licence fee of five percent (5%) of their gross subscription income. Aggregate payment performance is illustrated in **Figure 12**

Figure 12



Full Payment 36%
Partial Payment 36%
Non- Compliant 28%

TABLE 22 - STV LICENSEES FINANCIAL COMPLIANCE FOR QUARTER ENDED MARCH 31, 2014

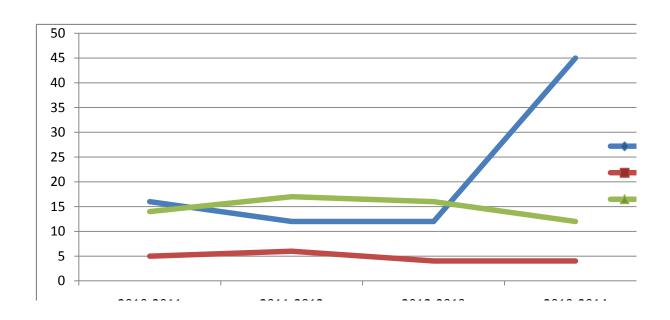
			NCIAL	ON OF STATE YEARS:	MENTS		LICENCE FEES		
	LICENSEES	2009	2010	2011	2012	2013	Paid in Full	Partial Payment	Non- Compliant
1	Astra Technology Ltd.	yes	yes	yes	no	no	✓		
2	Cable One Jamaica Ltd. yes	yes	yes	yes	no	no		✓	
3	Cabletron Network Systems Ltd.	yes	yes	yes	no	no		✓	
4	Central Communication Services Ltd.	yes	yes	yes	no	no	✓		
5	Columbus Communications - FLOW	yes	yes	yes	yes	no	✓		
6	Combined Communications Ltd.	no	no	yes	yes	no		✓	
7	Communicable Ltd.	no	no	no	no	no		✓	
8	Cornwall Communications Ltd.	yes	yes	no	no	no	✓		
9	CTL Limited	no	no	no	yes	no	√		
10	Digital Media & Entertainment Ltd. (not operational at present)	n/a	n/a	no	no	no			
11	Direct Cable Systems Ltd.	n/a	no	no	no	no	✓		
12	First Choice Cable	yes	yes	yes	no	no	✓		
13	General Satellite Network Company	yes	yes	yes	no	no			✓
14	Guthrie's Communications Ltd	yes	yes	yes	no	no		✓	
15	Inntech Communications Ltd.	no	no	no	no	no	√		
16	Jamaica Cablevision Ltd.	yes	yes	yes	no	no	√		
17	Linscom Network Limited	yes	yes	no	yes	no		✓	
18	Logic One Limited	yes	yes	yes	yes	no	√		
19	Marimaxx Communications Ltd.	no	no	no	no	no		✓	
20	Mars Cable Vision Ltd.	yes	yes	yes	yes	no		✓	
21	McKoy Cable Television Co. Ltd.	n/a	no	no	no	no		✓	
22	Mega International Co. Ja. Ltd.	no	no	no	no	no			✓
23	Mikes Electronics & Cable Network Ltd.	no	no	no	no	no	✓		
24	Modern Re-Broadcasting Co. Ltd.	yes	yes	yes	yes	no	✓		

		SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:				LICENCE FEES			
	LICENSEES	2009	2010	2011	2012	2013	Paid in Full	Partial Payment	Non- Compliant
25	Odyssey Cable Vision Limited	yes	yes	yes	no	no	✓		
26	Oliver Electronics Engineering Ltd.	no	no	no	no	no		✓	
27	QES 46 Limited	yes	no	no	no	no		✓	
28	Santastic Cable Systems Ltd.	yes	yes	yes	yes	no	√		
29	Silly Video Cable Network Limited	yes	no	yes	yes	no	✓		
30	Starcom Cablevision Ltd.	yes	no	no	no	no		✓	
31	Stars Cable Company Ltd.	yes	no	no	no	no			✓
32	St. Thomas Cable Network Limited	no	no	yes	no	no			✓
33	Summit Satellite Systems Limited	yes	yes	no	no	no			✓
34	Telstar Cable Limited	yes	no	no	no	no			✓
35	Total Cable	yes	yes	no	no	no			✓
36	Tru Star Cable Television Network	no	no	no	no	no			✓
37	Unique Vision Cable Co. Ltd.	no	no	no	no	no		✓	
38	Venus Cable Services	no	no	no	no	no			√
39	Westar Communications Limited	no	no	no	no	no		✓	
40	Wilson Enterprises Limited	yes	yes	no	no	no			✓

NOTICES OF BREACH

During the period under review, sixty-one (61) Notices of Breach were issued to licensees. Sixteen (16) notices arose from contraventions of content standards, Ten (10) for failure to meet technical standards, and thirty-five (35) for copyright infringement.

Figure 13
TREND IN BREACHES BY SERVICE



	10-11	11-12	12-13	13-14
STV	16	12	12	45
TV	5	6	4	4
RADIO	14	17	16	12

Table 23

BREACHES BY BROADCAST RADIO LICENSEES

FAME 95 FM

DATE OF BREACH: 02-Oct-2013 COMPLAINT NUMBER: 2013090300

NATURE OF COMPLAINT: Transmission of song with poorly edited

expletive

NATURE OF BREACH: Licensee in breach of scheduling

requirements of the Code

COMMISSION DECISION: Licensee in breach.

REMEDIAL ACTION: Transmission of prescribed apology.

STATUS: Closed

DATE OF BREACH: February 3, 2014 COMPLAINT NUMBER: 2013120600

NATURE OF COMPLAINT: Transmission of song containing an

expletive

NATURE OF BREACH: Breach of Regulation 30(d) of the TSBR

and L3 of the Code.

COMMISSION DECISION: Breach of Licence

REMEDIAL ACTION: Licensee directed to transmit apology.

Licensee complied

STATUS: Closed

GROVE BROADCASTING COMPANY LIMITED- ZIP 103 FM

DATE OF BREACH: 04-June-2013 COMPLAINT NUMBER 2013032100

NATURE OF COMPLAINT Transmission of material in breach of the

scheduling requirement of the code.

NATURE OF BREACH: Breach of the Code COMMISSION DECISION: Licensee in Breach

REMEDIAL ACTION: Licensee directed to air apology.

STATUS: Closed

DATE OF BREACH: July 31, 2013 COMPLAINT NUMBER: 2013060601

NATURE OF COMPLAINT: Transmission of song with violent lyrics

NATURE OF BREACH: Licensee in breach of the scheduling

requirements of the Children's Code for

Programming

COMMISSION DECISION: Licensee in breach.

REMEDIAL ACTION: No sanction applied, considering age of

song.

STATUS: Closed

IRIE FM

DATE OF BREACH: 02-Oct-2013**
COMPLAINT NUMBER: 2013082600

NATURE OF COMPLAINT: Broadcast of song with graphic sexual

content

NATURE OF BREACH: Breach of scheduling requirements of

the Code

COMMISSION DECISION: Licensee in breach

REMEDIAL ACTION: Transmission of prescribed apology

STATUS: Closed

Cornwall Broadcasting Company Limited (Mello FM)

DATE OF BREACH: 02-April-2013 COMPLAINT NUMBER: 2013030100

NATURE OF COMPLAINT: Transmission of mild sexual explicit lyrics

in a song

NATURE OF BREACH: Breach of the Code

COMMISSION'S DECISION: No sanctions applied because of the

age of the song.

STATUS: Closed

S & B Communications Limited (FYAH 105 FM)

DATE OF BREACH: 02-April-2013 COMPLAINT NUMBER: 2013021901

NATURE OF COMPLAINT: Transmission of sexually themed song

NATURE OF BREACH: Breach of the Code

COMMISSION DECISION: No sanctions applied because of song's

age. Licensee advised.

STATUS: Breach notice issued. Investigation

closed.

S & B COMMUNICATIONS

(Fyah 105FM)

DATE OF BREACH: 29-Nov-2013 COMPLAINT NUMBER: 2013101400

NATURE OF COMPLAINT: Transmission of song suggestive of

sadomasochism

NATURE OF BREACH: Breach of Scheduling Requirements of the

Code.

COMMISSION DECISION: Licensee in breach

REMEDIAL ACTION: Transmission of prescribed apology

STATUS: Closed

ALLIANCE FRANCAISE DE LA JAMAIQUE

DATE OF BREACH: 29-Nov-2013 COMPLAINT NUMBER: 2013101700

NATURE OF COMPLAINT: Transmission of song containing

expletive

NATURE OF BREACH: Breach of Regulation 30(d) of the TSBR

and L3 of the Code

COMMISSION DECISION: Licensee in breach

REMEDIAL ACTION: Transmission of

prescribed apology

STATUS: Closed

RJR 94 FM

DATE OF BREACH: February 3, 2014
COMPLAINT NUMBER: 2013112000

NATURE OF COMPLAINT: Transmission of a song containing a

poorly edited expletive

NATURE OF BREACH: Breach of Regulation 30(d) of the TSBR

and L3 of the Code

COMMISSION DECISION: Breach of Licence

REMEDIAL ACTION: Licensee directed to transmit apology.

Licensee complied

ROOTS FM

DATE OF BREACH: 02-Oct-2013**
COMPLAINT NUMBER: 2013070800

NATURE OF COMPLAINT: Transmission of song with profane

language

NATURE OF BREACH: Licensee in breach of Regulation 30(d)

of the TSBR and L3 of the Code

COMMISSION DECISION: Licensee in breach

REMEDIAL ACTION: Transmission of prescribed apology

STATUS: Closed

DATE OF BREACH: 07-Nov-2013 COMPLAINT NUMBER: 2013091000

NATURE OF COMPLAINT: Airing remarks tacitly approving physical

abuse of women

NATURE OF BREACH: Breach of Regulation 30(I) of the TSBR

COMMMISSION DECISION: Licensee in breach

REMEDIAL ACTION: Transmission of prescribed apology

BREACHES BY BROADCAST TELEVISION LICENSEES

CVM TELEVISION LIMITED

DATE OF BREACH: 04-June-2013 COMPLAINT NUMBER: 2013050600

NATURE OF COMPLAINT: Transmission of song with sexually explicit

& offensive lyrics

NATURE OF BREACH:

COMMISSION'S DECISION:

Breach of the Code

Licensee found in breach

REMEDIAL ACTION: Licensee directed to air apology.

STATUS: Closed.

DATE OF BREACH: February 3, 2014 COMPLAINT NUMBER: 2013120200

NATURE OF OMPLAINT: Transmission of an expletive during its

newscast

NATURE OF BREACH: Breach of Regulation 30 (d) and L3 of

the Code

COMMISSION DECISION: Licensee in breach

REMEDIAL ACTION: Licensee directed to transmit apology.

Licensee complied

STATUS: Closed

TELEVISION JAMAICA LIMITED

DATE OF BREACH: 02-April-2013 COMPLAINT NUMBER: 2013020500

NATURE OF COMPLAINT: Transmission of adult dialogue during a

morning time programme

NATURE OF BREACH:

COMMISSION'S DECISION:

Breach of Code

Licensee in Breach

REMEDIAL ACTION: Licensee directed to air apology

STATUS: Closed.

DATE OF BREACH: 02-Oct-2013 COMPLAINT NUMBER: 2013081600

NATURE OF COMPLAINT: Transmission of song containing

excessive language

NATURE OF BREACH: Breach of Regulation 30(d) of the TSBR &

L3 of the Code

COMMISSION DECISION: Licensee in breach

REMEDIAL ACTION: Transmission of prescribed apology

TECHNICAL BREACHES BY SUBSCRIBER TELEVISION LICENSEES

CENTRAL COMMUNICATIONS SERVICES

DATE OF BREACH: July 17, 2013

NATURE OF BREACH: Failure to maintain technical standards

COMMISSION DECISION: Licensee in breach

REMEDIAL ACTION: Areas on non-compliance addressed

STATUS: Closed

JAMAICA CABLEVISION LIMITED

DATE OF BREACH: July 17, 2013

NATURE OF BREACH: Failure to maintain technical standards

COMMISSION DECISION: Licensee in breach

REMEDIAL ACTION:

Breach letter issued to Licensee

STATUS: Open

STARS CABLE COMPANY LIMITED

DATE OF BREACH: July 17, 2013

NATURE OF BREACH: Failure to maintain technical standards

COMMISSION DECISION: Licensee in breach

REMEDIAL ACTION:

Breach letter issued to Licensee

STATUS: Open

DIRECT CABLE SYSTEMS LIMITED

DATE OF BREACH: 10-Oct-2013

NATURE OF BREACH: Breach of Technical standards

COMMISSION DECISION: Licensee in breach

REMEDIAL ACTION: Licensee given deadline to address

breaches

STATUS: Open

LOGIC ONE LIMITED

DATE OF BREACH: 31-Oct-2013

NATURE OF BREACH: Breach of Technical Standards

COMMISSION DECISION: Licensee in breach

REMEDIAL ACTION: Licensee given deadline to address

breaches

STATUS: Open

TELSTAR CABLE LIMITED

DATE OF BREACH: 26-Nov-2013

NATURE OF BREACH: Breach of Technical Standards

COMMISSION DECISION: Licensee in breach

REMEDIAL ACTION: Licensee given deadline to address

breaches

STATUS: Open

CTL CABLE LIMITED

DATE OF BREACH: January 22, 2014

NATURE OF BREACH: Failure to maintain technical standards

COMMISSION DECISION: Licence in breach

REMEDIAL ACTION: Licensee given deadline to address

breaches

STATUS: Open

GUTHRIES COMMNICATIONS

DATE OF BREACH: January 22, 2014

NATURE OF BREACH: Failure to maintain technical standards

COMMISSION DECISION: Licence in breach

REMEDIAL ACTION: Licensee given deadline to address

breaches

STATUS: Open

TOTAL CABLE LIMITED

DATE OF BREACH: January 22, 2014

NATURE OF BREACH: Failure to maintain technical standards

COMMISSION DECISION: Licence in breach

REMEDIAL ACTION: Licensee given deadline to address

breaches

STATUS: Open

CABLE ONE NJAMAICA LIMITED

DATE OF BREACH: February 24, 2014

NATURE OF BREACH: Failure to maintain technical standards

COMMISSION DECISION: Licensee in breach

REMEDIAL ACTION: Licensee given deadline to address

breaches

STATUS: Open.

SUBSCRIBER TELEVISION LICENSEES

FAILURE TO COMPLY WITH COMMISSION'S DIRECTIVE

Cable One Jamaica Limited
CTL Cable Limited
Communicable Limited
Marimaxx Communications
Mega International Jamaica Limited
Modern Re-broadcasting
Odyssey Cable Vision Limited
QES 46 Limited
Starcom Cablevision Limited
Stars Cable Limited
Summit Satellite Systems
Tru-Star Cablevision Limited
Unique Vision Cable Company
Westar Communications
Wilson's Enterprises

Date of Breaches: 06-June-2013

Nature of Complaints: Licensees were requested by email

dated March06, 2013 to submit information, include copyright to channel listing accompanied supporting documents demonstrating permission to transmit channels. Licensees were given thirty (30) days (April 06, 2013) to submit requested

information.

Nature of Breaches: Failure to provide channel listing and

documentation evidencing permission to transmit channels on their subscriber

television service.

Commission Decision:

Status:

Licensees found in breach

Breach notices issued.

St. Thomas Cable Venus Cable Total Cable Ques 46 Limited

Date of Breaches: 05-August-2013

Nature of Complaints: Licensees to provide requested channel

listing and documentation evidencing permission to transmit channels on their STV service, despite being issued with

Notices of Breach.

Nature of Breaches: Failure to provide channel listing and

documentation evidencing permission to transmit channels on their subscriber

television services.

Commission Decision: Licensees in breach of **BRRA**

Status: Breach notices issued

UNAUTHORIZED TRANSMISSION OF CHANNELS

Mars Cable
Westar Communication
Silly Video Cable
Oliver Electronics
FLOW
Inntech Communications
Cornwall Communications
First Choice Cable
Combined Communications
Central Communications

Communicable Limited

Date of Breaches: 02-August-2013

Nature of Complaints: Licensees were advised by letter dated

August 2, 2013 that they are in breach

of **Section 8.2** of their Subscriber Television licences for transmitting programmes for which they have not entered into an agreement with the

provider.

Nature of Breaches: Failure to provide channel listing and

documentation evidencing permission to transmit channels on their subscriber

television service.

Commission Decision:

Status:

Licensees found in breach Breach notices issued

Astra Technology

Date of Breaches: 02-August-2013

Nature of Complaints: Licensee transmitting Channel without

permission.

Nature of Breaches: Licensee's copyright documentation

determined that it was transmitting a

channel without authorization.

Commission Decision: Licensee found in breach of TSBR and

the Copyright Act.

Status: Licensee directed to cease transmission

immediately until rights-owner

authorization is obtained and evidence submitted to the Commission. Breach

notice issued.

BREACH OF LICENCE Intention to Recommend Suspension of Licence

- 1. Starcom Cablevision
- 2. Cable One Jamaica Ltd.
- 3. Marimax Communications
- 4. Tru-Star Cable Television

Date of Breaches: 02-August-2013

Nature of Complaints: Licensees were requested by letter

dated August 2, 2013 to provide channel listing and documentation evidencing permission to transmit channels on their STV services.

Nature of Breaches: Failure to comply with directives from

Commission contained in advisory issued on March 6, 2013, requesting channel listing & documentation evidencing permission to transmit channels on their STV service.

Commission Decision: Licensees found in breach of **Section**

20(1) (a) of the BRRA

Status: Breach notices issued.

UNAUTHORIZED STV OPERATION

LOGIC ONE LIMITED

DATE OF BREACH: October 27, 2013**

NATURE OF BREACH: Provision of service beyond their

authorized zones.

COMMISSION DECISION: Licensee in breach

REMEDIAL ACTION:

Breach letter issued to Licensee,

prescribed notice to be placed on licensee's Community Channel and

service to be discontinued

^{**} Date of Breach' is meant to indicate the date on which the Commission made a determination that there was a contravention by the licensee, pursuant to Section 20 of the Broadcasting and Radio Re-diffusion Act.

APPENDICES



APPENDIX A – COMMITTEES

Legislative and Policy

Dr. Elaine Wallace - Chairman

Mrs. Hyacinth Lindsay

Mr. Neville James

Professor Anthony Clayton*

Staff: Mrs. Karlene Johnson, Mr. Donovan Campbell, Ms. Teisha Mattison

*effective March 2014

Monitoring, Complaints and Compliance

Mrs. Sheena Johnson-Brown - Chairman

Canon Peter Mullings

Mr. Neville James

Co-opted members: Dr. Sonjah Niaah, Snr. Lecturer, Cultural Studies, U.W.I.; Ms. Cherena Forbes, Clinical Psychologist, Child Development Agency and Ms. Ruth Lawrence, National Centre for Youth Development

Staff: Ms. Michelle Francis, Ms. Teisha Mattison, Mr. Donovan Campbell

Finance and Administrative

Mr. Maxim Rochester - Chairman*

Prof. Hopeton Dunn

Mr. Neville James**

Staff: Mr. Cordel Green; Ms. Juliet Anderson; Ms. Stacy-Ann Nelson

*effective November 30, 2011

**effective January 1, 2013

NB: The Chairman and Executive Director are ex-officio committee members.

Audit

Canon Peter Mullings - Chairman*

Mrs. Sheena Johnson-Brown

Mrs. Hyacinth Lindsay

Mr. Allan Campbell (External Member)

*effective June, 2013

NB: External Auditors, CrichtonMullings and Associates and Internal Auditors, The Practice.

APPENDIX B - ADVISORY GROUPS

During the reporting period, the Commission was assisted in its work by two teams of specialists in the technical and financial fields.

Technical

The Technical Advisory Group advised the Commission on the following:

- The level of applicants' compliance with technical Regulations and Guidelines set by the Broadcasting Commission.
- The results of comparative review of submissions based on all the factors required for the delivery of high quality transmission.
- All issues of a technical nature related to STV and broadcast services.

The Technical Advisory Group members for the period were:

Chairman

Mr. Wainsworth Anderson, M.Sc. (Telecommunications); BSc. (Hons.); Dip. Mgt. Studies.

Director of Electrical & Mechanical Engineering, National Works Agency

Members

Mr. Leslie Facey, BSc. (Hons.), Dip. Electronics Engineering Technology; Dip. Technical Education, Lecturer in Engineering, University of Technology

Henry Batson, M.Sc. (Management Information System); B.Sc. (Hons.) - (Electronics and Telecommunications), Director of Spectrum Engineering Division, Spectrum Management Authority

Mr. Roy Humes – Telecommunications consultant, former Director of Spectrum Engineering Division, Spectrum Management Authority

Mr. Daniel Tulloch-Reid - Chairman, Technical Committee-Digital Television National Steering Committee and regional Chairman, IEEE

Financial

The services of the firm of management and financial consultants, BDO Ltd. were retained to assist and advise the Commission in the areas of:

- evaluation of business plans from applicants for licences for both
 subscriber television and broadcast services
- and to supply expertise in finance management that may be required periodically

APPENDIX C - SALARIES AND EMOLUMENTS

DIRECTORS COMPENSATION 2013/2014

Position of Director	Fees (\$)	Motor Vehicle Upkeep/Travelling or Value of Assigned Motor Vehicle (\$)	Honoraria (\$)	All Other Compensation including Non-Cash Benefits as applicable (\$)	Total (\$)
Chairman	180,000.00	0	0	0	180,000.00
Commissioner 1	120,000.00	0	0	0	120,000.00
Commissioner 2	120,000.00	0	0	0	120,000.00
Commissioner 3	120,000.00	0	0	0	120,000.00
Commissioner 4	120,000.00	0	0	0	120,000.00
Commissioner 5	120,000.00	0	0	0	120,000.00
Commissioner 6	120,000.00	0	0	0	120,000.00
Commissioner 7	120,000.00	0	0	0	120,000.00
Commissioner 8	30,000.00	0	0	0	30,000.00
Commissioner 9	50,000.00	0	0	0	50,000.00

Note: Commissioner 8 resigned July 2013 and Commissioner 9 was appointed in November 2013.

Notes

1. Where a non-cash benefit is received (e.g. government housing), the value of that benefit shall be quantified and stated in the appropriate column above.

SENIOR EXECUTIVE COMPENSATION 2013/2014

Position of Senior Executive	Year	Salary (\$)	Gratuity or Performance Incentive (\$)	Travelling Allowance or Value of Assigned Motor Vehicle (\$)	Pension or Other Retirement Benefits (\$)	Other Allowances (\$)	Non-Cash Benefits (\$)	Total (\$)
Executive Director	2013/2014	6,993,896.14	876,191.52	975,720.00	0	0	0	8,845,807.66
Asst. Executive Director	2013/2014	5,099,822.64	350,674.96	975,720.00	0	0	0	6,426,217.60

Notes

- 1. Where contractual obligations and allowances are stated in a foreign currency, the sum in that stated currency must be clearly provided and not the Jamaican equivalent.
- 2. Other Allowances (including laundry, entertainment, housing, utility, etc.)
- 3. Where a non-cash benefit is received (e.g. government housing), the value of that benefit shall be quantified and stated in the appropriate column above.

APPENDIX D - PORTFOLIO RESPONSIBILITY

During the period under review, the Information portfolio was held by Prime Minister, the Most Hon. Portia Simpson-Miller and Minister without Portfolio with responsibility for Information, Senator the Hon. Sandrea Falconer.

The Most Hon. Portia Simpson-Miller, M.P.



Senator the Hon. Sandrea Falconer



APPENDIX E - BROADCAST & STV LICENSEES

Table 1 List of Broadcast Radio Licensees

RADIO BROADCAST LICENSEES

	LICENSEES	Call Signs	Island wide Broadcasters	Limited Area Broadcasters
1.	Aeronautical Telecommunications Limited	KOOL 97-FM	Ø	
2.	Alliance Francaise De La Jamaique	RFI		$\overline{\checkmark}$
3.	British Broadcasting Corporation	BBC	\square	
4.	Cornwall Broadcasting Company Limited	Mello FM		V
5.	Grove Broadcasting Company	IRIE-FM	$\overline{\checkmark}$	
6.	Limited	ZIP 103 FM	\square	
7.	Independent Radio Company	POWER 106 FM	\square	
8.	Limited	MUSIC 99 FM	\square	
9.	Island Broadcasting Company Limited	KLAS Sports Radio	Ø	
10.	Kommercial Suites Limited	MEGA JAMZ-98 FM	\square	
11.	Mothers in Crisis	Sun City Radio		\square
12.	Mustard Seed Communities	ROOTS FM		\square
13.	National Religious Media Company Limited	LOVE-FM		
14.	Native Broadcasting	Stylz FM		$\overline{\checkmark}$
15.		FAME FM		
16.	RJR Communications Group	HITZ 92	\square	
17.		RJR 94 FM	\square	
18.	Nationwide News Network (*)	NNN		
19.	Northern Caribbean University	NCU FM	$\overline{\checkmark}$	
20.	S & B Communications	JA 105	\checkmark	
21.	St. Bess Radio FM Company Ltd.	BESS FM		$\overline{\checkmark}$
22.	Tarrant Baptist Church	TBC		V

Table 1 List of Broadcast Radio Licensees cont'd

RADIO BROADCAST LICENSEES **Limited Area Island wide LICENSEES Call Signs Broadcasters Broadcasters** $\sqrt{}$ 23. Western Broadcasting Ltd **HOT 102 FM** Westmoreland Broadcasting Service $\overline{\mathbf{V}}$ 24. VYBZ FM Limited $\overline{\mathbf{V}}$ Universal Media Company 25. NEWS TALK 93 FM $\overline{\mathbf{V}}$ LYNX FM Yard Broadcasting Limited 26.

^(*) denotes licensee utilizing the FM frequencies which were reserved for PBCJ under a lease agreement.

Table 2 List of Broadcast Television Licensees

TELEVISION BROADCAST LICENSEES				
	LICENSEES	Call Signs	Island wide Broadcasters	Limited Area Broadcasters
1.	CVM Television Limited	CVM		
2.	Television Jamaica Limited	TVJ		
3.	LOVE Television	LOVE TV		

CABLE SERVICES

Table 3 List of STV Licensees and Zones Served

Zone	Licensee
Kingston & St. Andrew	
Harbour View	Flow; CTL LTD.
Central Down Town	Flow
Fletcher's Land	Flow
Allman Town	Flow
Campbell Town	Flow
East Down Town	Flow
Passmore Town	Flow
Franklin Town	Flow
Rollington Town	Flow
Bournemouth Gardens	Flow
Norman Gardens	Flow
D'Aguilar Town	Flow
August Town	Flow
<mark>Mona</mark>	Flow, <mark>Logic One</mark>
Hope Tavern	Flow
Hope Pastures	Flow, <mark>Logic One</mark>
Beverly Hills	Flow, <mark>Logic One</mark>
Barbican Barbican	Flow, Telstar Cable Ltd., Logic One
Cherry Gardens	Flow; Telstar Cable Ltd.
Grants Pen	Logic One Ltd.; Telstar Cable Ltd.
Half-Way-Tree	Flow; Telstar Cable Ltd., Logic One
Trafalgar Park	Flow; Telstar Cable Ltd.
New Kingston	Flow; Telstar Cable Ltd.
Swallowfield	Flow
Vineyard Town	Flow
Cross Roads	Flow
Jones Town	Flow
Trench Town	Flow
Kencot	Flow
Whitfield Town	Flow
Greenwich Town	Flow

Table 3 List of STV Licensees and Zones Served cont'd

Zone	Licensee	
Delacree Pen	Flow	
Boucher Park	Flow	
Richmond Park	Flow	
Eastwood Park Gardens	Flow; Logic One Ltd.	
Constant Spring Gardens	Logic One Ltd.; Telstar Cable Ltd.	
White Hall	Logic One Ltd.; Telstar Cable Ltd.	
Red Hills Gardens	Flow; Logic One Ltd.	
Arlene Gardens	Flow; Logic One Ltd.	
Meadowbrook	Logic One Ltd.; Telstar Cable Ltd.	
Meadowbrook Estates	Flow; Logic One Ltd.	
Marverly	Flow; Logic One Ltd.	
Balmagie	Flow	
Molynes Gardens	Logic One Ltd.; Flow	
Waltham Gardens	Logic One Ltd.; Flow	
Cockburn Gardens	Flow	
Tower Hill	Flow	
Penwood	Flow	
Riverton City	Flow	
Washington Gardens	Flow, <mark>Logic One</mark>	
Patrick City	Flow, Logic One	
Duhaney Park	Flow, Logic One	
New Haven	Flow, Logic One	
Red Hills	Flow; Logic One Ltd.	
Rock Hall	Logic One Ltd.; Flow	
Essex Hall	Logic One	
Lawrence Tavern	Logic One	
Golden Spring	Logic One Ltd.	
Stony Hill	Flow; Logic One Ltd.	
Constant Spring	Flow; Telstar Cable Ltd., Logic One	
Seven Miles	CTL Ltd.	
Bull Bay	CTL Ltd.	
Dallas	Quality Cable	
	•	
St. Thomas		
Bath	St. Thomas Cable Network	
Seaforth St. Thomas Cable Network		
White Horses	Summit Satellite; St. Thomas Cable Network	
Morant Bay	Summit Satellite; St. Thomas Cable Network	
Trinityville	First Choice; St. Thomas Cable Network	

Table 3 List of STV Licensees and Zones Served cont'd

Zone	Licensee		
Airy Castle	Summit Satellite; St. Thomas Cable Network		
Cedar Valley	St. Thomas Cable Network		
Port Morant	St. Thomas Cable Network		
Yallahs	St. Thomas Cable Network		
Duckenfield	St. Thomas Cable Network		
Duckermelu	St. Homas Cable Network		
Portland			
Manchioneal	St. Thomas Cable Network; Astra Technology Ltd.		
Priestman's River	Wilson's Enterprises Ltd.; Astra Technology Ltd.		
Fellowship	Wilson's Enterprises Ltd.; Astra Technology Ltd.		
Port Antonio East	Wilson's Enterprises Ltd.		
Port Antonio West	Wilson's Enterprises Ltd.		
Hope Bay	Wilson's Enterprises Ltd.		
Buff Bay	Inntech Communication Ltd.		
•			
St. Mary			
Highgate East	Flow; Cable One Jamaica Ltd.		
Highgate West	Flow; Cable One Jamaica Ltd.		
Richmond	Flow		
Annotto Bay	Silly Video Cable Network Ltd.		
Port Maria	Flow		
Mason Hall	Flow, Horizon Entertainment & Communication Company Limited		
<u>Oracabessa</u>	Flow, Horizon Entertainment & Communication Company Limited		
Retreat	Flow, Horizon Entertainment & Communication Company Limited		
Guys Hill	Stars Cable Company Limited		
St. Ann			
Brown's Town	Santastic Cable Systems		
Breadnut Hill	Flow; Stars Cable Company		
Ocho Rios	Flow; Stars Cable Company		
Bamboo Flow; Stars Cable Company			
St. Ann's Bay	Flow		
Sturge Town	Flow		
Discovery Bay	Central Communication Services Limited		
Moneague Stars Cable Company Limited			
Claremont Stars Cable Company Limited			
Alexandria	Odyssey Cable Vision Limited		
Alexaliulia Ouyssey Cable Vision Limited			

Table 3 List of STV Licensees and Zones Served cont'd

Zone	Licensee	
Trelawny		
Falmouth	Cornwall Communications Ltd.; Westar Communication Limited	
Duncans	Westar Communication Limited	
Wakefield	Modern Rebroadcasting Company Limited	
St. James		
Mango Walk	Cornwall Communications Ltd.; Flow	
Rosemount	Cornwall Communications Ltd.; Flow	
Mount Salem	Cornwall Communications Ltd.; Flow	
Catherine Mount	Cornwall Communications Ltd.; Flow	
Barrett Town	Unique Vision Cable Network Ltd; Modern Rebroadcasting Co. Ltd.; Flow	
Somerton	Unique Vision Cable Network Ltd; Modern Rebroadcasting Co. Ltd.	
Johns Hall	Cornwall Communications Limited	
Ironshore	Cornwall Communications Limited; Flow	
Flankers	Cornwall Communications Limited; Flow	
Porto Bello	Cornwall Communications Limited; Flow	
Pitfour Pen	Cornwall Communications Limited; Flow	
Reading	Flow	
Anchovy	Guthrie's Communications Limited	
Cambridge	Guthrie's Communications Limited	
Hanover		
Sandy Bay	Flow; Qes 46 Ltd.	
Lucea	Flow	
Green Island	Flow	
Hopewell	Flow; Qes 46 Ltd.	
Ramble	Guthrie's Communications Limited	
Davis Cove Qes 46 Ltd.		
Dias Qes 46 Ltd.		

Table 3 List of STV Licensees and Zones Served cont'd

Zone	Licensee		
Westmoreland			
Negril	Flow; Qes 46 Ltd.		
Little London	Cabletron Network Systems Ltd.; Qes 46 Ltd.		
Locust Tree	Communicable Limited		
Grange Hill	Cabletron Network Systems Ltd.; Communicable Ltd.		
Frome	Cabletron Network Systems Ltd.; Communicable Ltd.		
Dunbar Corner	Cabletron Network Systems Ltd.; Cornwall Communications Ltd.		
Petersfield	Cabletron Network Systems Ltd.		
Savanna-La-Mar	Cabletron Network Systems Ltd.; Cornwall Communications Ltd.		
Ferris	Guthrie's Communications Limited		
Darliston	Guthrie's Communications Limited		
Lambs River	Guthrie's Communications Limited		
Lenox Bigwoods	Guthrie's Communications Limited		
Whitehouse	Guthrie's Communications Limited		
Sheffield	Qes 46 Ltd.		
St. Elizabeth			
Black River	Marimaxx Communications Ltd.		
Southfield	McKoy Cable Television Company Ltd.		
Junction	McKoy Cable Television Company Ltd.		
Santa Cruz	Total Cable Ltd.		
Balaclava	Tru Star Cable Ltd.		
Manchester			
Christiana	Mega International Co. Jamaica Ltd.; Mars Cable Vision Ltd.		
Mandeville East	Mega International Co. Jamaica Ltd.; Flow		
Mandeville South	Mega International Co. Jamaica Ltd.; Flow		
Mandeville North	Mega International Co. Jamaica Ltd.; Flow		
Mandeville West	Mega International Co. Jamaica Ltd.; Flow		
Porous	Mars Cable Vision Ltd.		
Coleyville	Mars Cable Vision Ltd.		
Spur Tree	Flow		
<u>Newport</u>	Mars Cable, Somane Pesole Communications Limited		
Williamsfield	Mars Cable Vision Ltd.; Flow		
Old England	Flow		
Clarendon			
Lionel Town	Cable One Jamaica Ltd.		
Rocky Point	Cable One Jamaica Ltd.		
Palmer's Cross	General Satellite Network Ltd.		

Table 3 List of STV Licensees and Zones Served cont'd

Zono	Ligongoo	
Zone May Pen East	Congrel Satellite Network Ltd. Flow	
,	General Satellite Network Ltd.; Flow	
May Pen North	General Satellite Network Ltd.; Flow	
May Pen South	General Satellite Network Ltd.; Flow	
May Pen West	General Satellite Network Ltd.; Flow	
Mason River	Venus Cable Service Ltd.	
Mocho	Central Clarendon Cable Limited	
Kellits	Venus Cable Service Ltd.	
Lluidas Vale	Venus Cable Service Ltd.	
Sandy Bay	Combined Communications limited; Cable One Jamaica Limited; Flow	
Toll Gate	Mike's Electronics & Cable Network Ltd; Flow	
St. Catherine		
Bogwalk	Linscom Network Ltd.	
Linstead	Linscom Network Ltd.	
Ewarton	Linscom Network Ltd.	
Gutters	Combined Communications Ltd.; Flow	
Browns Hall	Direct Cable Ltd.	
Red Ground	Direct Cable Ltd.	
Old Harbour	Combined Communications Ltd.; Flow	
Old Harbour Bay	Combined Communications Ltd.; Flow	
Hellshire	Flow; Starcom Cablevision Ltd.	
Bernard Lodge	Flow; Jamaica Cablevision	
Horizon Park	Flow; Jamaica Cablevision	
Willowdene	Flow; Jamaica Cablevision	
Green Acres	Flow; Jamaica Cablevision	
Winters Pen	Flow; Jamaica Cablevision	
Eltham	Flow; Jamaica Cablevision	
Ensom City	Flow; Jamaica Cablevision	
Spanish Town Central	Flow; Jamaica Cablevision	
Greendale	Flow; Jamaica Cablevision	
Central Village	Flow; Jamaica Cablevision	
Caymanas Park	Flow; Oliver Electronics Engineering Ltd.	
Independence City	Flow; Oliver Electronics Engineering Ltd.	
Passage Fort	Flow; Oliver Electronics Engineering Ltd.	
Edgewater	Flow; Oliver Electronics Engineering Ltd.	
Naggo Head	Flow; Oliver Electronics Engineering Ltd.	
Braeton	Flow; Starcom Cable Vision Ltd.	
Greater Portmore 1	Flow; Starcom Cable Vision Ltd.	
Greater Portmore 2	Flow; Starcom Cable Vision Ltd.	

Table 3 List of STV Licensees and Zones Served cont'd

Zone	Licensee
Greater Portmore 3	Flow; Starcom Cable Vision Ltd.
Greater Portmore 4	Flow; Starcom Cable Vision Ltd.
Greater Portmore 5	Flow; Starcom Cable Vision Ltd.
Greater Portmore 6	Flow; Starcom Cable Vision Ltd.
Island wide	Flow
Island wide	DMEL (wireless)

NB: Flow and DMEL both have island wide licences but are not yet serving the entire island. Areas highlighted in yellow represent new providers or additional zones now being served due to variation of the licences of a number of the existing licensees.

AUDITED FINANCIAL STATEMENTS (ATTACHMENT)

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Chartered Accountants

Certified Public Accountants

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INDEPENDENT AUDITOR'S REPORT

Report on the Financial Statements

We have audited the accompanying financial statements of the Broadcasting Commission (the "Commission"), which comprise the statement of financial position as at March 31, 2014, the statement of comprehensive income, the statement of changes in reserves, and the statement of cash flows for the year then ended and a summary of significant accounting policies and other explanatory notes.

Management's Responsibility for the Financial Statements

Management is responsible for the maintenance of proper accounts of the Commission's transactions and the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards, the Broadcasting and Radio Re-Diffusion (Amendment) Act 1986, the Public Bodies Management and Accountability Act, and the Financial Administration and Audit Act (the "Acts"). This responsibility includes: designing, implementing and maintaining internal controls relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan, and perform the audit to obtain reasonable assurance as to whether or not the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risk of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we obtained is sufficient and is appropriate to provide a basis for our audit opinion.

Cont. /2

Independent Auditor's Report

Opinion

In our opinion, the accompanying financial statements give a true and fair view of the financial position of the Commission as at March 31, 2014, and of its financial performance, changes in reserves and its cash flows for the year then ended in accordance with International Financial Reporting Standards and the requirements of the Acts.

Report on other Legal and Regulatory Requirements

As required by the Government of Jamaica Public Sector Procurement Procedures, we have examined and tested the procurement policies and procedures of the Commission. Also as required by the Acts, we have obtained all the other explanations which, to the best of our knowledge and belief, were necessary for the purposes of our audit.

In our opinion, proper accounting records have been kept, so far as appears from our examination of those records, and the accompanying financial statements are in agreement therewith and give the information required by the Acts, in the manner so required and the Commission complied with requirements of the Government of Jamaica Public Sector Procurement Procedures.

Crichton Mullings & Associates
Chartered Accountants

Kingston Jamaica July 29, 2014

BROADCASTING COMMISSION STATEMENT OF FINANCIAL POSITION AS AT MARCH 31, 2014

AS AT WAY	11017		
	Note	2014	2013 <u>\$</u>
ASSETS		<u>\$</u>	$\overline{\Delta}$
Non-current Assets			
Property and equipment	5	4,401,509	4,627,522
Toperty and equipment	3	4,401,509	4,027,322
Current Assets			
icense fees and other receivables	6	73,130,862	71,192,153
Cash and cash equivalents	7	459,076,036	400,269,437
1			
		532,206,898	471,461,590
TOTAL ASSETS		536,608,407	476,089,112
EQUITY AND LIABILITIES			
Accumulated surplus		523,264,096	458,879,017
•			
Current Liabilities			
Accounts and other payables	8	9,955,622	12,541,341
Contribution payable to the consolidated fund	9	3,388,689	4,668,754
		13,344,311	17,210,095
OTAL PROPERTY AND ALABAM MINES		F27 (00 10F	47/200 110
TOTAL RESERVE AND LIABILITIES		536,608,407	476,089,112
			//
		_//	
APPROVED, on behalf of the Board on July	21 20111		
APPROVED, on behalf of the Board on QUITY	31, 2014		
/ Lwy			
		1/	
(Chairman	10	Executive 1	Director
<u></u>	-		

BROADCASTING COMMISSION STATEMENT OF COMPREHENSIVE INCOME YEAR ENDED MARCH 31, 2014

	Note	2014 <u>\$</u>	2013 <u>\$</u>
Revenues	4	238,629,740	218,389,992
Administrative and general expenses	10	191,255,275	147,143,150
Operating surplus		47,374,465	71,246,842
Other operating income	11	30,727,462	28,362,010
		78,101,927	99,608,852
Finance and policy costs	12	10,328,159	6,233,769
Net surplus, being total comprehensive income for the year		67,773,768	93,375,083

BROADCASTING COMMISSION STATEMENT OF CHANGES IN RESERVES YEAR ENDED MARCH 31, 2014

	Accumulated Surplus \$
Balance at March 31, 2012	370,172,688
Net surplus, being total comprehensive income for the year	93,375,083
Contribution to the consolidated fund (see note 9)	(4,668,754)
Balance at March 31, 2013	458,879,017
Net surplus, being total comprehensive income for the year	67,773,768
Contribution to the consolidated fund (see note 9)	(3,388,689)
Balance at March 31, 2014	523,264,096

BROADCASTING COMMISSION STATEMENT OF CASH FLOWS YEAR ENDED MARCH 31, 2014

CASH FLOWS FROM OPERATING ACTIVITIES:	2014 <u>\$</u>	2013 <u>\$</u>
Net surplus	67,773,768	93,375,083
Adjustments for items not affecting cash resources: Depreciation Gain on disposal of property and equipment	2,845,068	3,049,370 (22,943)
	70,618,836	96,401,510
(Increase) / decrease in operating assets: License fees and other receivables Taxation recoverable	(1,938,708)	(11,924,568) 3,560,235
Increase / (decrease) in operating liabilities: Accounts and other payables Contribution paid to the consolidated fund	(2,585,720) (4,668,754)	2,759,227 (3,182,399)
Net cash provided by operating activities	61,425,654	87,614,005
CASH FLOWS FROM INVESTING ACTIVITIES		
Acquisition of property and equipment	(2,619,055)	(1,218,907)
Proceeds from sale of property and equipment		22,943
Net cash used in investing activities	(2,619,055)	(1,195,964)
NET INCREASE IN CASH AND CASH EQUIVALENTS	58,806,599	86,418,041
CASH AND CASH EQUIVALENTS - Beginning of the year	400,269,437	313,851,396
CASH AND CASH EQUIVALENTS - End of the year	459,076,036	400,269,437
REPRESENTED BY:		
Cash and cash equivalents	459,076,036	400,269,437
	459,076,036	400,269,437

1. IDENTIFICATION

The Broadcasting Commission (the "Commission") was established under the Broadcasting and Radio Re-Diffusion (Amendment) Act of 1986, (the "Act").

The Commission is domiciled in Jamaica, with its registered office at 53 Knutsford Boulevard, Kingston 5.

The main function of the Commission is to monitor and regulate the electronic media, broadcast radio and television, as well as subscriber television through the balancing of the interests of consumers, the industries and the creative community in implementing public policy and law.

2. STATEMENT OF COMPLIANCE AND BASIS OF PREPARATION

(a) Statement of Compliance

The Commission's financial statements have been prepared in accordance and comply with International Financial Reporting Standards (IFRS) and the relevant requirements of the Act.

The financial statements have been prepared under the historical cost basis and are expressed in Jamaican dollars, unless otherwise indicated.

The preparation of financial statements in conformity with IFRS and the Act requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses for the year then ended. Actual results could differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognized in the period in which the estimate is revised, if the revision affects only that period, or in the period of revision and future periods, if the revision affects both current and future periods.

There are no significant assumptions and judgments applied in these financial statements that carry a risk of material adjustment in the next financial year.

(b) Changes in accounting standards and interpretations:

i) Current year changes:

Certain new or amended International Financial Reporting Standards and Interpretations (IFRIC) became effective as of 1 January 2013.

The revisions, amendments and new standards and interpretations that became effective during the year but are not considered relevant to the Commission's operations are:

- IFRS 10 'Consolidated Financial Statements', issued May 2011 Effective for periods commencing on or after 1 January 2013
- IFRS 11 'Joint Arrangements', issued May 2011
 Effective for periods commencing on or after 1 January 2013

2. STATEMENT OF COMPLIANCE AND BASIS OF PREPARATION (CONT'D)

- (b) Changes in accounting standards and interpretations:
 - i) Current year changes (cont'd):
 - IFRS 12 'Disclosures of interest in other Entities', issued May 2011 Effective for periods commencing on or after 1 January 2013
 - IFRS 1 'Presentation of Government loans-Amendment', issued March 2012. Effective for periods commencing on or after 1 January 2013
 - IFRIC 20 'Stripping Costs in the production Phase of a Surface Mine' Effective for periods commencing on or after 1 January 2013
 - IAS 27 'Separate Financial Statements', issued May 2011 Effective for periods commencing on or after 1 January 2013
 - IAS 28 'Investments in Associates and Joint Ventures", issued May 2011 Effective for periods commencing on or after 1 January 2013

Management anticipates that the adoption of the following new or revised International Financial Reporting Standards and Interpretations (IFRIC) could have a material impact on the Commission's financial statements:

- IFRS 7 'Disclosures Offsetting Financial Assets and Financial Liabilities -Amendment', issued December 2011.
 Effective for periods commencing on or after 1 January 2013
- IFRS 13 'Fair Value Measurement', issued May 2011. Effective for periods commencing on or after 1 January 2013
- *IAS 1 'Presentation of Financial Statements', issued June 2011.* Effective for periods commencing on or after 1 January 2013
- IAS 19 'Employee Benefits -Amendment', issued June 2011.
 Effective for periods commencing on or after 1 January 2013

Additionally, in December 2013, the IASB issued "Improvements to IFRSs", as part of its annual improvements project, and a vehicle for making non-urgent but necessary amendments to various IFRSs. These amendments primarily become effective for annual periods beginning on or after 1 July 2014. Management has concluded that these amendments will not have a significant impact on the Commission's operations or financial position.

ii) Future Changes

The Commission has identified the following revised or new International Financial Reporting Standards or Interpretations which have been issued but are not yet effective, and which have not been adopted early. Those that are not considered relevant to the Commission's operations are:

- IAS 27 'Separate Financial Statements', issued October 2012
 Effective for periods commencing on or after 1 January 2014
- IFRS 10 'Consolidated Financial Statements', issued October 2012 Effective for periods commencing on or after 1 January 2014
- IFRS 12 'Disclosures of interest in other Entities', issued October 2012 Effective for periods commencing on or after 1 January 2014

2. STATEMENT OF COMPLIANCE AND BASIS OF PREPARATION (CONT'D)

- (b) Changes in accounting standards and interpretations (cont'd):
 - ii) Future Changes (cont'd)

Those which may be relevant to the Commission's operations are as follows:

- IFRS 9 'Financial Instruments', issued November 2009
 Effective for periods commencing on or after 1 January 2015
- IFRS 9 'Financial Instruments', issued October 2010
 Effective for periods commencing on or after 1 January 2015
- IAS 19 'Employee Benefits -Amendment', issued November 2013. Effective for periods commencing on or after 1 July 2014
- IAS 36 'Impairment of Assets Amendment, Recoverable amount disclosures for non-financial assets', issued May 2013
 Effective for periods commencing on or after 1 January 2014
- IAS 39 'Financial Instruments: Recognition and Measurement Amendment, Novation of derivatives and continuation of hedge accounting', issued June 2013 Effective for periods commencing on or after 1 January 2014
- IFRIC 21 'Levies', issued May 2013
 Effective for periods commencing on or after 1 January 2014

(c) Use of estimates and judgments:

Management to make judgments, estimates and assumptions that affect the application of policies and the reported amounts of, and disclosures related to, assets, liabilities, contingent assets and contingent liabilities at the reporting date and the income and expenses for the period then ended. Actual amounts could differ from these estimates.

The estimates and associated assumptions are based on historical experience and/or various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgments about carrying values of assets and liabilities that are not readily apparent from other sources.

(i) Critical judgments in applying the Commission's accounting policies:

Critical judgments used in applying the Commission's accounting policies that have a significant risk of material adjustment in the next financial year relate to the estimated useful lives and residual values of property, plant and equipment and pension and other post-employment benefits.

The residual values and the useful life of each asset is reviewed at each financial year-end, and, if expectations differ from previous estimates, the change is accounted for as a change in accounting estimate. The useful life of an asset is defined in terms of the asset's expected utility to the Commission.

3. SIGNIFICANT ACCOUNTING POLICIES

(a) Property and equipment

All property and equipment held for administrative purposes are recorded at historical or deemed cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Cost includes expenditures that are directly attributable to the acquisition of the asset. The cost of replacing part of an item of property, plant and equipment is recognized in the carrying amount of the item if it is probable that the future economic benefits embodied in the part will flow to the Commission and its cost can be reliably measured.

The cost of day-to-day servicing of property, plant and equipment is recognized in the statement of comprehensive income as incurred.

Depreciation is calculated on the straight line basis over the estimated useful lives of such assets. The rates of depreciation in use are:

Leasehold improvements	20%
Furniture, fixtures & equipment	10% - 20%
Computer equipment	33 1/3 %
Motor vehicles	20%

(b) License fees and other receivables

License fees and other receivables are stated at amortized cost.

(c) Accounts and other payables

Accounts and other payables are stated at amortized cost.

(d) Cash and cash equivalents

Cash comprises cash in hand and demand and call deposits with banks. Cash equivalents are short-term, highly liquid investments that are readily convertible to known amounts of cash, are subject to an insignificant risk of changes in value, and are held for the purpose of meeting short-term cash commitments rather than for investment or other purposes.

3. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

(e) Related party identification

A party is related to the Commission if:

- (i) directly or indirectly the party:
 - controls, is controlled by, or is under common control with the Commission;
 - has an interest in the Commission that gives it significant influence over the Commission; or
 - has joint control over the Commission.
- (ii) the party is an associate of the Commission;
- (iii) the party is a joint venture in which the Commission is a venturer;
- (iv) the party is a member of the key management personnel of the Commission;
- (v) the party is a close member of the family of an individual referred to in (i) or (iv) above;
- (vi) the party is an entity that is controlled, jointly controlled or significantly influenced by, or for which significant costing power in such entity resides with, directly or indirectly, any individual referred to in (iv) or (v) above.

A related party transaction is a transfer of resources, services or obligations between related parties, regardless of whether a price is charged.

(f) Foreign currencies

The financial statements are presented in the currency of the primary economic environment in which the Commission operates (its functional currency), which is the Jamaican dollar.

In preparing the financial statements of the Commission, transactions in currencies other than the Commission's functional currency, the Jamaican dollar, are recorded at the rates of exchange prevailing on the dates of the transactions. At each reporting date, monetary items denominated in foreign currencies are retranslated at the rates prevailing on the statement of financial position date. Non-monetary items that are measured in terms of historical cost in a foreign currency are not retranslated.

Exchange differences arising on the settlements of monetary items and on the retranslation of monetary items, are included in the statement of comprehensive income for the period.

3. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

(g) Revenue recognition

Revenue is measured at the fair value of the consideration received or receivable and represents amounts receivable for licenses, annual and application fees and other services provided.

Revenue is recognized in the statement of comprehensive income when licenses are granted and renewed and when annual fees become due from licensees, and the receipt of the consideration is probable.

(h) Leases

Leases are classified as finance lease whenever the terms of the lease transfer substantially all the risks and rewards of ownership to the lessee. All other leases are classified as operating leases.

Rentals payable under operating leases are charged to the statement of comprehensive income on a straight-line basis over the terms of the relevant lease.

(i) Provisions

Provisions are recognized when the Commission has a present legal or constructive obligation as a result of past events and it is probable that an outflow of resources will be required to settle the material.

(j) Comparative information

Where necessary, comparative figures have been reclassified and or restated to conform to changes in the current year.

3. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

(k) Impairment

At each reporting date, the Commission reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where it is not possible to estimate the recoverable amount of an individual asset, the Commission estimates the recoverable amount of the cash generating unit to which the asset belongs.

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset.

If the recoverable amount of an asset (or cash-generating unit) is estimated to be less than the carrying amount, the carrying amount of the asset (cash-generating unit) is reduced to its recoverable amount. Impairment losses are recognized as an expense immediately.

When an impairment loss subsequently reverses, the carrying amount of the asset(cash-generating unit) is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognized for the asset (cash-generating unit) in prior years. A reversal of an impairment loss is recognized as income immediately.

(l) Financial instruments

Financial instruments include transactions that give rise to both financial assets and financial liabilities. Financial assets and liabilities are recognized on the Commission's statement of financial position when the Commission becomes a party to the contractual provisions of the instrument.

Financial liabilities and equity instruments issued by the Commission are classified according to the substance of the contractual arrangements entered into and the definitions of a financial liability and an equity instrument. An equity instrument is any contract that evidences a residual interest in the assets of the Commission after deducting all of its liabilities.

Financial assets include cash and bank deposits, accounts receivable, long-term receivables and other current assets except inventories and any prepayments.

Financial liabilities include current liabilities except accruals and income tax payable. The particular recognition methods adopted are disclosed in the respective accounting policies associated with each item.

The fair values of the financial instruments are discussed in Note 15.

3. SIGNIFICANT ACCOUNTING POLICIES (CONT'D)

(m) Employee benefits

Employee benefits are all forms of consideration given by the Commission in exchange for service rendered by employees. These include current or short-term benefits such as salaries, bonuses, statutory contributions, vacation leave, non-monetary benefits such as medical care; post- employment benefits such as pensions; and other long term employee benefits such as termination benefits.

Employee benefits that are earned as a result of past or current service are recognized in the following manner:

- Short-term employee benefits are recognized as a liability, net of payments made, and charged to expense. The expected cost of vacation leave that accumulates is recognized when the employee becomes entitled to the leave.
- Post-employment benefits are accounted for as described below.

Pension obligations

The Commission operates a defined contribution pension plan. The plan is funded by contributions from employees and employer. The employees contribute at a rate of 5% of pensionable salaries (with the option of contributing an additional 5%). The Board approved an increase in Commission's rate of contribution to the pension plan in November 2013 from 5% to 7.5 % of pensionable salaries for the year.

The cost of providing pension benefits is equivalent to the total contribution obligations for the year; and is charged to expense in that year.

4. REVENUES

Revenues represent the monies earned from the granting and renewal of licenses, as well as fees, for the operation of broadcast radio and television as well as subscriber television services.

5. PROPERTY AND EQUIPMENT

		Furniture,			
	Leasehold	Fixtures and		Motor	
	Improvement	Equipment	Computers	Vehicles	Total
At Cost/Valuation					
Beginning of year	3,730,685	11,917,365	8,737,681	4,077,571	28,463,302
Additions	-	1,227,948	1,391,107	-	2,619,055
Disposals		(757,600)		-	(757,600)
End of year	3,730,685	12,387,713	10,128,788	4,077,571	30,324,757
Accumulated					
Depreciation					
Beginning of year	3,028,269	8,608,288	8,148,262	4,050,961	23,835,780
Charge for year	635,306	1,236,981	946,172	26,609	2,845,068
Eliminated on disposal		(757,600)			(757,600)
End of year	3,663,575	9,087,669	9,094,434	4,077,570	25,923,248
Net Book Value					
End of year	67,110	3,300,044	1,034,354	1	4,401,509
End of prior year	702,416	3,309,077	589,418_	26,609	4,627,522

6.	LICENCE FEES AND OTHER RECEIVABLES	2014	2013
		<u>\$</u>	\$ \$
	License fees receivable	90,013,141	80,643,479
	Less: Provision for doubtful debts	(19,283,943)	(11,892,225)
		70,729,198	68,751,254
	Advances and staff receivable	139,558	684,380
	Interest receivable	1,780,524	1,481,665
	Deposits	154,541	154,541
	Other receivables	327,041	120,313
		73,130,862	71,192,153
-			
7.	CASH AND CASH EQUIVALENTS	2014	2013
		<u>\$</u>	<u>\$</u>
	Short term deposits	443,233,565	397,214,374
	Cash in bank	15,812,471	3,035,063
	Petty cash	30,000	20,000
		459,076,036	400,269,437
8.	ACCOUNTS AND OTHER PAYABLES		
		2014	2013
		<u>\$</u>	<u>\$</u>
	Accounts payable	1,795,802	4,606,861
	Accrued vacation leave	7,454,820	7,043,130
	Accrued expenses	705,000	891,350
		9,955,622	12,541,341
9.	CONTRIBUTION PAYABLE TO THE CONSOLIDATED FO	UND	
		2014	2013
		<u>\$</u>	<u>\$</u>
	Provision for contribution to the consolidated fund	3,388,689	4,668,754

It is stipulated by the Public Bodies Management and Accountability (Amendment) Act 2011 and the accompanying Public Bodies (Financial Distribution) Regulations 2012, that a self financing public body allocates a minimum of 5% of its audited after-tax net profit or surplus for the financial year for transfer to the consolidated fund through the Accountant General, no later than six months after the financial year.

10. ADMINISTRATIVE AND GENERAL EXPENSES		
	2014	2013
	<u>\$</u>	<u>\$</u>
Advertising and promotion	564,594	791,659
Application evaluation costs	584,000	210,500
Audit fees	612,200	550,000
Commissioners' fees	1,100,000	1,140,000
General office expenses	233,011	360,842
Gifts and donations	206,305	214,665
Insurance	256,728	204,846
Janitorial expenses	29,831	112,359
Medical supplies	13,115	20,188
Meetings, conference and seminars	2,361,798	1,804,352
Monitoring and enforcements	2,972,957	2,107,274
Motor vehicle expense	620,944	324,627
Other personnel costs (see note 13)	5,806,946	5,450,847
Employer's pension contribution (see note 13)	4,365,059	3,394,895
Postage and delivery	678,700	630,700
Printing and stationery	1,041,809	804,746
Legal, professional and consultancy fees	833,630	5,154,491
Public relations and education	74,201,175	41,390,911
Refreshments	577,913	506,876
Remote data storage	343,547	225,672
Rental and maintenance of property	16,495,926	13,572,053
Repairs and maintenance	884,286	725,495
Salaries and wages (see note 13)	64,176,496	57,213,067
Security Security	· ·	
Statutory contributions (see note 13)	270,270	254,536
	2,797,325	2,380,102
Subscription and membership fees	930,964	839,098
Reference material	385,831	33,294
Training and staff welfare	4,579,582	3,514,877
Travel	630,220	455,639
Telephone and internet charges	2,700,111	2,754,539
	191,255,275	147,143,150
11. OTHER OPERATING INCOME		
	2014	2013
	<u>\$</u>	<u>\$</u>
Interest income	26,780,608	22 266 252
Foreign exchange gain	479,694	22,266,352 466,878
Other income	3,467,160	5,628,780
		5,020,780
	30,727,462	28,362,010

12.	FINANCE AND POLICY COSTS		
		2014 <u>\$</u>	2013 <u>\$</u>
	Bank charges Provision for bad debt Depreciation	91,373 7,391,718 2,845,068	187,748 2,996,651 3,049,370
		10,328,159	6,233,769
13.	STAFF COSTS		
	The number of employees at the end of the year was as follows:	2014	2013
	Permanent	25	26
	The aggregate payroll costs for these persons were as follows:	2014 <u>\$</u>	2013 <u>\$</u>
	Salaries and other related costs Statutory payroll contributions	74,348,500 2,797,325	66,058,809 2,380,102
		77,145,825 *	68,438,911

14. RELATED PARTIES

The Commission's statement of comprehensive income includes the following transactions, undertaken with related parties in the ordinary course of business:

	2014	2013
	<u>\$</u>	<u>\$</u>
Key management personnel compensation	15,272,025	13,519,714
	15,272,025 *	13,519,714 **

^{* -} These amounts include performance incentive and retroactive payments made during the year.

^{** -} Restated to conform to 2014 presentation

15. FINANCIAL INSTRUMENTS

(a) Fair Value

Fair value is the amount for which an asset could be exchanged, or a liability settled, between knowledgeable, willing parties in an arm's length transaction. A market price, where an active market (such as a recognized stock exchange) exists, is the best evidence of the fair value of a financial instrument. Market prices are not available for some of the financial assets and liabilities of the Commission. Fair values in the financial statements have therefore been presented using various estimation techniques based on market conditions existing at reporting date.

Generally, considerable judgment is necessarily required in interpreting market data to develop estimates of fair value. Accordingly, the estimates presented in these financial statements are not necessarily indicative of the amounts that the Commission would realize in a current market exchange.

The following methods and assumptions have been used are as follows:

The amounts included in the financial statements for cash and bank deposits, receivable and payables reflect the approximate fair values because of short-term maturity of these instruments.

(b) Financial risk management

The Commission has exposure to the following risks from its use of financial instruments:

- Credit risk
- Liquidity risk
- Market risk
- Cash flow risk

The Commission directors, together with senior management have overall responsibility for the establishment and oversight of the Commission's risk management framework.

The Commission's risk management policies are established to identify and analyze the risks faced by the Commission in order to set appropriate risk limits and controls, and to monitor risks and adherence to limits. Risk management policies and systems are reviewed regularly to reflect changes in market conditions and the Commission's activities.

15. FINANCIAL INSTRUMENTS (CONT'D)

(b) Financial risk management (cont'd):

(i) Credit risk

Credit risk is the risk that one party to a financial instrument will fail to discharge an obligation and cause the other party to incur a financial loss. The Commission's principal financial assets are investments held with various financial institutions, cash and bank deposits; and receivables and prepayments.

Cash and cash equivalents

The credit risk on cash and bank deposits is limited as they are held with financial institutions with high credit rating.

At reporting date, there were no significant concentrations of credit risk and the maximum exposure to credit risk is represented by the carrying amount of each financial asset as indicated below:

	2014	2013
	<u>\$</u>	<u>\$</u>
Short term deposits	443,233,565	397,214,374
Cash at bank	15,842,471_	3,055,063

(ii) Liquidity risk

Liquidity risk is the risk that the Commission will not meet its financial obligations as they fall due. The Commission's approach to managing liquidity is to ensure, as far as possible, that it will always have sufficient liquidity to meet its liability when due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the Commission.

Management aims at maintaining sufficient cash and the availability of funding through an amount of committed facilities. The management maintains an adequate amount of its financial assets in liquid form to meet contractual obligations and other recurring payments.

The following are the contractual maturities of the non-derivative financial liabilities, including interest payments and excluding the impact of netting agreements:

	Carrying amount	Contractual cash flow	Less than 1 year
March 31, 2014:	\$	\$	\$
Accounts and other payables	9,955,622	9,955,622	9,955,622
March 31, 2013: Accounts and other payables	12,541,341	12,541,341	12,541,341

(iii) Market risk

Market risk is the risk that changes in market prices, such as interest rates will affect the Commission's income or the value of its holding of financial instruments. The objective of market is to manage and control market risk exposures within acceptable parameters, while optimizing the return.

15. FINANCIAL INSTRUMENTS (CONT'D)

(b) Financial risk management (cont'd):

(iii) Market risk (cont'd)

Interest rate risk:

Interest rate risk is the risk that the value of a financial instrument will fluctuate due to changes in market interest rates.

The Commission materially contracts financial liabilities at fixed interest rates for the duration of the term. When utilized, bank overdrafts are subject to fixed interest rates which may be varied by appropriate notice by the lender. At March 31, 2014 and 2013, there were no financial liabilities subject to variable interest rate risk.

Interest-bearing financial assets comprises of bank deposits, which have been contracted at fixed interest rates for the duration of their terms.

Fair value sensitivity analysis for fixed rate instruments

The Commission does not hold any fixed rate financial assets that are subject to material changes in fair value through profit or loss. Therefore a change in interest rates at the reporting dates would not affect profit or equity.